4

Calling

Emergency Calls

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report) 945SH reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with *184*). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Location Information is not reported during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

Active Restriction	Emergency Calls
Function Lock	Possible
Bar Outgoing Calls	
Offline Mode	Restricted
Keypad Lock	
PIN Entry	

Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.

Voice Calling

Incoming Voice Call Window

1. **📞 to accept the call**
   - Call connects.
   - Answer calls with clamshell open.

2. **⚰ ➡ Call ends**

Muting Ringer Temporarily
   When a call arrives, 🔽
Earpiece Volume
   During a call, 🔘 or ◀▮▶
After Calls to/from Unsaved Numbers
   - Save to Phone Book confirmation appears. Select *New Entry* or *New Detail* and press ● to save number; Phone Book entry window or entry search window opens, respectively.
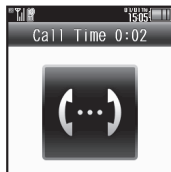
Placing a Voice Call

1. **Enter phone number with area code**
   - To correct entry, use 🔄 to place cursor under the digit and press 🔢. To delete the digits above and after the cursor, Long Press 🔢.

2. **📞**
   - Wait for receiver to accept the call.

Call Time 0:02

3. **⚰ ➡ Call ends**

Specifying Line in Dual Mode
   After ❶, ● ➡ *Select Line(Voice)* ➡
   ● ➡ Select line ➡ ●

Placing an International Call

1. **Enter phone number with area code ➡ ✉**

2. **Int'l Call ➡ ●**

3. **Select country ➡ ● ➡ 📞**
   - Handset dials the number.

4. **⚰ ➡ Call ends**

Calling Unlisted Countries
   In ❸, *Enter Code* ➡ ● ➡ Enter
   country code ➡ ● ➡ 📞

4

Calling

Advanced

📖 ●Rejecting calls ●Placing calls on hold ●Answering with Headphones ●Adjusting Earpiece Volume ●Sending/blocking Caller ID ●Muting Microphone
●Recording caller voice (And more on **P.4-14** - **4-16**)
●Answering calls automatically when using Headphones (And more on **P.4-19**)

4

Calling

Placing Calls from Outside Japan

See below to place a call to Japan from abroad. Apply for Global Roaming beforehand. See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/ Access roaming area/rate information or print it out to carry with you while traveling abroad.

1 **Enter phone number with area code ➡ ⬚ ➡ *Int'l Call* ➡ ●**

2 **日本*(JPN)* ➡ ● ➡ 🕿**
 ● Handset dials the number.
 ● To call other countries, select the target country instead of 日本*(JPN)*.

3 **🕿 ➡ Call ends**

Calling SoftBank Handsets
 ● In 2, always select 日本*(JPN)*.
Calling Landlines & Mobiles within the Same Country
   Enter phone number with area code ➡ 🕿 ➡ *Dial to Your Stay* ➡ ●
Calls Overseas
 ● Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Answer Phone

Record caller messages on handset. Answer Phone cannot be used while handset is off or out-of-range. Use Voicemail to record caller messages when Answer Phone is not available.

1 **⬚ (Long)**
 ● Answer Phone is set.

Canceling Answer Phone
 ⬚ (Long)
Answering Calls while Recording
 ● Press 🕿. (No message will be recorded.)

Playing Messages

1 **⬚**

2 **Select record ➡ ●**
 ● Playback stops automatically at the end of message.

Deleting All Records
 After 1, ⬚ ➡ *Delete All* ➡ ● ➡ *Yes* ➡ ●

■ **Playback Operations**

Volume Control	⬙ or ◀▮▶
Replay/Skip Backward	⬙
Stop	●
Skip Forward	⬙
Delete	⬚ ➡ *Yes* ➡ ●
Loudspeaker On/Off	ⓨ

Advanced

⌂ ●Recording messages when Answer Phone is inactive ●Changing ring time ●Sampling outgoing message ●Muting Earpiece (**P.4-14**)
 ●Placing calls by entering country code directly ●Using Roaming Dial Assistant to place international calls while outside Japan (And more on **P.4-15**)

Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

Window Description

Other Party's Number/Name

Incoming Image

Outgoing Image
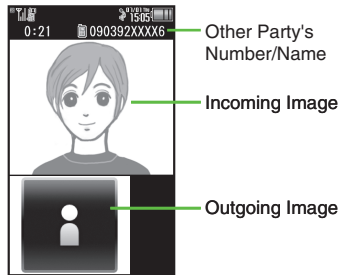
Important Video Call Usage Notes
● If both parties are using handset models without internal cameras, Video Call cannot be used as intended.
● If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
● Video Calls cannot be placed while TV is active.

Answering a Video Call

Incoming Call window opens for a call.

Incoming Video Call Window

1 🕾 **to accept the call**
● Alternative Image is sent. (Video Call charges apply to the caller.)

2 🕾 ➡ **Call ends**

Answering with Camera Image
[Incoming Video Call Window] ● ➡ *No* ➡ ●

■ Engaged Video Call Operations

Toggle View	🔘
Toggle Outgoing Image	●
Open Help	✉ ➡ *Help* ➡ ●

Placing a Video Call

1 **Enter phone number ➡ ●**
2 *Video Call* ➡ ●
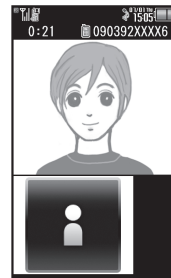
● Image appears when call is accepted.

3 🕾 ➡ **Call ends**

Specifying Line in Dual Mode
After **1**, *Select Line(Video)* ➡ ● ➡ Select line ➡ ●

4

Calling

Advanced

✋ ●Answering Video Calls automatically (And more on **P.4-14**)
●Adjusting Outgoing Image brightness ●Sending camera image when initiating Video Calls ●Disabling Loudspeaker for Video Calls ●Muting Microphone when initiating Video Calls (And more on **P.4-16** - **4-20**)

Placing Calls Easily

Save phone numbers to Speed Dial/Mail list or Rakutomo Link for easy dialing.

Using Speed Dial

Saving Entries

1 ⬤ ➡ *Phone* ➡ ⬤

2 *Speed Dial/Mail* ➡ ⬤

3 *<Empty>* ➡ ⬤ ➡ Select entry ➡ ⬤

4 Select phone number ➡ ⬤

. Select mail address prompt appears. To save mail address for easy messaging, select one and press ⬤. (Omit 5.)

5 *Do not Assign* ➡ ⬤

6 ⓨ ➡ **Saved**
. To save additional entries, repeat 3 - 5.

Using Headphones for Speed Dial
. Save a phone number to ◻.
Removing Speed Dial Entries
   In 3, select entry ➡ ✉ ➡ *Remove Selected* or *Remove All* ➡ ⬤ ➡ *Yes* ➡ ⬤
   ■ Omit entry selection step when removing all entries.

Placing a Call

1 ⓪ - ⑨⑨ (entry number)

2 📞

Placing Video Calls
   In 2, ⬤ ➡ *Speed Video* ➡ ⬤
Using Headphones
. In Standby, Long Press Call Button until a double beep sounds; handset dials the number saved in ◻. To end the call, Long Press Call Button until a beep sounds.

Using Rakutomo Link

Saving Entries

Follow these steps to save entries from Phone Book:
(Entries saved to Rakutomo Link are saved to Speed Dial list as well.)

1 🕿

Rakutomo Link
< 0 1 2 3 >

<Empty>

2 ☺ **Select blank entry (*<Empty>* appears)** ➜ ●

3 *Refer Phone Book* ➜ ● ➜ **Select entry** ➜ ●
● To select a different saved number, press ●, select one and press ●.

4 ⓨ ➜ **Saved**
● To save additional entries, repeat 2 - 4.

Saving Entries Directly
In 3, *Direct Entry* ➜ ● ➜ **Complete fields** ➜ ● ➜ ⓨ ➜ 4
Saving Note
After 4, *<Note Empty>* ➜ ● ➜ **Enter text** ➜ ●
Editing Entries (Phone Number)
🕿 ➜ ☺ **Select entry** ➜ ☒ ➜ *Change Registered Contents* ➜ ● ➜ *Change the Use Address* ➜ ● ➜ *Call number:* ➜ ● ➜ **Select new phone number** ➜ ● ➜ 4

Placing a Call

1 🕿

Rakutomo Link
< 0 1 2 3 >

Ueda Mikio

☎ 090392XXXX1
✉ aabb@xxx.yyy

Call

Create Message

2 ☺ **Select entry** ➜ *Call* ➜ ●

Placing Video Calls
In 2, ☺ (select entry) ➜ ☒ ➜ *Video Call* ➜ ●
Deleting Note
🕿 ➜ ☺ **Select entry** ➜ ☒ ➜ *Delete the Note* ➜ ● ➜ *Yes* ➜ ●
Removing Rakutomo Link Entries
🕿 ➜ ☺ **Select entry** ➜ ☒ ➜ *Remove* ➜ ● ➜ *Yes* ➜ ●

Call Log

Open recent dialed/received call records.

1 ◉


```
           15:05
    Call Log
All Dialed Dialed
Ranking Received
▐ ▐ Ueda Mikio
       10/07/01 15:05
▐ ▐ Kondo Koichi
       10/07/01 12:00
▐ ▐ 090392XXXX7
       10/07/01 11:58
```

- All records appear; press ◉ to open Dialed, Dialed Ranking and then Received records.

2 Select record ➡ ◉

When the Same Number is Dialed More than Once Using the Same Call Option
- Only the last record appears. (All records appear for S! Circle Talk.)

Hiding Dialed Ranking
  In **2**, ◉ *Dialed* or *Dialed (Ranking)*
  ➡ ✉ ➡ *Hide Dialed Ranking* ➡ ◉
■ To show Dialed Ranking again, follow these steps:
  In **2**, ◉ *Dialed* ➡ ✉ ➡ *Show Dialed Ranking* ➡ ◉

4

Calling

Advanced

🖐 ●Dialing from records (And more on **P.4-16** - **4-17**)

Call Time

Check estimated time of the most recent call and all calls.

1. ● ➔ *Settings* ➔ ● ➔ ⊙ *Call*

2. *Call Time/Data Counter* ➔ ●

   ```
   Call Time
   Call Timers
   Data Counter
   Call Time Counter
   Minute Minder
   ```
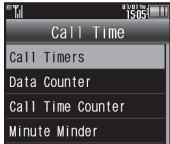
3. *Call Timers* ➔ ●

4. *Dialed Calls* or *Received Calls* ➔ ●

Resetting Dialed or Received Call Timer
After ❹, ✉ ➔ *Yes* ➔ ●

Call Time Count
● Ring time for incoming or outgoing calls is not counted. (On hold time is counted.)

Advanced

🔧 ●Setting handset to beep during Voice Calls ●Checking accumulated data transmission volume ●Resetting Data Counter (And more on **P.4-17**)

Restrict Destinations

Allow calls to numbers saved in Phone Book or Call Permitted List only.

Limiting to Phone Book

1. ● ➡ *Settings* ➡ ● ➡ ⊙
   Call ➡ *Call Barring* ➡ ●

2. *Restrict Destinations* ➡ ●
   ➡ Enter Handset Code ➡ ●

   RestrictDestin.
   Specified Numbers
   Off
   Restrict Phonebook
   Do not
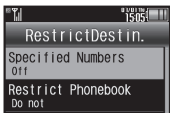
   Restrict Destinations Menu

3. *Restrict Phonebook* ➡ ●
   ➡ *Do* ➡ ●

   When Restrict Phonebook is *Do*
   ● Handset Code is required to add/edit Phone Book entries.

Limiting to Call Permitted List

Specifying Numbers

1. In Restrict Destinations menu, *Specified Numbers* ➡ ●

   Specified No.
   Switch On/Off
   Off
   Call Permitted List

   Specified Numbers Menu

2. *Call Permitted List* ➡ ●

3. *<Empty>* ➡ ●

4. Enter phone number ➡ ●
   ● Repeat 3 - 4 to add phone numbers.

Activating Call Permitted List

1. In Specified Numbers menu, *Switch On/Off* ➡ ●

2. *On* ➡ ●

Advanced

Reject Numbers

Reject calls from specified/unsaved numbers, calls without Caller ID, etc.

Rejecting Specified Numbers

Specifying Numbers

1. ● ➜ *Settings* ➜ ● ➜ ⊙ *Call* ➜ *Call Barring* ➜ ●

2. *Reject Numbers* ➜ ●
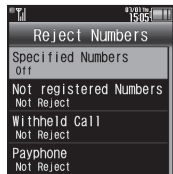
Reject Numbers Menu

3. *Specified Numbers* ➜ ●

Specified Numbers Menu

4. *Reject Numbers List* ➜ ●

5. *<Empty>* ➜ ●

6. Enter phone number ➜ ●
   ● Repeat 5 - 6 to add phone numbers.

Activating Rejection

1. In Specified Numbers menu, *Switch On/Off* ➜ ●

2. *On* ➜ ●

Rejecting Unsaved Numbers

1. In Reject Numbers menu, *Not registered Numbers* ➜ ●

2. *Reject* ➜ ●

Saved Numbers Containing *P* (Pause)
● Calls from the number before *P* are rejected.

Rejecting Other Calls

Reject calls without Caller ID, calls from public phones or calls with undisplayable Caller ID.

1. In Reject Numbers menu, *Withheld Call*, *Payphone* or *Unavailable* ➜ ●

2. *Reject* ➜ ●

4

Calling

Advanced

⌨ ●Designating numbers to reject from saved information ●Editing Reject Numbers List ●Excluding rejected calls from Call Log (**P.4-18**)

Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

Call Forwarding	Automatically divert all or all unanswered incoming calls to another preset phone number
Voicemail	Redirect all or unanswered calls to Voicemail Center; access messages from handset/touch tone phones
Call Waiting*	Answer incoming calls or open another line during a call
Group Calling*	Switch between open lines or connect multiple lines at once for teleconferencing
Caller ID	Show or hide your own number when placing calls
Call Barring	Restrict incoming/outgoing calls depending on conditions

*A separate contract is required.

Initiating Call Forwarding

Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (*No Answer* set):
(Numbers starting with *1*, *00*, *0120* or *0990* cannot be saved.)

1. ● ➡ *Settings* ➡ ● ➡ ⊙⊙ *Call*

2. *Voicemail/Divert* ➡ ●

   Voicemail/Divert
   Voicemail
   Diverts
   Cancel All
   Status
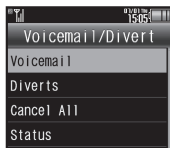
   Voicemail/Divert Menu

3. *Diverts* ➡ ●

4. Select call type ➡ ●

5. *No Answer* ➡ ●

6. *Phone Book* ➡ ● ➡ Select entry ➡ ●

7. Select phone number ➡ ●
   ● Omit ➋ if only one number is saved.

8. ●

9. Select ring time ➡ ●

Diverting Calls without Handset Response
In ➎, *Always* ➡ ● ➡ ➏ - ➒
Entering Forwarding Number Directly
In ➏, *Enter Number* ➡ ● ➡ Enter phone number ➡ ● ➡ Select ring time ➡ ●

Advanced

🕭 ●Checking service status (**P.4-18**)

4 Calling

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (*No Answer* set):

1. **In Voicemail/Divert menu,** *Voicemail* ➜ ⦿ ➜ *Activate* ➜ ⦿

2. *No Answer* ➜ ⦿ ➜ Select ring time ➜ ⦿

Diverting Calls without Handset Response
In ❷, *Always* ➜ ⦿

Missed Call Notification

Activate this function for records of calls missed while handset is off/out-of-range and Voicemail is active.

1. ⦿ ➜ *Settings* ➜ ⦿ ➜ ⊙ *Call*

2. ⎡out⎤ *Missed Calls* ➜ ⦿ ➜ ⦿
   ● Follow the voice guidance for further operations.

Playing Messages

1. **In Voicemail/Divert menu,** *Voicemail* ➜ ⦿

2. *Call Voicemail* ➜ ⦿
   ● Follow the voice guidance for further operations.

Deleting New Voicemail Message Indicator
In ❷, *Delete Icon* ➜ ⦿ ➜ *Yes* ➜ ⦿

Canceling Call Forwarding/Voicemail

1. **In Voicemail/Divert menu,** *Cancel All* ➜ ⦿

2. *Yes* ➜ ⦿

4

Calling

Advanced

⚙ ●**Activating Call Waiting** ●**Talking on multiple lines simultaneously** ●**Setting/canceling outgoing call restriction** ●**Setting/canceling incoming call restriction** (And more on **P.4-18** - **4-19**)

Receiving a Call

■ Handling Incoming Calls

Rejecting calls	**Voice Call** When a call arrives, ⊚ ➡ *Reject* ➡ ●
	Video Call When a call arrives, ⊙
Placing calls on hold	**When a call arrives,** ☎ ● Press ☞ to answer the call on hold.
Answering with Headphones	**When a call arrives, Long Press Call Button** ● To end the call, Long Press Call Button.

■ Answer Phone

Recording messages when Answer Phone is inactive	**When a Voice Call arrives,** ⊚ ➡ *Record Message* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Answer Time* ➡ ● ➡ **Enter time** ➡ ●
Sampling outgoing message	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Outgoing Message* ➡ ● ● Press 🖳 to stop playback.
Muting Earpiece	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Answer Phone* ➡ ● ➡ *Volume* ➡ ● ➡ *Silent* ➡ ●

■ Remote Monitor (Video Call)

Answering Video Calls automatically	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ **See below**
	Saving Numbers from Phone Book *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ⊚ ➡ *Change* ➡ ● ➡ *From Phone Book* ➡ ● ➡ Select entry ➡ ● ➡ Select phone number ➡ ● ● To enter a phone number directly, select *<Empty>* and press ●.
	Saving Numbers from Call Log *Auto Answer List* ➡ ● ➡ *<Empty>* ➡ ⊚ ➡ *Change* ➡ ● ➡ *From Call Log* ➡ ● ➡ Select record ➡ ●
	Activating Remote Monitor *Switch On/Off* ➡ ● ➡ *On* ➡ ● ➡ ● ● When Remote Monitor is active, auto answer tone sounds even in Manner mode; cancel afterward. ● Calls cannot be answered automatically with clamshell closed.
Editing Auto Answer List	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ *Auto Answer List* ➡ ● ➡ **See below**
	Editing Numbers Select entry ➡ ● ➡ Edit ➡ ●
	Deleting Entries Select entry ➡ ⊚ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
Changing ring time	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Remote Monitor* ➡ ● ➡ *Answer Time* ➡ ● ➡ **Enter time** ➡ ●

Placing a Call

■ Basic Operations

Adjusting Earpiece Volume	● ➡ *Settings* ➡ ● ➡ In Sound/Display menu, *Earpiece Volume* ➡ ● ➡ Adjust level ➡ ●
Sending/blocking Caller ID	After phone number entry, 🖃 ➡ *Hide My ID* or *Show My ID* ➡ ●

■ International Calls

Placing calls by entering country code directly	✳️✳️ (*+* appears) ➡ Enter country code ➡ Enter phone number with area code ➡ 📞 ● Omit the first *0* of the area code except when calling Italy or some other countries. ● Pressing ✳️✳️ during a call does not enter *+*.
Using Roaming Dial Assistant to place international calls while outside Japan	Start Here Enter phone number with area code ➡ 📞 ➡ See below ● Prompts do not appear for numbers with country codes. ● To disable Roaming Dial Assistant automatically after a call, press 🖃 to check box next to *Don't use this tool again.*. **Calling Japan (Landlines & Mobiles)** *Dial to Japan* ➡ 📞 **Calling Other Countries (Landlines & Mobiles)** *Dial to Other Country* ➡ ● ➡ Select country ➡ ● ➡ 📞
Disabling Roaming Dial Assistant	● ➡ *Settings* ➡ ● ➡ 😊 *Call* ➡ *Int'l Calling* ➡ ● ➡ *Roaming Dial Assistant* ➡ ● ➡ *Off* ➡ ● ● When *Off*, handset dials the entered phone number as-is even while outside Japan.

Saving frequently used international prefix	● ➡ *Settings* ➡ ● ➡ 😊 *Call* ➡ *Int'l Calling* ➡ ● ➡ *Int'l Prefix* ➡ ● ➡ Enter prefix ➡ ●
Adding/changing/ deleting country codes	Start Here ● ➡ *Settings* ➡ ● ➡ 😊 *Call* ➡ *Int'l Calling* ➡ ● ➡ *Country Codes* ➡ ● ➡ See below **Adding** *<Empty>* ➡ ● ➡ Enter name ➡ ● ➡ Enter country code ➡ ● **Changing** Select country ➡ ● ➡ *Change* ➡ ● ➡ Enter name ➡ ● ➡ Enter country code ➡ ● **Deleting** Select country ➡ ● ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●

During a Call

■ Voice Call & Video Call

Muting Microphone	**Voice Call** During a call, ☺ (press again to cancel) **Video Call** During a call, 🖃 ➡ *Mute* ➡ ● ● To cancel, select *Unmute*.
Activating/canceling Loudspeaker	**Activating Loudspeaker for Voice Call** During a call, ● ➡ While message appears, ● ● To cancel, press ●. **Canceling Loudspeaker for Video Call** During a call, ☺ (press again to activate)
Switching sound output	During a call, 🖃 ➡ *Transfer Audio* ➡ ● ➡ *To Phone* or *To Bluetooth* ➡ ● ● For *To Bluetooth*, select a device and press ●.

4

Calling

Opening Phone Book	**During a call,** ⌨ ➡ *Phone Book* ➡ ● ➡ Select entry ➡ ● ● Press 🔤 twice to return to call window.
Saving Phone Book entries	**During a call,** ⌨ ➡ *Phone Book* ➡ ● ➡ ⌨ ➡ *Add New Entry* ➡ ● ➡ Complete fields ➡ ⓨ ● Press 🔤 to return to call window.
Placing calls on hold	**During a call,** ⌨ ➡ *Hold* ➡ ● ● Subscription to Call Waiting or Group Calling is required to place Voice Calls on hold. ● To resume Voice Calls, press ⌨, select *Retrieve* and press ●. ● To resume Video Calls, press ⓨ.

■ Voice Call Only

Recording caller voice	**During a call,** ⌨ ➡ *Record Caller Voice* ➡ ● ➡ Recording starts ➡ ● ➡ Recording ends ● To play recorded messages, see **P.4-4** "Playing Messages."
Opening messages	**During a call,** ⌨ ➡ *Messaging* ➡ ● ➡ Select Messaging folder ➡ ● ➡ Select folder ➡ ● ➡ Select message ➡ ● ● Press 🔤 three times to return to call window.
Creating messages	**During a call,** ⌨ ➡ *Messaging* ➡ ● ➡ *Create Message* or *Create New SMS* ➡ ● ➡ Complete message ➡ ⓨ
Sending saved touch tones	**During a call,** ⌨ ➡ *Touch-Tone Signal List* ➡ ● ➡ Select number ➡ ⌨
Sending touch tones via Phone Book	**During a call,** ⌨ ➡ *Phone Book* ➡ ● ➡ Select entry ➡ ⌨ ➡ *Send Push Tone* ➡ ● ➡ Select phone number ➡ ●

■ Video Call Only

Adjusting Outgoing Image brightness	**During a call,** ⌨ ➡ *Exposure* ➡ ● ➡ Adjust level ➡ ● ● Alternative Image brightness is fixed.
Disabling touch tone sending	**During a call,** ⌨ ➡ *Disable DTMF* ➡ ●

Call Log

Dialing from records	☺ ➡ Select record ➡ 📞 ● To place Video Calls, press ⌨ instead of 📞, then select *Video Call* and press ●.
Sending messages from records	☺ ➡ Select record ➡ ⌨ ➡ *Create Message* ➡ ● ➡ *S! Mail* or *SMS* ➡ ● ➡ Complete message ➡ ⓨ
Saving Phone Book entries from records	☺ ➡ Select record ➡ ⌨ ➡ *Save to Phone Book* ➡ ● ➡ *As New Entry* ➡ ● ➡ Complete other fields ➡ ⓨ ● To add to an existing entry, select *As New Detail*.
Opening Phone Book entries from records	☺ ➡ Select record ➡ ⌨ ➡ *Display Phone Book* ➡ ● ● Available when selected record (phone number) is saved in Phone Book.
Initiating S! Circle Talk from records	☺ ➡ Select record ➡ ⌨ ➡ *Call S! Circle Talk* ➡ ● ➡ ● ● Set Connection status to *Online* first.
Deleting log records	**One Record** ☺ ➡ Select record ➡ ⌨ ➡ *Delete* (*Delete Item* in Dialed Ranking) ➡ ● ➡ *Yes* ➡ ● **All Records** ☺ ➡ ⌨ ➡ *Delete All* (*Reset* in Dialed Ranking) ➡ ● ➡ *Yes* ➡ ●

Hiding Dialed Ranking	⦿ ➡ *Phone* ➡ ⦿ ➡ *Settings/Manage* ➡ ⦿ ➡ *Call Log Setting* ➡ ⦿ ➡ *Hide Dialed Ranking* ➡ ⦿

Call Time & Data Communication

■ **Call Time**

Setting handset to beep during Voice Calls	⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ⦿ ➡ *Minute Minder* ➡ ⦿ ➡ *On* ➡ ⦿
Hiding Call Time during calls	⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ⦿ ➡ *Call Time Counter* ➡ ⦿ ➡ *Off* ➡ ⦿
Resetting Call Timers	⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ⦿ ➡ *Call Timers* ➡ ⦿ ➡ *Reset* ➡ ⦿ ➡ *Yes* ➡ ⦿

■ **Data Communication**

Checking accumulated data transmission volume	⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ⦿ ➡ *Data Counter* ➡ ⦿ ➡ *All Data* ➡ ⦿
Resetting Data Counter	⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Time/ Data Counter* ➡ ⦿ ➡ *Data Counter* ➡ ⦿ ➡ *Clear Counter* ➡ ⦿ ➡ *Yes* ➡ ⦿

Restrict Destinations

Designating Call Permitted List numbers from saved information	Start Here ⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Barring* ➡ ⦿ ➡ *Restrict Destinations* ➡ ⦿ ➡ Enter Handset Code ➡ ⦿ ➡ *Specified Numbers* ➡ ⦿ ➡ *Call Permitted List* ➡ ⦿ ➡ *<Empty>* ➡ ✉ ➡ See below
	From Phone Book *Ph.Book List* ➡ ⦿ ➡ Select entry ➡ ⦿ ➡ Select phone number ➡ ⦿
	From Call Log Records *From Call Log* ➡ ⦿ ➡ Select record ➡ ⦿
	From S! Friend's Status Member List *From Friend's Status* ➡ ⦿ ➡ Select member ➡ ⦿
Editing Call Permitted List	Start Here ⦿ ➡ *Settings* ➡ ⦿ ➡ ⊙ *Call* ➡ *Call Barring* ➡ ⦿ ➡ *Restrict Destinations* ➡ ⦿ ➡ Enter Handset Code ➡ ⦿ ➡ *Specified Numbers* ➡ ⦿ ➡ *Call Permitted List* ➡ ⦿ ➡ See below
	Editing Numbers Select number/name ➡ ⦿ ➡ Edit ➡ ⦿
	Deleting Numbers Select number/name ➡ ✉ ➡ *Delete* ➡ ⦿ ➡ *Yes* ➡ ⦿

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Calling

Reject Numbers

Designating numbers to reject from saved information	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Reject Numbers List* ➡ ● ➡ *<Empty>* ➡ ☺ ➡ **See below**
	From Phone Book *Ph.Book List* ➡ ● ➡ Select entry ➡ ● ➡ Select phone number ➡ ●
	From Call Log Records *From Call Log* ➡ ● ➡ Select record ➡ ●
	From S! Friend's Status Member List *From Friend's Status* ➡ ● ➡ Select member ➡ ●
Editing Reject Numbers List	**Start Here** ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ *Specified Numbers* ➡ ● ➡ *Reject Numbers List* ➡ ● ➡ **See below**
	Editing Numbers Select number/name ➡ ● ➡ Edit ➡ ●
	Deleting Numbers Select number/name ➡ ☺ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
Excluding rejected calls from Call Log	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Reject Numbers* ➡ ● ➡ *Record on Call Log* ➡ ● ➡ *Do not Record* ➡ ●

Optional Services

■ All Services

Checking service status	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ Select service ➡ ● ➡ *Status* ➡ ● ● Available for *Voicemail/Divert*, *Show My Number*, *Call Barring* and *Call Waiting*. ● For *Call Barring*, select restriction and press ●.

■ Call Waiting (Contract Required)

Activating Call Waiting	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Waiting* ➡ ● ➡ *On* ➡ ●
Placing Line 1 on hold to answer Line 2	A tone sounds during a Voice Call ➡ ☎ ● Press ☎ to switch between lines. ● Press ☎ to end active line and re-engage the party on hold.

■ Group Calling (Contract Required)

Opening another line during a call	During a Voice Call, enter phone number ➡ ☎ ● Long Press ☎ to dial via Rakutomo Link.
Switching between open lines (Swap Calls)	During a Voice Call, ☎ ● Press ☎ to switch between lines.
Talking on multiple lines simultaneously	While switching between lines, ☺ ➡ *Group Calling* ➡ ● ➡ *Conference All* ➡ ●
Switching to private conversation	During Group Calling, select number/name ➡ ● ➡ *Private* ➡ ●

■ **Call Barring**

	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Bar Outgoing Calls* ➡ ● ➡ **See below**

Setting/canceling outgoing call restriction	**Setting Restriction**
	Select restriction ➡ ● ➡ *On* ➡ ● ➡ **Enter Center Access Code** ➡ ●
	● Outgoing SMS messages are also restricted.
	● Outgoing S! Circle Talk requests are not affected.
	● Following restrictions are available:
	  ■ All Outgoing Calls: Restrict all non-emergency calls
	  ■ Bar Int'l Call: Restrict all international calls
	  ■ Local & Home Only: Restrict all international calls except to Japan

	Canceling All Restrictions *Cancel All* ➡ ● ➡ **Enter Center Access Code** ➡ ●
	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Call Barring* ➡ ● ➡ *Bar Incoming Calls* ➡ ● ➡ **See below**

Setting/canceling incoming call restriction	**Setting Restriction**
	Select restriction ➡ ● ➡ *On* ➡ ● ➡ **Enter Center Access Code** ➡ ●
	● Incoming SMS messages are also restricted.
	● Incoming S! Circle Talk requests are not affected.
	● Following restrictions are available:
	  ■ All Incoming Calls: Reject all calls
	  ■ Bar if Abroad: Reject calls when outside Japan

	Canceling All Restrictions *Cancel All* ➡ ● ➡ **Enter Center Access Code** ➡ ●

■ **Caller ID**

Showing/hiding Caller ID	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Show My Number* ➡ ● ➡ *On* or *Off* ➡ ●

Settings

■ **Voice Call**

	Start Here ● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Auto Answer* ➡ ● ➡ **See below**
Answering calls automatically when using Headphones	**Activating Auto Answer** *Switch On/Off* ➡ ● ➡ *On* ➡ ● ● When Auto Answer is active, Auto Answer tone sounds after ringtone even in Manner mode; cancel afterward.
	Changing Ring Time *Answer Time* ➡ ● ➡ **Enter time** ➡ ●
Saving frequently used touch tones	● ➡ *Phone* ➡ ● ➡ *Touch-Tone Signal List* ➡ ● ➡ **Select number** ➡ ● ➡ **Enter name** ➡ ● ➡ **Enter digits** ➡ ● ● Send saved tones from Voice Call window via Options menu.
Saving touch tones for White Office	● ➡ *Phone* ➡ ● ➡ *Touch-Tone Signal List* ➡ ● ➡ ⊠ ➡ *Change to White Office Tone* ➡ ● ● Touch tones for White Office are saved to ▮ - ▮. ● When touch tones are already saved in ▮ - ▮, choose *Yes* and press ●.
	Start Here ● ➡ *Phone* ➡ ● ➡ *Touch-Tone Signal List* ➡ ● ➡ **See below**
Deleting touch tones	**One Entry** **Select number** ➡ ⊠ ➡ *Delete* ➡ ● ➡ *Yes* ➡ ●
	All Entries ⊠ ➡ *Reset* ➡ ● ➡ *Yes* ➡ ●

■ **Video Call**

Sending camera image when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Camera Picture* ➡ ● ➡ *Default Image* ➡ ● ➡ *External Camera* ➡ ●
Disabling Loudspeaker for Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Loudspeaker* ➡ ● ➡ *Off* ➡ ●
Muting Microphone when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Mute Microphone* ➡ ● ➡ *On* ➡ ●
Changing Alternative Image that is sent when initiating Video Calls	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Camera Picture* ➡ ● ➡ *Alternative Image* ➡ ● ➡ Select folder ➡ ● ➡ Select file ➡ ● ➡ ●
Changing Incoming/Outgoing Image quality	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Incoming Picture* or *Outgoing Picture* ➡ ● ➡ Select option ➡ ●
Setting image that is sent while call is on hold	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Hold Guidance Pict* ➡ ● ➡ Select folder ➡ ● ➡ Select file ➡ ● ➡ ● ● Omit file selection step when using Customized Screen image.
Setting Backlight status	● ➡ *Settings* ➡ ● ➡ ⊙ *Call* ➡ *Video Call* ➡ ● ➡ *Backlight* ➡ ● ➡ Select option ➡ ● ● Selecting *Normal Setting* applies Display Backlight settings.

Receiving a Call

Cannot use Answer Phone or Record Caller Voice

- Answer Phone and Record Caller Voice are disabled when less than 12 seconds of recording capacity remain or 20 messages are recorded. Delete messages.
- Answer Phone and Record Caller Voice are not available for Video Calls.

Placing a Call

Cannot place call via Speed Dial

- Speed Dial is not available when Phone Book access is restricted by Application Lock.

Cannot place call

- Cancel Keypad Lock, Function Lock and Offline Mode, if active.

Call won't connect

- Did you include the area code or the first *0*? Dial the number including the area code or *0*.
- Handset may be out-of-range (*out* appears). Move to a place where signal is strong and retry.

During a Call

Outgoing Image is distorted during Video Calls

- Rapid motion can make images appear choppy or distorted.

Camera image switches to Alternative Image during Video Calls

- Prolonged camera use may cause camera area to heat up, resulting in automatic shutdown; wait a while and retry.

Conversation is hampered

- Conversations may be hampered by ambient noise.
- Check Earpiece Volume when using Loudspeaker. Increasing Earpiece Volume may cause feedback/interference.

Call is choppy or cut off

- Network signal may be weak. Move to a place where signal is strong and retry.
- Battery may need to be charged or replaced. Charge battery or install a charged battery.

Clicking noise is heard during call

- Handset may be moving into another service area. Noise is heard when Network signal switches. This is normal.

Cannot hear other party's voice

- Earpiece Volume may be low. Increase Earpiece Volume (**P.4-3**).
- Sound output may be set to use handsfree device. Set Transfer Audio (**P.4-15**) to *To Phone*.

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Calling