

Messaging	4-2
Basics	4-2
Customizing Handset Address	4-3
Sending Messages	4-4
Sending S! Mail	4-4
Sending SMS.....	4-7
Incoming Messages	4-8
Opening & Replying.....	4-8

Handling Messages	4-10
Managing & Using Messages.....	4-10
Sorting Messages	4-12
Mail Groups	4-13
Creating Groups for Broadcast Mail	4-13
Additional Functions	4-14
Troubleshooting	4-28

4

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumeric characters with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc.; attach media files, etc.

Send Graphic Mail; set Feeling Setting in subject field when messaging SoftBank handsets.

Available Entry Items

	Recipient	Subject	Message	Attachment
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SoftBank Mobile Website (P.14-21).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (P.4-24).



Customizing Handset Address


Change alphanumeric before @ of the default handset mail address.

For more information, see SoftBank Mobile Website (P.14-21).

Changing Address

1  → **Settings** → 

2 **Address Settings** → 

- Handset connects to the Internet. Select **English** and press , then follow onscreen instructions.

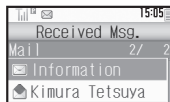
Saving Address

When handset address is changed, SoftBank Mobile Sends new address confirmation via S! Mail.



To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 **Message** → 



2 **Information** → 



3 **Yes** → 



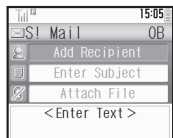
4 



Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

1 ➔ **Create Message** ➔



S! Mail Composition Window

2 ➔ **Select recipient field** ➔

3 **Phone Book** ➔

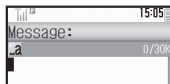
4 **Select entry** ➔

5 **Select number or mail address** ➔

- Omit if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.

6 ➔ **Select subject field** ➔ ➔ **Enter subject** ➔

7 ➔ **Select message text field** ➔



Text Entry Window

8 ➔ **Enter message** ➔



S! Mail Composition Window

9 ➔ **Transmission starts**

- To cancel, press during transmission.

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Previewing Outgoing Message

After , ➔ **Preview Message** ➔

Pictogram Entry

- In Pictogram List, press to toggle Cross-Carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Advanced

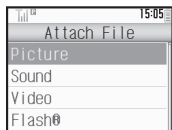
- Using other recipient entry methods
- Adding recipients
- Inserting signature automatically
- Converting mail type (SMS/S! Mail) (And more on P.4-14)
- Saving without sending
- Requesting delivery confirmation
- Designating/editing reply-to address (And more on P.4-15 - 4-16)
- Requesting Delivery Report for all messages
- Disabling automatic resend of unsent messages
- Hiding progress bar while sending messages (And more on P.4-24)



Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

- 1 In S! Mail Composition window after composing message, select attachment field ➔



- 2 **Picture** ➔ ➔ **Select folder** ➔

- 3 **Select file** ➔



Attach File Window

- When a size list appears, select attachment size and press .

- 4 ➔ **Transmission starts**

Attaching Non-Image Files

- In 2, select a folder other than *Picture* and press , then select a file.

Attaching Multiple Files

After 3, **Attach (1)** ➔ ➔ **Attach File** ➔ ➔ **From** 2

- **X** in **Attach (X)** indicates the number of attached files.

Sending Feeling Mail

- 1 In S! Mail Composition window after composing message, ➔ **Feeling Settings** ➔



- 2 **Select category, e.g., Happy/Glad** ➔

- 3 **Select item, e.g., I Love You** ➔



- 4 ➔ **Transmission starts**

Canceling Feeling Mail

[S! Mail Composition Window] Select subject field ➔ ➔ Select Pictogram, e.g., ➔ ➔

Advanced

- Changing attached image size
- Set Auto Play File (And more on P.4-16)
- Enabling image auto-resize
- Enabling/disabling image auto-open or sound auto-play
- Attaching captured/recorded files unsaved (P.4-26)



Sending Graphic Mail

Follow these steps to:

- Change font size and background color
- Insert images and My Pictograms
- Scroll text

1 In text entry window, (Long)

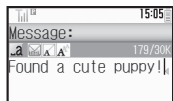


Graphic Mail Window

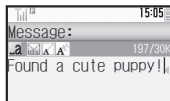
2 SIZE →



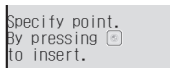
3 Select size → Enter text



4 → BG → Select color →

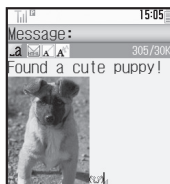


5 → IMAGE → Select folder → Select file →



6 Select target location →

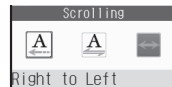
7 → MY PICT → Select file →



8 → EFFECT →



9 Scrolling →



10 Select direction → Enter text

11 → Transmission starts

Canceling Last Action

[Graphic Mail Window] UNDO →

Canceling All Graphic Mail Settings

[Graphic Mail Window] CANCEL →

→ Yes →

Saving as Templates

After 10, → Save as

Template → Enter name →

→ Save here →

- Only the message text is saved.

Advanced

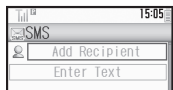
- Creating Graphic Mail from templates
- Changing text color, size & effect
- Changing text color
- Inserting background sound
- Inserting Flash® file
- Inserting horizontal line
- Flashing text
- Aligning text (left/right/center) (And more on P.4-16 - 4-17)



Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:

1  ➔ **Create New SMS** ➔ 




SMS Composition Window

2 **Select recipient field** ➔ 

3 **Phone Book** ➔ 

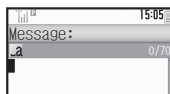
4 **Select entry** ➔ 

5 **Select number** ➔ 



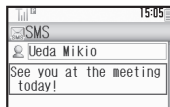
- Omit  if only one number is saved.

6 **Select message text field** ➔ 




Text Entry Window

7 **Enter message** ➔ 



SMS Composition Window

8  ➔ **Transmission starts**

Incoming Calls while Creating Message












- Content is saved temporarily. End the call to return.

When Message Text Exceeds Limit

- A confirmation appears. To convert SMS to S! Mail, follow these steps:

Yes ➔ 

Advanced

-   Using other recipient entry methods
-  Adding recipients
-  Using Speed Dial/Mail list
-  Converting mail type (SMS/S! Mail) (And more on P.4-14)
-  Saving without sending
-  Requesting delivery confirmation
-  Changing Server sent message storage limit (And more on P.4-15 - 4-16)
-  Changing Server sent message storage limit
-  Changing SMS Server number
-  Changing character encoding for composing messages (P.4-27)



Opening & Replying

Opening New Messages

Information window opens for new mail.



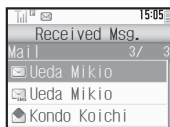
Important Message Retrieval Notes

- By default, complete messages including attachments are retrieved; transmission fees apply depending on subscribed price plan.
- To retrieve only the initial portion of message text automatically, set Message DL to **Manual**; retrieve complete message manually as needed.

Delivery Report

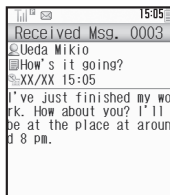
- Information window opens for Delivery Report. Follow these steps to open it:
Delivery Report ➔ ➔ **Select message with report** ➔ ➔

1 Message ➔



Message List

2 Select message ➔



Message Window

Receiving Feeling Mail

- Small Light, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.

Messages with Quiz

Enter or select answer ➔

- Message cannot be opened until the correct answer is entered or selected.

Animation View

- When a specific Pictogram is entered as the first character of subject or included in message text, corresponding animation appears in message window background.

Mail Notice

- When Message DL is not set to **Auto**, Server sends initial portion of message text in each of the following cases:
 - The message was sent to multiple recipients
 - Files are attached to the message

Advanced

- Accessing new mail out of Standby
- Retrieving new S! Mail manually
- Viewing new messages on External Display (And more on P.4-17 - 4-18)
- Muting ringer, etc. for messages sorted into Secret folders
- Retrieving complete S! Mail messages manually
- Retrieving specified messages (And more on P.4-25 - 4-26)



Window Description

Message List



Message Type/Status
(see below)

Sender or Recipient

Message Text

Message Type/Status

	Unread		Mail Notice (remaining portion exists)
	Read		Unread Delivery Report
	Sent		Attachments
	Failed		Protected
	Replied		Priority (High)
	Forwarded		Priority (Low)
	Send Reservation set		USIM Card SMS

Message Window



Sender or Recipient

Subject (except for SMS)

Received or
Sent Date & Time

Message Text

Press **[F2]** to open next (newer) message,
or **[F1]** to open previous (older) one.

Changing Font Size

[Message Window] **[3+]** (Long) to
enlarge or **[1+]** (Long) to reduce

Replying to Messages

1 In message window,

- Original message text is quoted
(except for SMS and Graphic Mail).

2 Complete message

Replying to Messages Addressed to
Multiple Recipients

After 1, To Sender or Reply All



Auto Reply

- Handset sends a reply automatically
when receiving messages from saved
numbers or addresses in specified mode
(Manner mode, etc.).

Advanced

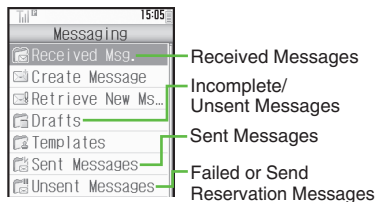
- Saving attachments to Data Folder
- Saving to Phone Book
- Using linked info
- Jumping to message top/bottom
- Reporting unsolicited message sources as spammers
- Selecting mail type/quote option
- Replying quickly using fixed text
- Replying to messages automatically (And more on P.4-18 - 4-19)
- Selecting quote option (P.4-24)



Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.



Auto Delete

- Oldest received/sent messages are deleted automatically to save new ones when memory is full. (Protect important messages to avoid unintentional deletion.)

Opening Help

- Follow these steps in folder list, message list or message window:

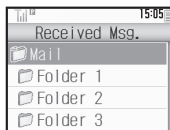


When Failed Message is Saved

- A reminder message appears upon opening Messaging menu.

Checking Messages

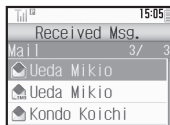
- 1 → **Received Msg. or Sent Messages** →



Folder List

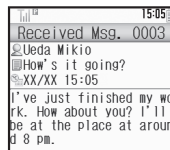
- Select Mail folder and press to hide/show sub folders. To open full message list, hide sub folders and press .

- 2 **Select folder** →



Message List

- 3 **Select message** →



Message Window

Protecting Messages

- 1 **In message list, select message** → → **Manage Msg.** →

- 2 **Lock** →

Canceling Protection

- In , **Unlock** →








Advanced

- Selecting multiple messages ● Deleting messages ● Deleting Server Mail via Server Mail list (And more on P.4-20 - 4-21)
- Forwarding messages ● Sending from Drafts ● Checking Server Mail message count and volume (And more on P.4-23)
- Changing message window scroll unit ● Selecting automatic deletion option for received messages ● Canceling automatic deletion of oldest sent messages (And more on P.4-24)



Searching Messages

Search messages by message text, sender/recipient address, etc.


- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2  ➔ **Search** ➔ 
- 3 **Search All Msg.** ➔ 
- 4 **Select method** ➔  ➔ **Select/enter address or text** ➔ 



Searching by Folder

In , select folder ➔  ➔ **Search** ➔  ➔ **Search Folder** ➔  ➔ 

Searching Message Text







- Follow these steps to find specific words/phrases; limit search by character type.

[Message Window]  ➔ **Search Text** ➔  ➔ **Enter text** ➔ 


- Press  or  to jump to next/previous search result.

Hiding Folders

Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within.

- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2 **Select folder** ➔ 
- 3 **Set Secret** ➔  ➔ **Enter Handset Code** ➔  ➔ 

Accessing Secret Folders

After 1,  ➔ **Unlock Temporarily** ➔

 ➔ **Enter Handset Code** ➔ 

Advanced



-   Moving messages manually  Renaming folders  Deleting folders  Adding folders  Moving folders  Changing status of all messages within folders to read  Canceling automatic deletion of messages within folders  Canceling Secret (P.4-21)

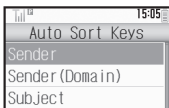



Sorting Messages

Sorting into Designated Folders



Sort messages by sender/recipient or partially matching text in sender/recipient address, subject or SMS message text.

- 1  ➔ **Received Msg. or Sent Messages** ➔
- 2 **Select target folder** ➔ 
- 3 **My Folders** ➔ ➔ **Select blank entry** ➔





- 4 **Sender (Recipient for Sent Messages)** ➔
- 5 **Select method** ➔ ➔ **Select/enter number/address** ➔
- 6  ➔ **Saved**

Sorting by Domain



In , **Sender(Domain)**
(**Recipient(Domain)** for Sent Messages) ➔ ➔ **Enter domain** ➔ ➔ 

Sorting by Part of Subject/SMS Message Text





In , **Subject** ➔ ➔ **Enter text** ➔ ➔ 

Filtering Spam


Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:
(Alternatively, set sort keys to filter messages.)

- 1  ➔ **Settings** ➔ ➔ **General Settings** ➔
- 2 **Anti Spam Measures** ➔
- 3 **Enter Handset Code** ➔
- 4 **Unregistered** ➔ ()
- 5  ➔

Exempting Messages from Filtering

After , **Permitted List** ➔  ➔ **Select blank entry** ➔ ➔ **Select key** ➔ ➔ **Select/enter number/address/subject** ➔ ➔  ➔ 

Advanced

-  ● Re-sorting messages ● Sorting spam by setting keys ● Editing/deleting sort keys (P.4-22)

Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time.

Save target recipients to Phone Book beforehand.

1  ➔ **Settings** ➔ 

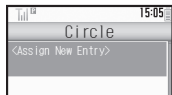
2 **Set Mail Group** ➔ 



Mail Group Entry Window

3 **<Add New Group>** ➔  ➔ **Enter name** ➔ 

4 **Select Group** ➔ 






5 **<Assign New Entry>** ➔ 
➔ **Select entry** ➔ 



6 **Select number or mail address** ➔ 



- Omit  if only one number or address is saved.
- Repeat  -  to add members.

7  ➔ **Saved**

Advanced

-  ● Renaming Mail Groups ● Deleting Mail Groups/Group members ● Changing Mail Group members (P.4-22)



Creating/Sending Messages

Recipient

Using other recipient entry methods	In Mail Composition window, select recipient field → → Select method → → Select/enter number/address →
Adding recipients	In Mail Composition window, select recipient field → → Add Recipient → → Select method → → Select/enter number/address → →
Switching recipient status (To, Cc and Bcc)	In Mail Composition window, select recipient field → → Select recipient → → Select status → → <ul style="list-style-type: none"> Other recipients cannot see numbers/addresses set to Bcc.
Using Speed Dial/Mail list	Saving Recipients → Settings → → Speed Dial/Mail → → → <Empty> → → Select entry → → Select number or mail address → → Do not Assign → →
	Creating Messages In Standby, - - (Speed Dial/Mail entry number) → <ul style="list-style-type: none"> When messaging to SoftBank handset numbers, select S! Mail or SMS and press .
Editing/deleting recipients	Start Here In Mail Composition window, select recipient field → → See below Editing Recipients Select recipient → → Edit → → Deleting a Recipient Select recipient → → Delete → → Deleting All Recipients Select recipient → → Delete All → → Yes → →

Editing Speed Dial/Mail list	Start Here → Settings → → Speed Dial/Mail → → See below
	Editing Entries Select entry → → Change → → Select number/address → → Select new number/address → →
	Canceling Entries Select entry → → Remove Selected → → Yes →
	Canceling All Entries → Remove All → → Yes →
Message Text	
Inserting signature automatically	→ Settings → → S! Mail Settings → → Signature → → Edit → → Enter signature → → Auto Insert → → On → <ul style="list-style-type: none"> Signature is inserted above message text when forwarding messages or quoting original message text in replies. Not available for SMS.
Inserting signature manually	In text entry window, → Insert/Font Size → → Signature →
Converting mail type (SMS/S! Mail)	In Mail Composition window, → Change to SMS or Convert to S! Mail → → Yes →



Save, Send Reservation & Sent Cancel

Saving without sending	After completing message, Save to Drafts
Sending automatically later	Start Here After completing message, Send Reservation See below
	Auto Send when Signal Returns Within the Network Yes
Canceling sent S! Mail	Designating Send Date/Time (within one week) Date & Time Enter date/time Yes
	Sent Messages Select folder Select message Set Sent Cancel Yes

• Effective for messages addressed to SoftBank handsets.

Messaging Settings

For SMS, only Delivery Report and Expiry Time are available.

Requesting delivery confirmation	In Mail Composition window, Messaging Settings Delivery Report On
Setting priority	In Mail Composition window, Messaging Settings Priority Select priority
Setting message to be deleted from recipient handset once read	In Mail Composition window, Messaging Settings Set Auto Delete On

- Delivery Report arrives when message is delivered.
- Open sent message to check delivery status indicator:
 - : Delivered, : Unknown, : Failed
- Effective for messages addressed to SoftBank handsets.

• Effective for messages addressed to SoftBank handsets.

Adding a reply request	In Mail Composition window, Messaging Settings Reply Request On
Restricting forward/delete	In Mail Composition window, Messaging Settings Forward NG or Delete NG On
Locking message with Quiz	Start Here In Mail Composition window, Messaging Settings Quiz Switch On/Off On See below
	• Effective for messages addressed to SoftBank handsets.
	Using Preset Questions (Multiple Choice) Select question Selection Select number Enter/edit option Enter/edit all options Select answer
	• May be unavailable for some questions.
	Using Preset Questions (Exact Answer Entry) Select question Match Characters Enter answer
Editing assigned Quiz	• May be unavailable for some questions.
	Creating Custom Quiz (Multiple Choice) <Create Original> Enter question Selection Select number Enter option Complete entry Select answer
	Creating Custom Quiz (Exact Answer Entry) <Create Original> Enter question Match Characters Enter answer
In Mail Composition window, Messaging Settings Quiz Edit Question Edit question/options/answer	

• Effective for messages addressed to SoftBank handsets.



Designating/editing reply-to address	<p>[Start Here] In Mail Composition window, ➔ Messaging Settings ➔ ➔ Reply to Settings ➔ ➔ See below</p> <p>Designating Switch On/Off ➔ ➔ On ➔ ➔ Select method ➔ ➔ Select/enter address ➔ </p> <p>Editing Edit Address ➔ ➔ Edit ➔ </p>
	<p>In Mail Composition window, ➔ Messaging Settings ➔ ➔ Expiry Time ➔ ➔ Select option ➔ </p> <ul style="list-style-type: none"> • Available for SMS only.

■ Attachments




























Changing attached image size	<p>Select attached file ➔ Resize Picture ➔ ➔ Select size ➔ </p> <ul style="list-style-type: none"> • May be unavailable for some images.
Capturing/recording and attaching	<p>[Start Here] Select attachment field ➔ ➔ See below</p> <p>Still Images Picture ➔ ➔ Take Picture ➔ ➔ ➔ to shoot ➔ </p>
	<p>Video Video ➔ ➔ Record Video ➔ ➔ ➔ to start recording ➔ ➔ to stop ➔ Accept ➔ ➔ Select storage media ➔ </p>
	<p>Sounds Sound ➔ ➔ Record Voice ➔ ➔ ➔ to start recording ➔ ➔ to stop ➔ Accept ➔ ➔ Select storage media ➔ </p>

Set Auto Play File	<p>Select attached file ➔ Set Auto Play File ➔ ➔ Switch On/Off ➔ ➔ On ➔ ➔ Enter Message ➔ ➔ Enter comment ➔ </p> <p> ➔ </p>
--------------------	---

■ Graphic Mail
















Creating Graphic Mail from templates	<p>Opening Templates from Messaging Menu ➔ Templates ➔ ➔ Select template ➔ </p> <p>Complete message ➔ </p> <ul style="list-style-type: none"> • Template size may change when used for creating messages.
	<p>Opening Templates from S! Mail Composition Window In Mail Composition window, ➔ Launch Template ➔ ➔ Select template ➔ </p> <p>Complete message ➔ </p> <ul style="list-style-type: none"> • Open a template before entering message text.
Changing text color, size & effect	<p>In text entry window, (Long) ➔ ➔ Select start point ➔ ➔ Highlight text range ➔ ➔ COLOR, SIZE or EFFECT ➔ ➔ Set ➔ </p>
Changing text color	<p>In text entry window, (Long) ➔ COLOR ➔ ➔ Select color ➔ ➔ Enter text</p>
Inserting background sound	<p>[Start Here] In text entry window, (Long) ➔ INSERT ➔ ➔ See below</p> <p>Inserting BGM Sound ➔ ➔ Select folder ➔ ➔ Select file ➔ </p> <p>Deleting Delete BGM ➔ ➔ Yes ➔ </p>



Inserting Flash® file	In text entry window,  (Long) \rightarrow INSERT \rightarrow  \rightarrow Flash \rightarrow  \rightarrow Select file \rightarrow 
Previewing Flash® file	In text entry window after inserting Flash® file,  \rightarrow Preview \rightarrow  <ul style="list-style-type: none"> When Graphic Mail window is open, press  first.
Deleting Flash® file	In text entry window after inserting Flash® file, move cursor before Flash® icon \rightarrow  <ul style="list-style-type: none"> When Graphic Mail window is open, press  first.
Inserting horizontal line	In text entry window,  (Long) \rightarrow INSERT \rightarrow  \rightarrow Line \rightarrow 
Flashing text	 Start Here In text entry window,  (Long) \rightarrow See below
	Flashing EFFECT \rightarrow  \rightarrow Blink \rightarrow  \rightarrow Blink On \rightarrow  \rightarrow Enter text
	Canceling  \rightarrow Select start point \rightarrow  \rightarrow Highlight text range \rightarrow  \rightarrow EFFECT \rightarrow  \rightarrow Blink \rightarrow  \rightarrow Blink Off \rightarrow 
Aligning text (left/right/center)	In text entry window,  (Long) \rightarrow EFFECT \rightarrow  \rightarrow Alignment \rightarrow  \rightarrow Select option \rightarrow  \rightarrow Enter text

Receiving/Opening Messages

Receiving

Accessing new mail out of Standby	 (Long) \rightarrow Select message \rightarrow  <ul style="list-style-type: none"> Message opens as read-only.
Retrieving new S! Mail manually	 \rightarrow  <ul style="list-style-type: none"> Retrieve messages missed while handset is out-of-range.
Retrieving Server Mail list	 \rightarrow Server Mail Box \rightarrow  \rightarrow Mail List \rightarrow  \rightarrow Yes \rightarrow 
Retrieving remaining portions	Via Mail Notice In message list, select Mail Notice \rightarrow  \rightarrow 
	Via Server Mail List  \rightarrow Server Mail Box \rightarrow  \rightarrow Mail List \rightarrow  \rightarrow Select message \rightarrow  <ul style="list-style-type: none"> If retrieve list confirmation appears, choose Yes and press .



Retrieving all Server Mail	<p>Start Here Server Mail Box See below</p> <p>Directly from Server Retrieve All </p> <p>Via Server Mail List Mail List Retrieve All </p> <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press .
	<p>Opening</p>
Viewing new messages on External Display	<p> </p> <ul style="list-style-type: none"> • Available with handset closed.
Message Window	
Saving attachments to Data Folder	<p>In message window, select file Save to Data Folder Enter name Save here </p> <ul style="list-style-type: none"> • For templates, Save as Template appears. (Omit file name entry step.)

Using attachments	<p>Start Here In message window, select file See below</p> <p>As Wallpaper Set as Wallpaper Enter name Save here </p> <ul style="list-style-type: none"> • For images smaller or larger than Display, Wallpaper Display options appear; follow onscreen prompts. <p>As Ringtone/Ringvideo Set as Ringtone or Set as Ring Video Enter name Save here Select item </p> <ul style="list-style-type: none"> • For For New Message, enter ring time and press .
	Playing slides
Saving to Phone Book	<p>Saving Sender Address In message window, Save Address Select number or mail address As New Entry Complete other fields </p> <ul style="list-style-type: none"> • To add to an existing entry, select As New Detail. <p>Saving Linked Info In message window, select number or mail address Save to Phone Book or Save Address As New Entry Complete other fields </p> <ul style="list-style-type: none"> • To add to an existing entry, select As New Detail.



Using linked info	<p>Dialing Numbers In message window, select number → → → </p>
	<p>Sending Messages In message window, select number or mail address → → <i>Create Message</i> → → <i>S! Mail or SMS</i> → → Complete message → </p> <ul style="list-style-type: none"> For mail addresses, omit mail type selection step.
	<p>Accessing Internet Sites In message window, select URL → → <i>Yes</i> → </p> <ul style="list-style-type: none"> Select <i>PC Site Br.</i> to connect via PC Site Browser.
Copying text	<p> In message window, → <i>Copy</i> → → See below</p>
	<p>Sender/Recipient Number/Address <i>Address</i> → → Select number/address → </p> <p>Subject or Message Text <i>Subject or Message Text</i> → → Select first character → → Highlight text range → </p>
Jumping to message top/bottom	<p>In message window, → <i>View Settings</i> → → <i>Scroll Jump</i> → → <i>Jump to Top or Jump to Bottom</i> → </p>
Deleting attachments	<p>In message window, select file → → <i>Remove File</i> → → <i>Yes</i> → </p>
Reporting unsolicited message sources as spammers	<p>In message window, → <i>Report Spam</i> → → </p> <ul style="list-style-type: none"> Signature is not inserted automatically.

■ Replying

Selecting mail type/quote option	<p>In message window, → <i>Reply-To Addr.</i> → → Select type/option → → Complete message → </p>
Replying quickly using fixed text	<p>Editing Quick Reply Text → <i>Settings</i> → → <i>General Settings</i> → → <i>Send/Compose</i> → → <i>Set Quick Reply</i> → → Select text → → <i>Edit</i> → </p>
	<p>Using Quick Reply In message window, (Long) → Select text → </p>
Replying to messages automatically	<p> → <i>Settings</i> → → <i>General Settings</i> → → <i>Send/Compose</i> → → <i>Auto Reply</i> → → See below</p>
	<p>Saving Recipients <i>Address Setting</i> → → Select blank entry → → Select method → → Select/enter number/address → → Select mode → → (/✓) → → </p> <ul style="list-style-type: none"> Select saved recipient and press to edit number/address.
	<p>Editing Reply Text <i>Reply Message</i> → → Select mode → → <i>Enter text</i> → </p> <ul style="list-style-type: none"> Edit text for each mode.
	<p>Activating Auto Reply <i>Switch On/Off</i> → → <i>On</i> → </p> <ul style="list-style-type: none"> Replies are sent via S! Mail. Replies are sent to the same sender only once after each time Auto Reply is activated.



Managing Messages

■ Message List

Selecting multiple messages	<p>Selecting</p> <p>In message list, Select message (✓) </p> <ul style="list-style-type: none"> To uncheck, press again.
	<p>Selecting Up to 50 Messages at Once</p> <p>In message list, Manage Msg. </p> <p>Check in Block </p>
	<p>Unchecking All</p> <p>In message list, Unselect All </p>
Color-tagging messages	<p>In message list, Manage Msg. </p> <p>Color Label Select color </p>
Sorting messages	<p>In message list, View Settings </p> <p>Sort Select option </p>
Opening sender/recipient details	<p>In message list, select message View Mail Address Select sender or recipient </p>
Checking memory status	<p> Memory Status Select item </p> <ul style="list-style-type: none"> USIM Card SMS message count and volume do not appear.
Opening properties	<p>In message list, select message </p> <p>Message Details </p>
Changing template name display	<p> Templates Item Displayed</p> <p> Select item </p>

<p>Saving SMS messages to USIM Card</p>	<p>In message list, select SMS message </p> <p>Manage Msg. SIM Sync </p> <ul style="list-style-type: none"> Available for compatible USIM Cards.
<p>Changing received message status (read/unread)</p>	<p>In message list, select message </p> <p>Manage Msg. Switch to Unread or Switch to Read </p>

■ Deleting Messages

Deleting messages	<p>One Message</p> <p>In message list, select message Delete Yes </p> <ul style="list-style-type: none"> Alternatively, delete an open message.
	<p>All Messages</p> <p>In message list, Manage Msg. </p> <p>Delete All Delete All or Except Locked Msg. Enter Handset Code </p>
	<p>All Messages in Drafts or Unsent Messages</p> <p>In message list (Drafts or Unsent Messages), </p> <p>Delete All Enter Handset Code </p>
<p>Deleting Server Mail via Mail Notice</p>	<p>In message list, select Mail Notice </p> <p>Delete Select option Yes </p>



Deleting Server Mail via Server Mail list	<p>[Start Here] Server Mail Box Mail List See below</p> <ul style="list-style-type: none"> If retrieve list confirmation appears, choose Yes and press .
	<p>One Message Select message Delete Yes </p> <p>All Messages Delete All Enter Handset Code Yes </p>
Deleting all Server Mail directly from Server	<p>[Start Here] Server Mail Box Delete All Enter Handset Code See below</p> <p>All Retrieved Messages Except New Msg. </p> <p>All Messages Delete All </p>

■ Folders

Moving messages manually	<p>In message list, select message Manage Msg. Move to Folder Select folder </p> <ul style="list-style-type: none"> If sort messages confirmation appears, choose Yes and press ; messages sent to/received from the number/address will be sorted into selected folder automatically.
Renaming folders	<p>In folder list, select folder Rename Enter name </p>
Deleting folders	<p>In folder list, select folder Delete Enter Handset Code </p> <ul style="list-style-type: none"> If delete message confirmation appears, choose Yes and press .
Adding folders	<p>In folder list, Create New Folder Enter name </p>
Moving folders	<p>In folder list, select folder Relocate Folder Select target location </p>
Changing status of all messages within folders to read	<p>In folder list, select folder To All Read Yes </p>
Canceling automatic deletion of messages within folders	<p>In folder list, select folder Protect </p> <ul style="list-style-type: none"> To cancel protection, select Not Protect and press in the steps above.
Canceling Secret	<p>Unlock Secret folders temporarily and select Secret folder Unset Secret Enter Handset Code </p>



■ Sorting into Folders

Re-sorting messages	In folder list, select folder → → <i>Classify</i> →
Sorting spam by setting keys	→ <i>Settings</i> → → <i>General Settings</i> → → <i>Anti Spam Measures</i> → → Enter Handset Code → → <i>Individual</i> → (✓) → → Select blank entry → → Select key → → Select/enter number/address/subject → → → →
Editing/deleting sort keys	In folder list, select folder → → <i>My Folders</i> → → Select entry → See below
	Editing Sender/Recipient Key → <i>Replace</i> → → Select method → → Select/enter number/address → →
	Editing Subject Key → <i>Edit</i> → →
	Deleting an Entry → <i>Delete</i> → → <i>Yes</i> → →
	Deleting All Entries → <i>Clear All</i> → → <i>Yes</i> → →

■ Mail Groups

Renaming Mail Groups	→ <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → → <i>Edit Name</i> → → Enter name → → <i>Yes</i> →
Deleting Mail Groups/Group members	→ <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → See below
	Mail Groups → <i>Delete</i> → → <i>Yes</i> → → Enter Handset Code →
Changing Mail Group members	Group Members → Select member → → <i>Remove Entry</i> → → <i>Yes</i> → →
	→ <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → → Select member → → <i>Re-assign Entry</i> → → Select entry → → Select number or mail address → → <i>Yes</i> → →



Using Messages

Forwarding messages	In message window, → Forward → → Select recipient field → → Select method → → Select/enter number/address → → <ul style="list-style-type: none"> Attached files are forwarded. To forward SMS messages, select S! Mail or SMS and press .
Sending from Drafts	→ Drafts → → Select message → → Complete message →
Sending unsent messages	Start Here → Unsent Messages → → Select message → → See below Sending without Editing Resend → Edit & Send Edit → → Complete message →
Using sent messages	→ Sent Messages → → Select folder → → Select message → → Edit & Send → → Complete message →
Saving schedules from message list	In message list, select message → → Manage Msg. → → Save to Calendar → → Enter subject → → Enter start/end date/ time → → Complete other fields → <ul style="list-style-type: none"> Source message is accessible from schedule window (via Related Mail in Options menu).

Forwarding Server Mail

Via Mail Notice

In message list, select Mail Notice → →
Forward → → **Notifi. Forward** (forward Mail
Notice text only) or **Remote Forward** → →
Select recipient field → → Select method →
 → Select/enter number/address → →

Via Server Mail List

→ **Server Mail Box** → → **Mail List** →
→ Select message → → **Remote Forward** →
 → Select recipient field → → Select
method → → Select/enter number/address
→ →

- If retrieve list confirmation appears, choose **Yes** and press .

Opening Server Mail properties

→ **Server Mail Box** → → **Mail List** → →
Select message → → **Message Details** →

- If retrieve list confirmation appears, choose **Yes** and press .

Checking Server Mail message count and volume

→ **Server Mail Box** → → **Mailbox Volume**
→



General Settings

Changing message window scroll unit	☰ → Settings → ● → General Settings → ● → Scroll Unit → ● → Select unit → ●
Changing message list view	☰ → Settings → ● → General Settings → ● → Message List View → ● → Select option → ●
Showing complete sent/received message addresses	☰ → Settings → ● → General Settings → ● → Address View → ● → Show All → ●
Changing view for Received Msg. folder	☰ → Settings → ● → General Settings → ● → Received Msg. View → ● → Select option → ●
Changing view for Sent Messages folder	☰ → Settings → ● → General Settings → ● → Sent Msg. View → ● → Select option → ●
Selecting automatic deletion option for received messages	☰ → Settings → ● → General Settings → ● → Auto Delete → ● → Received Msg. → ● → Select option → ●
Canceling automatic deletion of oldest sent messages	☰ → Settings → ● → General Settings → ● → Auto Delete → ● → Sent Messages → ● → Not Auto Del → ●
Changing spam report recipient	☰ → Settings → ● → General Settings → ● → Report Spam → ● → Edit address → ● → Yes → ●

General Settings (Send/Compose)

Requesting Delivery Report for all messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Delivery Report → ● → On → ● ● Effective for messages addressed to SoftBank handsets.
Disabling automatic resend of unsent messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Auto Resend → ● → Off → ●
Designating/editing reply-to address	(Start Here) ☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Reply to Settings → ● → See below Designating Switch On/Off → ● → On → ● → Select method → ● → Select/enter address → ● Editing Edit Address → ● → Edit → ●
Selecting quote option	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Reply With Text → ● → Select option → ●
Hiding progress bar while sending messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Sending Status → ● → Off(Background) → ●



General Settings (Receive)

■ Message Notice & Animation View

Muting ringer, etc. for messages sorted into Secret folders	→ Settings → → General Settings → → Receive → → Message Notice → → Secret Folder → → No Response →
Changing alerts for messages received during handset use	<p> → Settings → → General Settings → → Receive → → Message Notice → → See below</p> <p>Showing New Message Window On Active Screen → → On → </p> <p>Selecting Scrolling Notice Option View Setting → → Select option → </p> <p>Muting Alert Sound Alert Sound → → Off → </p>
Disabling Animation View	→ Settings → → General Settings → → Receive → → Animation View → → Off →

■ Feeling Mail

Hiding graphics above Information window	→ Settings → → General Settings → → Receive → → Link to Feeling → → Idle Screen Info. → → Off →
Disabling illumination	→ Settings → → General Settings → → Receive → → Link to Feeling → → Light → → Off →
Selecting Vibration option	→ Settings → → General Settings → → Receive → → Link to Feeling → → Vibration Pattern → → Select option →
Changing ringtone settings	<p> → Settings → → General Settings → → Receive → → Link to Feeling → → Ringtone → → See below</p> <p>Muting Ringer Switch On/Off → → Off → </p> <p>Changing Ringtones Assign Tone → → Select category → → Select folder → → Select tone/file → </p> <p>Changing Duration Duration → → Enter time → </p>



S! Mail Settings

Automatic Retrieval

Retrieving complete S! Mail messages manually

→ *Settings* → → *S! Mail Settings* → → *Message DL* → → *Manual* →

Retrieving specified messages

→ *Settings* → → *S! Mail Settings* → → *Message DL* → → *Specify Auto* → → *See below*

Selecting Sender Types

Select item → (/) →

Specifying Numbers/Addresses

Individual Address → → Select blank entry → → Select method → → Select/enter number/address → →

Deleting an Individual Address Entry

Individual Address → → Select entry → → *Delete* → → *Yes* → →

Deleting All Individual Address Entries

Individual Address → → Select entry → → *Clear All* → → *Yes* → →

Attachments

Enabling image auto-resize

→ *Settings* → → *S! Mail Settings* → → *Picture Appearance* → → *Double-Sized* →

Enabling/disabling image auto-open or sound auto-play

→ *Settings* → → *S! Mail Settings* → → *Auto Play File* → → *Pictures or Sounds* → → *On or Off* →

Attaching captured/recorded files unsaved

→ *Settings* → → *S! Mail Settings* → → *Send File Settings* → → *Attach Only* →







SMS Settings

Changing Server
sent message
storage limit

 ➔ **Settings** ➔  ➔ **SMS Settings** ➔  ➔
Expiry Time ➔  ➔ **Select option** ➔ 

Changing SMS
Server number

Start Here  ➔ **Settings** ➔  ➔ **SMS Settings** ➔
 ➔ **Message Center** ➔  ➔ **See below**

Editing

Setting1(Default) to Setting3 ➔  ➔ **Edit
number** ➔ 

- Do not change Server number unless instructed to do so.

Deleting

Setting2 or Setting3 ➔  ➔ **Delete** ➔  ➔
Yes ➔ 

Activating

Setting2 or Setting3 ➔  ➔ **Set Default** ➔ 

- Activated number moves to **Setting1(Default)** and shifts the others down.

Changing
character encoding
for composing
messages

 ➔ **Settings** ➔  ➔ **SMS Settings** ➔  ➔
Char-code ➔  ➔ **Select encoding** ➔ 











Sending Messages

? Cannot enter message text or attach files

- Attachment size affects text size limit. In turn, text size affects attachment size limit.

? Sending failure appears in Information window

- To resend, follow these steps:
Sending failure →   **Select message** →      

? Unsent message is not resent automatically

- Auto Resend makes up to two attempts to send unsent messages automatically. Resend unsent message(s) manually.

? Set Auto Play File cannot be set

- Apply to one file per message.
- Not available for Graphic Mail.
- May be unavailable for some files.

? Messaging Settings are not applied

- Settings are valid for one message, and effective when viewed on compatible handsets/applications.
- Delivery Report/Priority setting may not be effective when sent to mail addresses.
- Priority setting does not affect delivery speed.

? Cannot set Messaging Settings

- These settings cannot be applied to a message simultaneously (select one): Set Auto Delete, Reply Request, Forward NG, Delete NG, Quiz, Set Auto Play File.

? Signature is not inserted automatically

- Auto Insert is available for S! Mail only.

? Cannot cancel sent messages


- Short messages may not be canceled.
- Set Sent Cancel is available for S! Mail only.

Incoming Messages

? Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.







? A confirmation requesting a reply appears

- To reply, choose **Yes** and press . Confirmation does not appear for replied messages.

? Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

? Message text appears distorted

- Follow these steps to change encoding:
[Message Window] →  **View Settings** →   **Char-code** →  
 → **Select option** → 



Handling Messages




Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.



Cannot receive messages

- If  appears, memory is full; delete messages (P.4-20).
- If **out** appears, move to a place where signal is strong.



S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.



Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.



Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

