

# Calling



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## Voice Call

### Placing a Voice Call

Directly enter phone number to call.

To place a call from Phone Book, see "Calling from Phone Book" (P.2-15).

#### 1 Enter phone number including area code



#### 2 Confirm entered phone number →



#### 3 To end the call →



- To correct entered digit, press **CLEAR**. Press **CLEAR** for 1 + seconds to delete all.
- To enter P (pause), press **\*AB** twice. To enter + (International Code), press **0+** for 1 + seconds.
- When the line is busy, press **END** to end the call and try again later. If **Auto redial** (P.14-11) is **On**, number is automatically redialed. Press **Cancel** / **END** to cancel redialing.
- When Stereo Earphone Microphone (optional) is connected and **Earphone call** is set to **On** in Standby, press Stereo Earphone Microphone switch for 1+ seconds to call specified phone number. Press it again for 1 + seconds to end the call.
- To input numbers for automatic voice service guidance, enter using Keypad.

## Receiving a Voice Call

### 1 Voice Call window appears,



### 2 To end the call →

- To put caller on hold, press **END**. To connect the call, press .
- To adjust ringer volume, press .
- If Stereo Earphone Microphone (optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to accept Voice Calls. Press it again for 1 + seconds to end the call.
- Missed Call Window  
Missed call window appears for unanswered calls. Select View to view incoming calls (P.3-9).
- Ringtone  
Specify Ringtones by Phone Book entry or Category (P.2-18, P.2-20). If they are not set, they will ring according to the activated mode (P.1-12).  
If **Security** → **Secret mode** is set to **Hide** when a call from a secret entry is received, the handset will ring according to the activated mode.

#### • Incoming Call Window

If a caller sends Caller ID, phone number appears. If saved in Phone Book, name also appears. If caller hides Caller ID, **Withheld** appears.

If incoming image has been saved in Phone Book or for the group, the image also appears (➔P.2-18, P.2-20). If **Security** → **Secret mode** is set to **Hide** when a call from a secret entry is received, only number appears.

#### • When you cannot answer a call

Use Call Forwarding or Voicemail to handle calls. While handset rings/vibrates, press  (Forward) to forward the call to Voicemail or designated number immediately (➔P.3-15, P.3-16). Alternatively, press  (Record) to record caller message on handset (➔P.3-7).

## In-Call Operations

### Adjusting Volume

#### 1 During a call

#### 2 /

- Adjust Earpiece or Earphone (optional) volume. Setting remains even after powered off.

### Holding Incoming Call

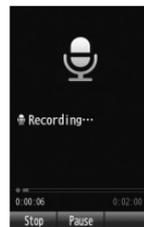
Place call on hold and reconnect.

#### 1 (Hold) during call

- When a call is put on hold, the party on hold hears a hold tone and neither party can hear the other's voice.
- To reconnect call, press  (Answer).
- To put a current call on hold, separate subscription is required to use either Call Waiting (➔P.3-16) or Conference Call (➔P.3-17). No liability is assumed for any damage associated with SSL/TLS use.

## Recording a Call

#### 1 During a call, → Record → (Record)



#### 2 End recording → (Stop)

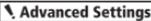
- Record voice for up to two minutes during a call.
- To pause recording, press  (Pause). Press  (Record) to resume recording; press  (Save) to save recording up to paused point.
- Recorded sound file is saved to Ring songs · tones in Data Folder.
- If Call Waiting is subscribed to, recording is stopped when there is another incoming call, and Incoming call window appears.
- If the call is terminated while being recorded, recording is automatically shut off, and the voice file is saved.

## Text Memo

- 1 During a call,  → *Memo*
- 2  (Add) → Enter text memo → Select Category field → Select category →  (Save)

- To edit text memo, after 1, select memo → Select Add memo field → Enter text memo → Select category →  (Save).

## Advanced

 Advanced Settings  P.3-19

- Saving Entered Phone Number to Phone Book
- Sending New Message to Entered Number
- Showing/Hiding Your Number for a Call
- Setting Mute
- Talking in Low Voice

 Settings

- Set Side Keys to Activate Reject Call/Mute Ringer ( P.14-3)
- Set Any Key Answer ( P.14-3)
- Answer Incoming Call by Opening Handset ( P.14-3)
- Accept/Reject Calls from Specified Phone Numbers ( P.14-10)
- Create/Edit Black List ( P.14-10)
- Accept/Reject Calls from Unknown Numbers ( P.14-10)
- Accept/Reject Calls When Number is Withheld ( P.14-10)
- Accept/Reject Calls from Payphones ( P.14-10)
- Accept/Reject Calls When Number is Unavailable ( P.14-10)
- Show/Hide Your Own Number ( P.14-11)
- Set Handset to Automatically Redial Busy Numbers ( P.14-11)
- Activate/Cancel Automatic Ringer Reduction ( P.14-11)
- Enable/Disable Calling via Stereo Earphone Microphone ( P.14-11)
- Adjust Earpiece Volume ( P.14-11)

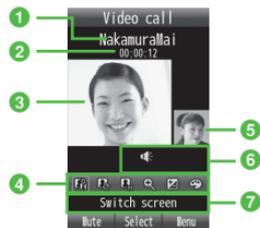
## Video Call

Exchange voice/video with compatible 3G handsets.

- You may experience a problem with sound quality when using Speakerphone ( P.3-21) at a raised volume. Lower volume or using Stereo Earphone Microphone (optional) is recommended.
- Ambient noise may hamper voice quality. Use Stereo Earphone Microphone (optional).
- Using Speakerphone in public may disturb others; please mind your mobile manners.

## Note

- **Video Calls to incompatible handsets may be disconnected; fees apply.**



- 1 The other party's name (if number is not saved to Phone Book, number appears.)
- 2 Call duration
- 3 Large Image (normally, incoming image) Select  to switch to small Image.

## 4 Video Call menu icons

-  : Switch screen
-  : My image
-  /  : Stop or resume sending My image
-  : Zoom
-  : Brightness
-  : Effects

## 5 Small Image (normally, outgoing image)

Select  to switch to Large Image.

## 6 Status icon

-  : Mute my voice
-  /  : Speaker Off/On

## 7 Menu Title

Selected menu title appears.

## Placing a Video Call

Enter phone number directly. To use Phone Book, see "Calling from Phone Book" (P.2-15).

## 1 Enter a number including area code

2  → *Video call*3 To end the call → 

- If Video Call does not connect  
At prompt, select **Retry** → **Voice call** or **Create message; Add to phonebook** to save number.  
Select **Video call** to dial the same number again.

## Receiving a Video Call

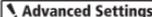
1 Video Call window appears, 

- Send My Image confirmation appears.  
Choose **Yes** or **No**.

2 To end the call → 

- To put an incoming Video Call on hold without answering it, press  (Hold) / . To release the hold and answer the Video Call, press  (Answer) /  while holding it.
- Press  /  to adjust ringer volume while handset rings.
- If Stereo Earphone Microphone (optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to answer Video Call. Press it again to end call.
- To disconnect an incoming Video Call without answering it, press  (Forward) /  (Reject).
- After pressing  in 1, My Image appears, but is not sent. Confirmation appears, choose **Yes** to send My Image, or **No** to send Alternative picture. When Video Call connects, My Image or Alternative picture appears in Small Image.
- To adjust volume, press  / .

## Advanced

 **Advanced Settings** (P.3-20)

- Showing/Hiding Caller ID
- Setting Mute
- Switching to Speakerphone
- Putting a Video Call on Hold

 **Settings**

- Set Preset Picture as Outgoing Image (P.14-9)
- Set Alternative Picture as Outgoing Image (P.14-9)
- Adjust Incoming Video Quality (P.14-9)
- Adjust Outgoing Video Quality (P.14-9)
- Set Preset Picture to Appear When Video Call is on Hold (P.14-9)
- Set Hold Setting (P.14-9)
- Set Preset Picture to Appear When Video Call is on Hold without Answering (P.14-9)
- Set Hold Answer Setting (P.14-9)
- Activate/Cancel Mute for Video Call (P.14-9)
- Activate/Cancel Speakerphone during Video Call (P.14-9)
- Set Backlight (P.14-9)
- Set Handset Response When Video Call Cannot be Connected (P.14-9)
- Answer Video Call from Specified Party Automatically (P.14-9)
- Create Auto Answer List (P.14-10)
- Show/Hide Your Own Image for Video Calls (P.14-10)
- Accept/Reject Calls from Specified Phone Numbers (P.14-10)
- Create/Edit Black List (P.14-10)
- Accept/Reject Calls from Unknown Numbers (P.14-10)

- Accept/Reject Calls When Number is Withheld (☎ P.14-10)
- Accept/Reject Calls from Payphones (☎ P.14-10)
- Accept/Reject Calls When Number is Unavailable (☎ P.14-10)
- Show/Hide Your Own Number (☎ P.14-11)
- Set Handset to Automatically Redial Busy Numbers (☎ P.14-11)
- Activate/Cancel Automatic Ringer Reduction (☎ P.14-11)
- Enable/Disable Calling via Stereo Earphone Microphone (☎ P.14-11)
- Adjust Earpiece Volume (☎ P.14-11)

## Favorites

Save Phone Book entries as Favorites for quick calling.

### Saving Entries as Favorites

Save up to 20 frequently used entries.

1  → *Phone* → *Favorites*

2  (Add)

- If more than one entry is saved in favorites, press  → *Add*.

3 Search and select Phone Book entry (☎ P.2-14)

4 Select number/*No setting* → Select address/*No setting* →  (Save)

- To remove saved phone number and mail address, press  → *Phone* → *Favorites* → Highlight entries →  → *Remove* → *Selected*.
- Secret entry phone numbers cannot be saved as Favorites.
- Setting phone number saved as Favorites to secret entry cancels Favorites setting automatically.

## Using Favorites

1  → *Phone* → *Favorites*

2 Highlight designated number →  (  )

- Alternatively, press  to view Favorites.

### Sending messages

1  → *Phone* → *Favorites*

2 Highlight designated number →  (  )

- Alternatively, press  to view Favorites.

## Emergency Numbers

Call 110 (Police), 119 (Fire & Ambulance) or 118 (Maritime Safety Agency). These numbers can be dialed even when certain Call Barring settings are active. See details below.

840SC Status	Emergency Numbers
Offline Mode activated (P.1-11)	N/A
Call Cost Limit exceeded (P.14-8)	Applicable
Phone Lock activated (P.11-3)	N/A
Password Lock activated (P.11-4)	Applicable
Required PIN not entered (P.11-4)	N/A
USIM Card cannot be authenticated (P.11-4)	N/A
Outgoing Call Barring activated (P.3-18)	Applicable

### Note

- **Emergency calls may not be possible outside Japan depending on available network, signal conditions or handset settings.**

## Emergency Location Report

When calls are placed to Police or other emergency agencies from handset, handset location information is automatically sent to the corresponding agency. Handset transmits location based on base station positioning information.

- Location accuracy may vary by geography or signal conditions. Always verify your location with address or nearby landmark.
- Base station positioning accuracy ranges from several hundred meters to ten kilometers. This information may differ from actual location due to distance of the closest base station location.
- This function is only available if the agency receiving an emergency call has implemented the infrastructure for receiving location information.
- If you hide Caller ID by dialing 184 before calling an emergency number, your location information is not sent. However, authorities may access this information when necessary.
- No subscription/Communication charges required.

## Answering Machine

Handset records up to three 15-second messages.

### Activating & Canceling

- 1  → *Settings* → *Call settings* → *Answering machine*
- 2 *On/Off* → *On or Off*

- If Answering machine is on,  appears in Standby.
- In Standby, press  for 1 + seconds to activate/cancel Answering Machine.
- Calls appear in Call Log records.

### Note

- **If handset is off, out-of-range, or in Offline Mode, Answering Machine is unavailable. Use Voicemail to handle incoming calls.**
- **Answering Machine requires at least 600 KB of unused handset memory.**

## Using Answering Machine

Use Answering Machine to record caller messages (☎P.3-7).

1  → **Phone** → **Play answering machine**

2 **Select a message**

- After Answering Machine records a message,  appears in Standby.
- Alternatively, in Standby, press  → Highlight Answering machine →  (  ) →  (Play).
- Alternatively, press  → **Settings** → **Call settings** → **Answering machine** → **Play answering machine** →  (Play).

## Deleting Messages

1  → **Phone** → **Play answering machine**

2 **Highlight message** →  (Delete) → **Yes**

- Message is deleted; **Missed call** appears in Call Log.

## Advanced

### Settings

- Activate/Cancel Answering Machine (☎P.14-8)
- Set Answering Machine Response Time (☎P.14-8)
- Play Answering Machine Records (☎P.14-8)
- Set Answering Machine Response Language (☎P.14-9)

## Black List

Reject incoming calls. Alternatively, reject calls from specified or unknown numbers (☎P.14-10).

## Rejecting Incoming Call

1 **While handset rings,  (Reject)**

- Rejected calls appear in Call Log records.
- If Call Forwarding or Voicemail is unset, while handset rings, press  (Forward) to reject the call.

**Call is unavailable due to the reasons of other party** message appears on caller's handset before call is disconnected. If handset is incompatible, call is simply disconnected.

## Calls from Specified Numbers

- 1  → *Settings* → *Call settings* → *Reject incoming calls*
- 2 *Set reject number* → *On/Off* → *On*
  - For calls from Black list, caller hears a busy tone and call is not connected. Missed Call Notification appears in Standby. Select notification to check missed call.
  - Choose *Off* to allow calls from specified numbers.
- 3 *Black list*
- 4  → *Add* → *Select an item* → *Add an entry* (P.14-10)

• To delete saved numbers after 3, highlight numbers →  → *Delete* → *Selected* → *Yes*.

## Calls from Unknown ID Numbers

- 1  → *Settings* → *Call settings* → *Reject incoming calls*
- 2 *Unknown* → *On*
  - Choose *Off* to allow calls from unknown numbers.

## Calls from Withheld ID Numbers

- 1  → *Settings* → *Call settings* → *Reject incoming calls*
- 2 *Withheld* → *On*
  - Choose *Off* to allow calls from withheld ID numbers.

## Calls from Public Pay Phones

- 1  → *Settings* → *Call settings* → *Reject incoming calls*
- 2 *Payphone* → *On*
  - Choose *Off* to allow calls from pay phones.

## Calls from Unavailable ID Numbers

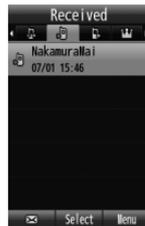
- 1  → *Settings* → *Call settings* → *Reject incoming calls*
- 2 *Unavailable* → *On*
  - Choose *Off* to allow calls from unavailable ID numbers.

## Call Log Records

Choose from  /  /  /  to view Call Log. Ranking for outgoing call appears in Ranking. Confirm call type, number, or time. Call Log holds a combined total of 1000 calls, 500 incoming calls, 500 outgoing calls and top ten rankings.

## Viewing Call Log Records

- 1  →  /  / 
  - Alternatively, press  to show all call log records.
  - Alternatively, press  to show outgoing call log records.
  - Alternatively, press  to show incoming call log records.



Call Log  
(Incoming Calls)

## 2 Select record

### • Call Log Record Icons

-  : Outgoing Voice Call
-  : Outgoing Video Call
-  : Incoming Voice Call
-  : Incoming Video Call
-  : Missed Voice Call
-  : Missed Video Call
-  : Rejected Voice Call
-  : Rejected Video Call
-  : Voicemail Notification
-  : Incoming Call Notification
-  : Answering Machine

- If **Security** → **Secret mode** is set to **Hide**, names do not appear in Call Log for secret entries.
- Alternatively, in Standby, press  → **Phone** → **Call log** →  /  /  to confirm Call Log.

## Viewing Ranking

### 1 →



Call Log  
(Ranking)

### 2 Select ranking

- If **Security** → **Secret mode** is set to **Hide**, numbers set as **Secret mode - On** will not appear in Call Log.
- Alternatively, in Standby, press  → **Phone** → **Call log** → 

## Calling Call Log Records

### 1 → / / /

→ **Highlight a log/ranking**

### 2 Place a call

#### ■ To Place a Voice Call

 (  )

- Alternatively, highlight log →  → **Voice call** to place a Voice Call.

#### ■ To Place a Video Call

 → **Video call**

- Alternatively, highlight log →  → **Video call** to place a Video Call.

#### ■ To Place an International Call

 → **International call** → Highlight country/Select **Enter Code** and Enter country code →  (  )

- Highlight log →  → **International call** → Highlight country →  (  ).  
Or  
Highlight log →  → **International call** → Enter country code →  (  ) to place an International Call.

#### ■ To Call after Editing the Call Number

 → **Copy to dial** → Edit number →  (  ) /  → **Video call!** /  →

**International call** (☎P.3-13 Calling Outside Japan)

- Alternatively, highlight log →  → **Copy to dial** → Edit number →  (  ) /  → **Video call!** /  → **International call** (☎P.3-13 Calling Outside Japan).

## Deleting Call Log Records

1 → / /

### 2 Delete records

#### ■ To Delete a Record

Highlight record → → **Delete** → **Selected** → **Yes**

#### ■ To Delete Several Records

→ **Delete** → **Multiple** → Check records → (Delete) → **Yes**

#### ■ To Delete All Records

→ **Delete** → **All** → Enter Phone Password → (OK) → **Yes**

- To confirm and delete records one by one, after 1, select record → Confirm and → **Delete** → **Yes**.

## Resetting Ranking

1 →

### 2 Reset ranking

#### ■ To Reset a Ranking

Highlight ranking → → **Reset ranking** → **Selected** → **Yes**

#### ■ To Reset Multiple Rankings

→ **Ranking reset** → **Multiple** → Check ranking → (Reset) → **Yes**

#### ■ To Reset All Rankings

→ **Ranking reset** → **All** → Enter Phone Password → (OK) → **Yes**

## Advanced

**Advanced Settings** P.3-21

- Viewing Phone Book Entry Details via Call Log
- Adding Log Record Numbers to Phone Book
- Adding Call Log Record Numbers to Black List
- Hiding/Showing Ranking

## Checking Call Time/Cost

*Show charge after call may not be available depending on your contract conditions. Also, Set max cost limit cannot be activated if Show charge after call is not available.*

Call settings menu includes items below.

Menu Item	Action
All calls	Confirm or reset approximate total call time/cost.
Last call	Confirm or reset approximate call time/cost of the previous call.
Data counter	Confirm or reset approximate incoming/outgoing data volume.
Show charge after call	Set whether to show call time/cost after ending a call.
Set currency	Set or change currency.
Set max cost limit	Set the limit for call cost.

1 → **Settings** → **Call settings** → **Call time & cost**

### 2 Select item

- To reset item, press (Reset).

## Advanced

## Settings

- Check Call Time/Cost (☞ P.14-8)
- Check Last Call Time/Cost (☞ P.14-8)
- Check Data Counter (☞ P.14-8)
- Show/Hide Call Time/Cost after Calls (☞ P.14-8)
- Change Call Cost Currency (☞ P.14-8)
- Set Call Cost Limit (☞ P.14-8)
- Cancel Call Cost Limit (☞ P.14-8)

## International Calling

1 Enter a phone number including area code

2 ☎ → *International call* → Highlight country →  (  )  
Or

☎ → *International call* → Enter country number →  (  )

- Country code entry is not required to call SoftBank handsets outside of Japan, regardless of country.

## Global Roaming

This handset is compatible with 3G networks. It will not function on GSM or GPRS networks. Apply for Global Roaming Service beforehand. For information, see SoftBank Mobile Website: ([http://mb.softbank.jp/en/global\\_services/](http://mb.softbank.jp/en/global_services/))

## Setting Network

This handset is SoftBank 3G network compatible. To use this handset outside Japan, switch network (service provider) in 3G Roaming areas.

## Selecting a Network

Select network (service provider) for the area where handset is used. Manual selection is also available.

1  → *Settings* → *Call settings* → *International call* → *Select operator* → *Select Auto/Manual*

2 Select Network mode

■ To Set Automatically  
*Automatic*

■ To Specify Operator  
*Manual* → Select an item

## Setting Preferred Network

Edit Network list preferentially selected when *Automatic* is set.

1  → *Settings* → *Call settings*  
→ *International call* → *Select operator* → *Set priority*

2 Edit Preferred Network list

■ To Select & Add from Network List  
 → *Insert* → *Network list* → Select network

■ To Add Network  
 → *Insert* → *New network* → In Country code field, enter country code → In Network code field, enter Network code → Enter Network name →  (Save)

- Added network appears at top of Network list.
- To delete network, after 1, highlight network →  → *Delete* → *Yes*.
- Items to set in *New Network* are as follows.  
*Country code*: Up to three digits  
*Network code*: Up to three digits  
*Network name*: Up to 20 words

## Calling Outside Japan

Emergency calls may not be possible outside of Japan depending on network, signal conditions, or handset settings (P.3-7).

1 Enter a phone number including area code → 

2 Place a call

■ To Place a Call to Japan  
*Call to Japan*

■ To Place a Call to Visiting Country  
*Visiting country*

■ To Place a Call to a Country Other than Japan  
*Call to a country Other than Japan* → Select country

■ To Place a Call by Entering Number  
*Call this number*

- If *Never* is checked or *Roaming dial assistant* is *Off*, operation above is not required.

- To place a call by directly entering country number, press  for 1 + seconds to enter +. Enter country number, phone number excluding the first 0 → Press  to dial. To place a call to Italy, include the first 0 if there is one.
- If + and country code is included at beginning of phone number, 2 is not required.

## Advanced

### Settings

- Save International Code ( P.14-10)
- Add/Change/Delete Country Number ( P.14-10)
- Select Network to Access ( P.14-11)
- Select Preferred Network from List ( P.14-11)
- Add a New Preferred Network ( P.14-11)
- Set Roaming Dial Assistant ( P.14-11)
- Retrieve Network Information Manually ( P.14-26)
- Seek the Most Prioritized Network ( P.14-26)

## Optional Services

Available optional services are as follows:

Service	Description
Voicemail	Divert all or all unanswered calls to Voicemail Center; access caller messages via handset from within the service area or via a touchtone phone anywhere. <ul style="list-style-type: none"> <li>Set Missed Call Notification to notify missed calls by notification when handset is off or out-of-range (P.3-15).</li> </ul>
Call Forwarding	When you know you will be unable to answer calls, automatically divert calls to a specified number.
Call Waiting	Put the line on hold to answer another line or alternate between lines. Or toggle lines among multiple lines simultaneously.
Conference Call	Open another line while one is engaged; toggle lines or talk with up to six parties simultaneously.
Call Barring	Restrict incoming or outgoing calls by condition.
Caller ID	Show or hide your own number when placing calls.

### Note

- **Call Waiting and Conference Call require separate subscription.**
- **If *Out* appears, services are unavailable. For landline operation or service details, see SoftBank Mobile Website (<http://www.softbank.jp>).**

## Voicemail

Handset forwards Voice Calls to Voicemail Center according to the following conditions:

Forwarding Condition	Description
Always	Handset does not ring/vibrate for incoming calls; calls are diverted automatically. Missed Call Notification does not appear.
No reply	Unanswered calls are diverted after the specified ring time, or when the line is busy or handset is outside service area.

### Note

- **Voicemail and Call Forwarding cannot be active at the same time.**
- **Activating Voicemail cancels Call Forwarding.**

## Activating Voicemail

1 → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Voice mail on*

2 Select an item

- To Transfer Immediately  
*Always (0 sec.)*
- To Set Ring Time before Transfer  
*No reply (5 to 30 sec.)*

- If *No reply (5 to 30 sec.)* is set, answer call within set ring time to cancel forwarding, or press (Forward) to Voicemail Center to forward immediately.

## Canceling Voicemail

1 → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Deactivate All* → *Yes*

### Note

- *Deactivate all* also cancels Call Forwarding.

## Listening to Voicemail Message

When a caller saves a Voicemail message, notification appears in Standby and appears at top of Display.



Indicated by Icons and Messages

### ■ When Notification Appears

- Select notification → beside the log
- Select View → Select record to view message detail.
  - Press (Close) to clear the notification without playing the message.

### ■ When Notification Does Not Appear

- *Phone* → *Call voice mail*  
→ ( )  
Or  
Enter **1416** → / ( )

- To enter numbers, use Keypad.
- If you delete a message you played, disappears.

## Activating Missed Call Notification

Notification appears for missed calls while handset is off or outside service area; or when caller saves message at Voicemail Center while the line is engaged.

1 Enter **1414** → / ( )

2 Follow guidance

- Alternatively, press → *Settings* → *Call settings* → *Optional services* → *Missed call notification* to activate Missed Call Notification.
- Notification is saved as Call Log record.
- Missed Call Notification is complimentary.

## Advanced

### Settings

- Forward All Calls to Voicemail (Handset Does Not Ring) ( P.14-7)
- Forward Unanswered Calls to Voicemail (Specify Ring Time) ( P.14-7)
- Cancel Voicemail/Call Forwarding ( P.14-7)
- Confirm Current Voicemail/Call Forwarding Settings ( P.14-7)
- Listen to Voicemail Message ( P.14-7)
- Set Missed Call Notification ( P.14-8)

## Call Forwarding

Forward incoming calls to a specified number in accordance with the predefined forwarding condition which you can set by call type (Voice Call or Video Call) (☞ P.3-15).

### Note

- Call Forwarding and Voicemail cannot be used at the same time.
- Activating Call Forwarding cancels Voicemail.

## Activating/Canceling Call Forwarding

Specify a forwarding number beforehand. Specify forwarding number in *Voice/Video call*, *Voice call*, or *Video call*.

- 1  → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Call forwarding on/Deactivate All*

- When canceled, confirmation appears. Choose **Yes** to end operation.

### Note

- Voicemail is also canceled.

- 2 *Voice/Video call*, *Voice call*, or *Video call*

- 3 *Always (0 sec.) or No reply (5 sec.) to No reply (30 sec.)*

## 4 Set forwarding number

- **To Use Previous Forwarding Number**  
*Last number* → Select number
- **To Enter from Phone Book**  
*Phonebook* → Search and select entry (☞ P.2-14) → Select number
- **To Enter Number Directly**  
*Enter number* → Enter phone number

- If *No reply (5 to 30 sec.)* is set, answer call within set ring time to cancel forwarding, or press  (Forward) to forward immediately.

## Advanced

### Settings

- Activate & Set Forwarding (☞ P.14-7)
- Cancel Voicemail/Call Forwarding (☞ P.14-7)
- Confirm Current Voicemail/Call Forwarding Settings (☞ P.14-7)

## Call Waiting

Separate subscription is required to use this service. For use with Voice Calls only.

## Activating/Canceling Call Waiting

- 1  → *Settings* → *Call settings* → *Optional services* → *Call waiting*
- 2 *On or Off*

- For current status, select *Get status* after 1.

## Accepting a Second Call

If a call arrives during a call, interrupt tone sounds and notice appears. Put first call on hold to answer.

- 1 **After interrupt tone sounds,**  
 (**Accept**) → *Answer(Hold call)/Answer(End call)*
  - Alternatively, press .
  - To put current call on hold to answer second call, select **Hold call**.
  - To end current call to answer second call, select **End call**.
- 2 **To switch parties,**  →  (**Group call**)

### 3 Switch party

- **To Switch to Group Call**  
*Call to all*
- **To Switch Party**  
*Switch*
- **To End Selected Call**  
*End this call*
- **To End All Calls**  
*End all calls*

- If one party ends a call with another on hold, press  (Answer) to talk with party on hold again.
- If Call Forwarding or Voicemail is set and second call is not answered, it is forwarded to a forwarding number or Voicemail Center.
- If forwarding condition is set to *Always*, Call Waiting is unavailable.

#### Advanced

##### Settings

- Activate/Cancel Call Waiting ( P.14-7)
- Confirm Current Call Waiting Settings ( P.14-7)

### Conference Call

Talk with up to six parties simultaneously. This service requires separate subscription.

#### Placing New Call During a Call

Connecting a second call places first one on hold.

##### 1 During a call → Enter phone number

- To select from Phone Book, press  → *Phonebook* → Search and select entry ( P.2-14) → Select phone number.
- To select from *Call log*, press  → *Call log* → Select log →  (  ).

##### 2 / ( )

- Calling a third party is only possible with Conference Call (not available if a party is on hold).

#### Switching Party

##### 1 While connected with multiple parties, (Group call) → *Switch*

- If connected party ends call in Conference Call, party on hold remains on-hold. To talk with party on hold, press  (Answer) to cancel hold.

### Talking with All Parties

##### 1 While connected with multiple parties, (Group call) → *Call to all*

- To talk with one party again, highlight one party →  (Group call) → *Call to this person.*

- To end all calls, press  (Group call) → Select *End all calls.*

- When one party ends the call during Conference Call, continue talking with remaining parties.

#### Advanced

##### Advanced Settings ( P.3-22)

- Ending Selected Call

## Call Barring

Bar outgoing/incoming Voice Calls, Video Calls or SMS by conditions listed below.

Item	Description
Outgoing call	
Bar all outgoing calls	Disables calling or sending SMS to all but emergency numbers.
Bar all international calls	Disables outgoing international calls and SMS.
Bar international calls	Disables calling or sending SMS to numbers outside of Japan and the country where you are.
Incoming call	
Bar all incoming calls	Blocks all incoming calls and SMS.
Bar all roaming calls	Blocks all incoming international calls and SMS.

- Setting Call Barring requires Center Access Code (Network Password) (four-digit number specified at subscription).
- If a call is placed while Call Barring is active, a message appears indicating that Call Barring is active. The message may appear after a while depending on service area.

### Note

- **If incorrect Center Access Code (Network Password) is entered three consecutive times, Call Barring is disabled. In this case, change Center Access Code (Network Password). For details, contact SoftBank Mobile Customer Center, General Information (☎P.15-31).**
- **If Call Forwarding or Voicemail is active, Bar all outgoing calls and Bar All incoming calls cannot be set (Optional Services override Call Barring settings).**

## Restricting Outgoing/Incoming Calls

Bar outgoing/incoming calls/transmissions by type (Voice Calls, Video Calls, SMS).

- 1  → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 **Select a restriction type**
  - **For Outgoing Calls**  
*Outgoing call* → *Bar all outgoing calls*, *Bar all international calls*, or *Bar international calls*
  - **For Incoming Calls**  
*Incoming call* → *Bar all incoming calls* or *Bar all roaming calls*
- 3 *On* or *Off*
- 4 **Enter Network Password** →  (OK)

## Canceling All Barring

Cancel all barring for outgoing or incoming calls.

- 1  → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Cancel all barring*
- 3 **Enter Network Password** →  (OK) → *Yes*

## Checking Call Barring Status

- 1  → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Get status* → *All outgoing calls, All international calls, International calls, All incoming calls, or All roaming calls*

### Advanced

#### Settings

- Activate/Cancel Outgoing Call Barring (☎ P.14-7)
- Activate/Cancel Incoming Call Barring (☎ P.14-8)
- Cancel All Call Barring (☎ P.14-8)
- Confirm Current Call Barring Settings (☎ P.14-8)

## Caller ID

Show or hide your own phone number.

### Showing & Hiding Caller ID

- 1  → *Settings* → *Call settings* → *Show my number*
- 2 *On or Off*

- After 1, select *Get status* to confirm current setting.
- Regardless of *Show my number* setting, you can show/hide your phone number every time you place a call (☎ P.3-19).

### Advanced

#### Settings

- Show/Hide Your Own Number (☎ P.14-11)

## Advanced Settings

### Voice Call

#### Saving Entered Phone Number to Phone Book

Enter a phone number including area code →  → *Add to phonebook* → (☎ P.2-19 Entering & Saving Phone Number)

#### Sending New Message to Entered Number

Enter a phone number →  → *Create message* → *S! Mail or SMS* → (☎ P.4-4 S! Mail 5, P.4-5 SMS 5)

#### Showing/Hiding Your Number for a Call

Enter a phone number including area code → 

#### ■ To Hide Your Own Number

*Hide my ID* →  /  (  )

#### ■ To Show Your Own Number

*Show my ID* →  /  (  )

- Otherwise, *Show my number* setting applies.
- Alternatively, enter *186, 184* → Enter phone number →  /  (  ) to show/hide your number.

#### Setting Mute

During a call,  → *Mute*

- During a call,  → *Unmute* to switch to a normal call.

### Switching to Speakerphone

During a call,  (  ) → *Yes*

- To cancel Speakerphone, press  (  ) during a call.

### Talking in Low Voice

During a call,  → *Whisper On*

- With *Whisper On*, your voice is amplified on other party's phone.
- During a call, press  → *Whisper Off* for normal call.

### Using Functions during Call

During a call, 

#### ■ To Send Push Tones

*Send DTMF* → Enter digits →  (Send)

#### ■ To Record Call

*Record* → (ⓅP.10-11)

#### ■ To Search Phone Book during Call

*Phonebook* → (ⓅP.2-14 Entry Search )

#### ■ To View Call Log Records/Ranking

*Call log* → (ⓅP.3-9)

#### ■ To View Account Details

*Account details* → (ⓅP.1-10)

#### ■ To View Message Menu

*Messaging* → (ⓅP.4-1)

#### ■ To View Calendar

*Calendar* → (ⓅP.10-4)

#### ■ To View Memo

*Memo* → (ⓅP.10-8)

## Video Call

### Showing/Hiding Caller ID

Enter a phone number including area code → 

#### ■ To Hide Phone Number

*Hide my ID* →  → *Video call*

#### ■ To Show Phone Number

*Show my ID* →  → *Video call*

- Alternatively, enter *186, 184* → Enter phone number →  to show/hide your number.

### Setting Outgoing/Incoming Images

#### ■ To Toggle My Image Pause/Play

During Video Call,  / 

#### ■ To Enlarge/Reduce My Image

During Video Call,  → Adjust size →  (OK)

#### ■ To Adjust Outgoing Image Brightness

During Video Call,  → Adjust brightness →  (OK)

#### ■ To Adjust Outgoing Image Color

During Video Call,  → Select item

#### ■ To Toggle My Image

During Video Call,  → *Camera/Alternative picture/Send picture*

- If *Send picture* is selected, select *Pictures/Digital camera* → Select image →  (OK).

#### ■ To Toggle Screen between My Image & Incoming Image

During Video Call,  → *Switch screen*

#### ■ To Toggle Incoming Image Pause/Play

During Video Call,  → *Pause incoming image/Play incoming image*

#### ■ To Set Alternative Image

During Video Call,  → *Settings* → *Alternative picture* → *Preset picture/Pictures/Digital camera*

- To set preset image, select *Preset picture* →  (Set).
- To select image from Data Folder, select *Pictures/Digital camera* → Select image →  (Set).

#### ■ To Adjust Incoming/Outgoing Video Quality

During Video Call,  → *Settings* → *Incoming video quality/Outgoing video quality* → Select an item

#### ■ To Set Hold Picture

During Video Call,  → *Settings* → *Hold settings* → *Hold during call/Hold answer* → *Preset picture/Pictures/Digital camera*

- To set preset image, select *Preset picture* →  (Set).
- To select image from Data Folder, select *Pictures/Digital camera* → Select image →  (Set).

#### ■ To Set Whether to Show My Image

During Video Call,  → *Settings* → *Show my image* → *On* or *Off*

- Setting is not applied to current Video Call.

### Setting Mute

During Video Call, (Mute)/(Unmute)

- Alternatively, during Video Call, press → **Settings** → **Mute my voice** → **On/Off**.

### Switching to Speakerphone

During Video Call, → **Speaker On** → **Yes/ Speaker Off**

### Putting a Video Call on Hold

During Video Call, → **Hold/** (Retrieve)

- Image set in **Hold during call** is sent while on hold and neither party can hear the other's voice.

### Adjusting Video Call Backlight Setting

During Video Call, → **Settings** → **Backlight** → **On** or **Off**

### Adjusting Call Retry Setting

During Video Call, → **Settings** → **Retry with** → Select an item

### Setting Auto Answer

During Video Call, → **Settings** → **Auto answer**

#### ■ To Activate/Cancel Auto Answer **On/Off** → **On** or **Off**

- If **Auto answer** is set to **On**, Ringtone and auto answer activates for calls from specified parties.

#### ■ To Specify Parties to Set Auto Answer

**Auto answer list** → (Add) → **Phonebook/ Call log/Direct input**

- To select from Phone Book → Enter Phone Password → (OK) → Search and select entry (ⓂP.2-14).
- To select from Call Log → Enter Phone Password → (OK) → / / / → Select a log.
- To select Direct Input → Enter Phone Password → (OK) → Enter phone number.

#### ■ To Delete Entry in Auto Answer List

##### **Auto answer list**

- To Delete an Entry  
Highlight phone number → (Delete) → **Selected** → **Yes**
- To Delete Multiple Entries  
 (Delete) → **Multiple** → Check name/phone number → (Delete) → **Yes**
- To Delete All Entries  
 (Delete) → **All** → **Yes**

### Operating Each Function during a Call

During a call,

#### ■ To Send Push Tones

**Send DTMF** → Enter digits → (Send)

- To search Phone Book, select **Send DTMF** → (Search Phonebook) → Search and select Phone Book entry (ⓂP.2-14) → (Send).

#### ■ To Search Phone Book Entry

**Phonebook** → ⓂP.2-14 Entry Search (3)

#### ■ To Send Message

**Create message** → **S! Mail** or **SMS** → (ⓂP.4-4 S! Mail (2), P.4-5 SMS (2))

#### ■ To Create & Save Text Memo in Video Call

**Notepad** → (Add) → Enter text memo → Select Category field → Select category → (Save)

- To edit text memo, select **Notepad** → Select text memo → Select Add memo field → Enter text memo → Select Category field → Select category → (Save).

### Call Log Records/Ranking

#### Sending S! Mail from Call Log Records

→ / / / → Select/ Highlight a record → (Ⓜ) → (ⓂP.4-4 S! Mail (5))

- If more than one phone number and mail address are saved in Phone Book with the call record, after (Ⓜ), select item → (ⓂP.4-4 S! Mail (5))

#### Sending SMS from Call Log Records

→ / / / → Select/ Highlight a record → → **SMS** → (ⓂP.4-5 SMS (5))

#### Viewing Phone Book Entry Details via Call Log

→ / / / → Select/ Highlight a record → → **View phonebook**

#### Adding Log Record Numbers to Phone Book

→ / / / → Select/ Highlight record → → **Add to phonebook** → (ⓂP.2-14 Saving Entries from Call Log Records (4))

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### Adding Call Log Record Numbers to Black List

 →  /  /  /  → Select a record →  → *Add to black list* → *Yes*

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### Hiding/Showing Ranking

 →  /  /  →  → *Display setting* → *Show ranking/Hide ranking*

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## Conference Call

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### Ending Selected Call

During Conference Call, highlight party →   
(Group call) → *End this call*

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### Putting All Calls on Hold

During Conference Call,  (Group call) → *Hold all calls*

- To cancel on-hold, press  (Group call) → *Call to all.*