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5

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumeric characters with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc.; attach media files, etc.

Large Size Messages

Transmit messages of up to 2 MB including large images or multiple files; may incur high charges depending on subscribed price plan.

PC Mail

Receive or reply to PC mail account messages. Use 945SH to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

| | Recipient | Subject | Message | Attachment |
|----------------|------------|-----------|-----------|------------|
| SMS | Available* | N/A | Available | N/A |
| S! Mail | Available | Available | Available | Available |
| PC Mail | Available | Available | Available | Available |

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SoftBank Mobile Website (P.17-24).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (P.5-37).



Customizing Handset Address

Change alphanumeric before @ of the default handset mail address.

For more information, see SoftBank Mobile Website (P.17-24).

Changing Address

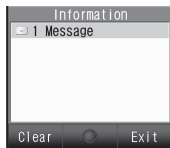
1 → **Settings** →

2 **Address Settings** →

- Handset connects to the Internet. Select **English** and press , then follow onscreen instructions.

Saving Address

When handset address is changed, SoftBank Mobile sends new address confirmation via S! Mail.



To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 **Message** →



2 **Information** →

3 **Yes** →



4



Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

- 1 ➔ **Create Message** ➔
 When a PC Mail Account exists, select **S! Mail** and press .



S! Mail Composition Window

- 2 **Select recipient field** ➔
- 3 **Phone Book** ➔
- 4 **Select entry** ➔
- 5 **Select number or mail address** ➔

- Omit if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.

- 6 **Select subject field** ➔ ➔ ➔
 Enter subject ➔

- 7 **Select message text field** ➔



Text Entry Window

- 8 **Enter message** ➔



S! Mail Composition Window

- 9 ➔ **Transmission starts**
 • To cancel, press during transmission.

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Personal Mode

- When recipient is entered via Phone Book, text entry window word suggestions change by recipient type.

Previewing Outgoing Message

- After , ➔ **Preview Message** ➔

Pictogram Entry

- In Pictogram List, press to toggle Cross-Carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Specifying Line in Dual Mode

- [S! Mail Composition Window] ➔ **Switch Line** ➔ ➔ **Select line** ➔

Converting to Graphic Mail

- After , **Auto Art** ➔ ➔ **Select decoration type** ➔ ➔ (Next) or (Prev.) ➔ ➔

- To cancel conversion, follow these steps before :

- ➔ **Cancel Arrangement** ➔ ➔ **Yes** ➔

Advanced

- Using other recipient entry methods
- Adding recipients
- Converting mail type (SMS/S! Mail)
- Saving without sending
- Requesting delivery confirmation
- Designating/editing reply-to address (And more on P.5-24 - 5-26)
- Hiding progress bar while sending messages
- Disabling automatic resend of unsent messages
- Designating/editing reply-to address (And more on P.5-37 - 5-38)



Using Quick Phrase

Use fixed text (Japanese) or previously entered text for quick entry.

Quick Phrase Options:

| | |
|-------------------|--|
| Quick Phrase List | Shows Quick Reply text |
| Auto Registration | Shows initial portions of recently sent messages |
| Learning | Prioritizes recently used Quick Phrase text |

1 Open text entry window and press

2 Select text \rightarrow

3 \rightarrow Transmission starts

Deleting Quick Phrase Text

In , select text \rightarrow \rightarrow Yes \rightarrow

- Quick Reply text cannot be deleted.

Disabling Quick Phrase (Options)

[Text Entry Window] \rightarrow Quick

Phrase \rightarrow \rightarrow Select option \rightarrow

\rightarrow Off \rightarrow

Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

1 In S! Mail Composition window after composing message, select attachment field \rightarrow

2 *Picture* \rightarrow \rightarrow Select folder \rightarrow

3 Select file \rightarrow



4 \rightarrow Transmission starts

Attaching Non-Image Files

- In , select a folder other than *Picture* and press , then select a file.

Attaching Multiple Files

After , *Attach (1)* \rightarrow \rightarrow *Attach File* \rightarrow \rightarrow *Picture* \rightarrow \rightarrow *Select folder* \rightarrow \rightarrow *Select file* \rightarrow \rightarrow

- X** in *Attach (X)* indicates the number of attached files.

Auto Image Resize

Large images may be automatically reduced to approximately 400 - 500 KB by default. Change resize setting via Picture Auto Resize (P.5-37).

If Recipient Cannot Receive Large Messages (Up to 2 MB)


- Message may be truncated or attachments may be lost.

Advanced

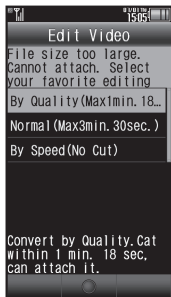
- Changing attached image size Set Auto Play File (And more on P.5-26 - 5-27)
- Limiting outgoing S! Mail message size Selecting size to which images are reduced when attaching (P.5-37)
- Attaching captured/recorded files unsaved (P.5-38)



Editing Video

Upon attaching a video file, Edit Video window may open depending on file size. To proceed, select an option and press .

- Edit Video window opens only for files recorded on handset.



- Some video files may be too long to send. To crop, see "Editing Video" (Chapter 8).

Sending Feeling Mail

Set emotion (happiness, sadness, etc.) to messages; recipient handset responds accordingly.

- 1 In S! Mail Composition window after composing message,   **Feeling Settings**  
- 2 Select category, e.g., **Happy/Glad**  
- 3 Select item, e.g., **I Love You**  



- 4   **Transmission starts**

Canceling Feeling Mail

[S! Mail Composition Window]

- Select subject field    Select Pictogram    



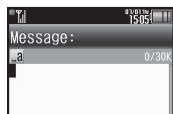
Sending Graphic Mail

Basic Procedure

Follow these steps to:

- Change font size
- Insert images
- Scroll text

- 1 ➔ **Create Message** ➔
- 2 **Select/enter recipient and subject (P.5-4)**
- 3 **Select message text field** ➔



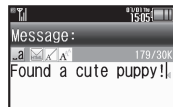
Text Entry Window

- 4



Graphic Mail Window

- 5 **SIZE** ➔
- 6 **Select size** ➔ ➔ **Enter text**



- 7 ➔ **IMAGE** ➔ ➔ **Select folder** ➔ ➔ **Select file** ➔

- 8 **Select target location** ➔ ➔



- 9 ➔ **EFFECT** ➔

- 10 **Scrolling** ➔

- 11 **Select direction** ➔ ➔ **Enter text**

- 12 ➔ ➔ **Transmission starts**

Canceling Last Action

[Graphic Mail Window] **UNDO** ➔

Canceling All Graphic Mail Settings

[Graphic Mail Window] **CANCEL** ➔

➔ **Yes** ➔

Saving as Templates

After 11, ➔ ➔ **Save as**

Template ➔ ➔ **Enter name** ➔

➔ **Save here** ➔

- Only the message text is saved.

Advanced

- Changing text color, size & effect
- Changing text color
- Inserting background sound
- Inserting Flash® file
- Inserting horizontal line
- Flashing text
- Aligning text (left/right/center) (And more on P.5-27)





Using My Pictograms

My Pictograms are grouped by category; add or rename categories as needed.

- Source files are saved in Data Folder (My Pictograms).
- Save up to 1,000 additional My Pictograms on handset.
- Some preloaded My Pictograms appear in suggestion list when corresponding reading is typed.

1 In text entry window,



- My Pictogram List appears. (Log appears if My Pictogram has been used.)
- Press  or  to open next or previous Category.



2





3 Select Category



My Pictogram List

- Press  or  to open next or previous page, if any.

4 Select file









- To suppress message, press  (.

5






- List closes; enter text, add other decorative effects, etc.

6 Complete message **Transmission starts**





Moving/Copying My Pictograms

- [My Pictogram List] Select file 
(Long)  **Move or Copy**  
Press  or  to select Category
 **Select target location** 
- My Pictograms can also be moved/copied within the same Category.




Deleting My Pictograms

- [My Pictogram List] Select file 
(Long)  **Delete**   **Yes** 
- Source files in Data Folder will be deleted.

Checking My Pictograms Individually

- [My Pictogram List] Select file 
(Long)  **Preview** 
- To return, press .

Opening Data Folder (My Pictograms)






- [My Pictogram List] Select file 
(Long)  **Access to Data Folder** 

Clearing Entry Log

- Open Log then follow these steps:
Select file  (Long)  **Delete This Log**   **Yes** 







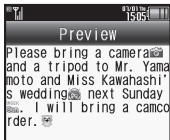
Advanced

-  ● Creating Categories
-  ● Editing Categories
-  ● Changing Category order
-  ● Opening Category properties
-  ● Deleting Categories (P.5-28)

Converting from S! Mail





Convert S! Mail to Graphic Mail easily.

- 1 In text entry window, enter message ➔  (Long)
- 2 Select decoration type ➔  ➔  (Next) or  (Prev.)



- 3 
- 4  ➔  ➔ **Transmission starts**

Canceling Conversion

After ,  ➔ **Cancel Arrangement**
➔  ➔ **Yes** ➔  ➔ 4

Using Templates





Create Graphic Mail from templates.

- 1  ➔ **Templates** ➔ 
- 2 **Select template** ➔ 
- 3 **Complete message** ➔  ➔ **Transmission starts**

Template Size

- Template size may change when used for creating messages.

Opening Templates from Text Entry Window (S! Mail)

[Text Entry Window]  ➔ **Launch Template** ➔  ➔ **Select template** ➔  ➔ **Complete message** ➔ 
 ■ If message text has already been entered, follow onscreen prompt to insert it.

Advanced

  Using custom decoration type (P.5-27)



Using Signature

Save signature and insert it into message text automatically upon opening S! Mail Composition window. Alternatively, insert signature manually during text entry.

- Last saved/edited Decoration Signature or Text Signature is set as default signature.
- Created Decoration Signatures are saved to Templates folder (デコレメ署名).

Saving Signature

Follow these steps to create Decoration Signature for the first time:

- 1 → **Create Message** →



S! Mail Composition Window

- 2 → **Signature** → →
- 3 **Select template** →

- 4 **Create signature** →

- 5 **Save** →

- To disable confirmation, press .

- 6 **Yes or No** →

- For **No**, a message appears; press .

Auto Insert Setting

- In , choose **Yes** to insert signature automatically upon opening S! Mail Composition window. To insert signature manually, follow these steps:

[S! Mail Composition Window] → **Signature** → → **Auto Insert Setting** → → **Off** →

Saving Text Signature

- Follow these steps after saving Decoration Signature:

[S! Mail Composition Window] → **Signature** → → **Set/Edit Signature** → → **Text Signature** → → Enter signature → → **Yes or No** →

Inserting Signature Manually

- 1 **In S! Mail Composition window**,

- 2 **Signature** → → **Insert** →

- Last saved/edited signature is inserted.

Advanced

- Editing Decoration Signatures
- Saving additional Decoration Signatures
- Inserting signature during text entry (P.5-25)

Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:

- 1 → **Create New SMS** →



SMS Composition Window

- 2 **Select recipient field** →

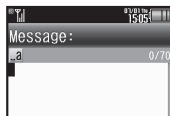
- 3 **Phone Book** →

- 4 **Select entry** →

- 5 **Select number** →

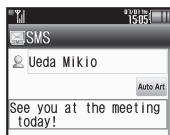
- Omit if only one number is saved.

- 6 **Select message text field**



Text Entry Window

- 7 **Enter message** →



SMS Composition Window

- 8 → **Transmission starts**

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Personal Mode

- When recipient is entered via Phone Book, text entry window word suggestions change by recipient type.

When Message Text Exceeds Limit

- A confirmation appears. To convert SMS to S! Mail, follow these steps:

Yes →

Specifying Line in Dual Mode

[SMS Composition Window] →

Switch Line → → **Select line** →

Entering Pictograms Automatically

After , **Auto Art** → → (Next)

or (Prev.) → →

Using Quick Phrase

After , → **Select text** → →

→

Advanced







- Using other recipient entry methods
- Adding recipients
- Using Speed Dial/Mail list
- Converting mail type (SMS/S! Mail)
- Saving without sending
- Requesting delivery confirmation
- Changing SMS Server storage limit for outgoing message (And more on P.5-24 - 5-26)
- Changing SMS Server sent message storage limit
- Changing SMS Server number
- Changing character encoding for composing messages (P.5-40)



Restricting Outgoing Messages

Allow messaging to handset numbers/ addresses saved in Phone Book or Permitted List only.

Limiting to Phone Book

- 1  → **Settings** → 
- 2 **Create/Send Settings** → 
- 3 **Restrictions Setting** →  →  → **Enter Handset Code** → 



Restrict Mail Menu

- 4 **Phonebook Entries** →  → **On** → 

When Phonebook Entries is On

- Handset Code is required to add/edit Phone Book entries.

Limiting to Permitted List

Specifying Mail Addresses



- 1 In **Restrict Mail** menu, **Individual Address** → 



Individual Address Menu

- 2 **Permitted List** → 
- 3 **<Empty>** → 
- 4 **Select method** →  → **Select/enter address** → 
 - Repeat 3 - 4 to add mail addresses.

Activating Permitted List

- 1 In **Individual Address** menu, **Switch On/Off** → 
- 2 **On** → 

Advanced

-   Deleting Permitted List entries (P.5-38)



Opening & Replying

Opening New Messages

Information window opens for new mail. See **P.5-23** to receive PC Mail.



Important Message Retrieval Notes

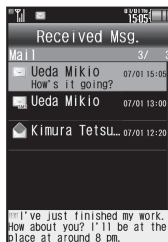
- By default, if message size is around 1 MB or less, the complete message including attachments is retrieved in and outside Japan; transmission fees apply depending on subscribed price plan.
- Automatic message retrieval outside Japan may incur high charges since flat-rate packet transmission plans do not apply during international roaming.
- To retrieve only the initial portion of message text automatically, set Auto Settings to **Off**, retrieve complete message manually as needed.

Delivery Report

- Information window opens for Delivery Report. Follow these steps to open it:

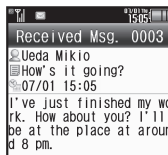
Delivery Report → → **Select message with report** → →

1 Message →



Message List

2 Select message →



- Message window opens.

Receiving Feeling Mail

- Illumination, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.

Messages with Quiz

Enter or select answer →

- Message opens when the correct answer is entered or selected.

Animation View

- When a specific Pictogram is entered as the first character of subject or included in message text, corresponding animation appears in message window background.

Mail Notice

- Depending on the setting (e.g., Auto Settings is **Off**), Server sends initial portion of message text in each of the following cases:
 - The message was sent to multiple recipients
 - Files are attached to the message
- If message size exceeds 1 MB, Server sends only initial portion of message text regardless of Auto Settings status. (Approximate size appears in message text.)

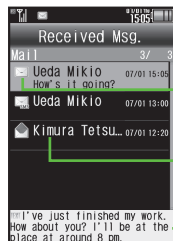
Advanced

- Accessing new mail out of Standby Retrieving new S! Mail manually Retrieving remaining portions (And more on **P.5-28**)
 Limiting incoming S! Mail message size Muting ringer, etc. for messages sorted into Secret folders Changing ringtone settings (And more on **P.5-36 - 5-37**)



Window Description

Message List



Message Type/Status
(see below)

Sender or Recipient

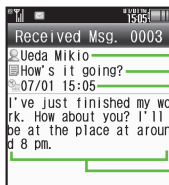
Message Text

Message Type/Status

| | | | |
|--|-------------------------|--|---|
| | Unread | | Mail Notice (remaining portion exists) |
| | Read | | Unread Delivery Report |
| | Sent | | Attachments |
| | Failed | | Protected |
| | Replied | | Priority (High) |
| | Forwarded | | Priority (Low) |
| | Send Reservation set | | USIM Card SMS |

"SMS" or "PC" appears accordingly on indicators.

Message Window



Sender or Recipient

Subject (except for SMS)

Received or
Sent Date & Time

Message Text

Press **(X)** to open next (newer) message,
or **(#)** to open previous (older) one.

Changing Font Size

[Message Window] **(3)** (Long) to
enlarge or **(1)** (Long) to reduce

Replying to Messages

1 In message window, **(Y)**

- Mail Composition window opens.
- Original message text is quoted (except for SMS and Graphic Mail).

2 Complete message **(Y)** **(Y)**

Transmission starts

Replying to Messages Addressed to Multiple Recipients

After **1**, **To Sender or Reply All** **(Y)**

(Y) **(Y)**

Reply Assist Dictionary (メール返信アシスト辞書)

- When replying in Kanji (Hiragana) mode, this dictionary prioritizes original message words (katakana or alphanumerics) in suggestion list.

Auto Reply

- Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode (Manner mode, etc.).

Advanced


- Saving attachments to Data Folder
- Saving to Phone Book
- Using linked info
- Reporting unsolicited message sources as spammers
- Selecting mail type/quote option
- Replying quickly using fixed text
- Replying to messages automatically (And more on P.5-29 - 5-31)
- Selecting quote option (P.5-38)

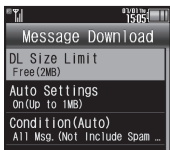


Customizing S! Mail Retrieval

Set complete S! Mail retrieval to manual (Server sends only initial portion of message text without attachments) or set handset to retrieve complete messages automatically by specifying sender type, mail address, etc.

Retrieving Messages Manually

- 1  → **Settings** → ●
- 2 **Receive Settings** → ●
- 3 **Message Download** → ●



Message Download Menu

- 4 **Auto Settings** → ●

5 Off → ●

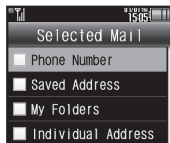
Retrieving Complete S! Mail Automatically when Approximate Size is 300 KB or Less
In 5, On (Up to 300KB) → ●

Restricting Automatic Retrieval

By Sender Type

- 1 In Message Download menu, **Condition (Auto)** → ●

2 Selected Mail →






Selected Mail Menu

- 3 Select item → ● (/)
→ 


By Mail Address

Specify mail addresses or domains (alphanumerics after @ of mail addresses).

- 1 In Selected Mail menu, **Individual Address** → 
- 2 Select blank entry → ●
- 3 Select method → ● →
Select/enter address → ●
• Repeat 2 - 3 to add mail addresses.
- 4 
- 5 ● () → 

Restricting by Domain (Direct Entry)
[Selected Mail Menu] **Receive by the Domain** →  → Select blank entry → ● → **Direct Entry** → ● → Enter domain → ● →  → 

Advanced

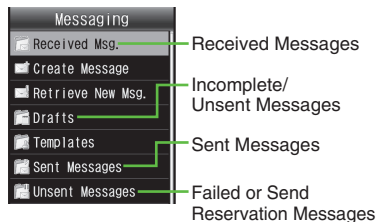
-  ● Retrieving remaining portions (P.5-28)
- Retrieving all messages (including spam) automatically ● Deleting addresses/domains specified for complete message retrieval (P.5-36)



Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.



Checking Messages

1 → **Received Msg. or Sent Messages** →



Folder List

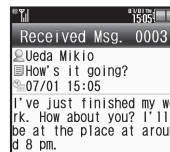
- When a PC Mail Account exists, PC Mail folder (folder with the name specified in Account Name) appears.
- Select Mail folder or PC Mail folder and press to hide/show sub folders. To open full message list, hide sub folders and press .

2 **Select folder** →



Message List

3 **Select message** →



Message Window

Auto Delete

- Oldest received/sent messages are deleted automatically to save new ones when memory is full. Protect important messages to avoid unintentional deletion.

Opening Help

- Follow these steps in folder list, message list or message window:

→ **Help** →

When Failed Message is Saved

- A reminder message appears upon opening Messaging menu.

Protecting Messages

1 **In message list, select message** → → **Manage Msg.** →

2 **Lock** →

Canceling Protection

In , **Unlock** →

Advanced

- Selecting multiple messages
- Deleting messages
- Deleting Server Mail via Server Mail list (And more on P.5-31 - 5-32)
- Forwarding messages
- Sending from Drafts
- Checking Server Mail message count and volume
- Changing view for Received Msg. folder
- Changing view for Sent Messages folder
- Showing complete sent/received message addresses (And more on P.5-34 - 5-35)



Moving Messages to Spam Folder

- 1 In message list, select message →
 - For PC Mail, skip ahead to 3.
- 2 Spam Measures Operation →
- 3 Go to Spam Measures Folder. →
 - If a confirmation appears, choose **Yes** or **No** and press . Choose **Yes** to proceed with Sort Spam Mail settings; follow onscreen instructions.

Searching Messages

Search messages by message text, sender/recipient address, etc.

- 1 → **Received Msg. or Sent Messages** →
- 2 → **Search** →
- 3 **Search All Msg.** →
- 4 **Select method** → → **Select/enter address or text** →

Searching by Folder

In 2, select folder → → **Search** → → **Search Folder** → → 4

Searching Message Text

- Follow these steps to find specific words/phrases; limit search by character type.
[Message Window] → **Search Text** → → **Enter text** →
 - Press or to jump to next/previous search result.

Hiding Folders

Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within. Chat Folders are not affected.

- 1 → **Received Msg. or Sent Messages** →
- 2 **Select folder** →
- 3 **Set Secret** → →

Accessing Secret Folders

After 1, → **Unlock Temporarily** → → **Enter Handset Code** →

Advanced






- Moving messages manually Renaming folders Deleting folders Deleting Spam Folder messages Adding folders Moving folders Changing status of all messages within folders to read Canceling automatic deletion of messages within folders Canceling Secret (P.5-32 - 5-33)

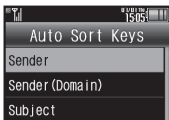






Sorting Messages

Sorting into Designated Folders






Sort messages by sender/recipient or partially matching text in subject or SMS message text.

- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2 Select target folder ➔ 
- 3 **My Folders** ➔  ➔ Select blank entry ➔ 





- 4 **Sender (Recipient for Sent Messages)** ➔ 
- 5 Select method ➔  ➔ Select/enter number/address ➔ 
- 6  ➔ Saved

Sorting by Domain (Direct Entry)

In  **Sender(Domain) (Recipient(Domain) for Sent Messages)** ➔  ➔ **Direct Entry** ➔  ➔ Enter domain ➔  ➔ 

Sorting by Part of Subject/SMS Message Text

In  **Subject** ➔  ➔ Enter text ➔  ➔ 

Filtering Spam








Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:
(Alternatively, set sort keys to filter messages.)

- 1  ➔ **Settings** ➔  ➔ **Receive Settings** ➔ 
- 2 **Spam Mail Settings** ➔ 
- 3 **Sort Spam Mail** ➔ 

- 4 **Unregistered(Mobile)** ➔  ➔ 

- 5  ➔ 


Exempting Messages from Filtering After **Permitted List(Common)** ➔

 ➔ Select blank entry ➔  ➔ Select key ➔  ➔ Select/enter number/address/subject ➔  ➔  ➔  ➔ 

When a PC Mail Account Exists

- Filter PC Mail messages from addresses not saved in Phone Book.

Advanced

-   Re-sorting messages  Sorting spam by setting keys  Editing/deleting sort keys (P.5-33)

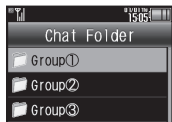


Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets.
To hide messages, set Chat Folder to Secret.

Saving Members

1 ➔ **Chat Folder** ➔



Chat Folder List

2 **Select folder** ➔

3 **Add New Member** ➔

4 **Select blank entry** ➔

- Select saved member to edit number/
address.

5 **Select method** ➔ ➔
**Select/enter number/
address** ➔

- Repeat 4 - 5 to add members.

6 ➔ **Saved**

Changing Members

In 4, select member ➔ ➔

Change Member ➔ ➔ **From** 5

Deleting Members

In 4, select member ➔ ➔ **Delete**

➔ ➔ **Yes** ➔ ➔ 5

Opening Chat Folders

1 **In Chat Folder list, select
folder** ➔

2 **Select message** ➔

Advanced

Deleting folders Deleting all messages Resetting Chat Folders (P.5-33 - 5-34)



Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time. First, save target recipients to Phone Book.

1  → **Settings** → 

2 **Mail Groups** → 

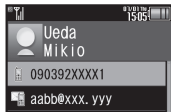



Mail Group Entry Window

3 **<Add New Group>** →  → **Enter name** → 




4 **Select Group** → 

5 **<Assign New Entry>** →  → **Select entry** → 



6 **Select number or mail address** → 



- Omit  if only one number or address is saved.
- Repeat  -  to add members.

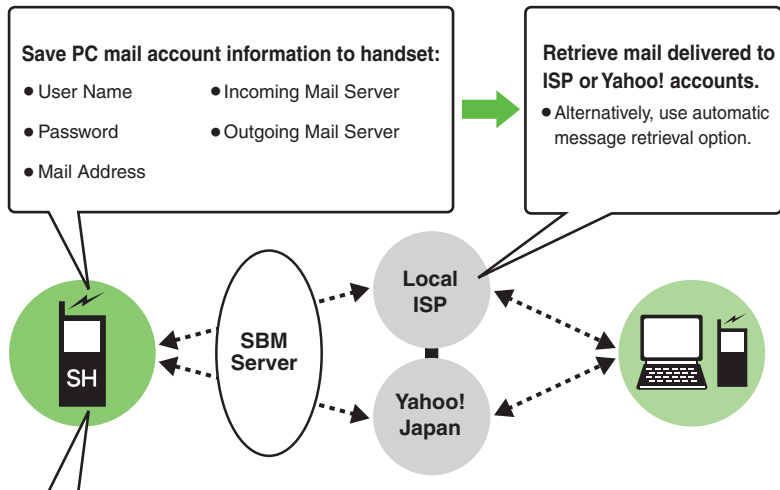
7  → **Saved**

Advanced

-   Renaming Mail Groups  Deleting Mail Groups/Group members  Changing Mail Group members (P.5-34)

PC Mail

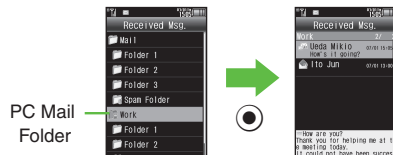
Receive or reply to PC mail account messages.



Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high packet transmission fees; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur packet transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.

Messages are saved in unique folders; reply to/send messages via PC mail account addresses.



- Handle messages (sort, etc.) like S! Mail or SMS. (Unavailable functions do not appear in Options menu and some may appear under different names.)



PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.


Mandatory Items for Retrieval




| | |
|-----------------|---|
| User Name | Required to connect to incoming mail server |
| Password | Required to connect to incoming mail server |
| ReceivingServer | Incoming mail server address |

Mandatory Items for Transmission

| | |
|---------------|------------------------------|
| Mail Address | Address to use PC Mail |
| Sender Server | Outgoing mail server address |

Setting Other Items

- Edit information as needed; for description, select an item and press .





- 1  → **Settings** →  → **PC Mail Settings** → 



- 2 **PC Mail Account** → 

- 3 **<Empty>** → 

- 4 **Account Name** →  → **Enter name** → 

- 5 **Set Receiving** →  → **Select item** →  → **Select/enter item** →  → 

- User Name, Password and ReceivingServer are mandatory.




- 6 **Set Sending** →  → **Select item** →  → **Select/enter item** → 

- Mail Address and Sender Server are mandatory.

- 7  →  → 

- If a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses

- In , **Set Quick Yahoo! Mail** →  → **Yes or No** → 

- Follow onscreen instructions.
- Choose **No** to create a new account.

Editing Accounts












- In , **select account** →  → **From** 

Deleting Accounts

- In , **select account** →  → **Yes** → 

Saving User ID & Password for Transmission

- If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:

- In , **Set Sending** →  → **Sender Auth.** →  → **SMTP Auth.** →  → **User Name** →  → **Enter name** →  → **Password** →  → **Enter password** →  →  →  → 



Retrieving New PC Mail


Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

- 1  ➔ 
- 2 

- 3 **Select PC Mail folder** ➔  ➔ **Select message** ➔ 







Message Window

- Press  to retrieve full message.
- Message window is similar to that of S! Mail.

Deleting Messages

[Message List] **Select message** ➔  ➔ **Delete** ➔  ➔ **Select option** ➔  ➔ **Yes** ➔ 

Retrieving Messages by Account

After 1, **select account** ➔  ➔  ➔ 
 ■ Omit  if only one message is retrieved.



Checking Received PC Mail

- 1  ➔ **Received Msg.** ➔  ➔ **Select folder** ➔ 
 - Message list appears. Message list is similar to that of S! Mail.
- 2 **Select message** ➔ 
 - Message window opens.




Replying to PC Mail

- 1 **In message window,** 
 - PC Mail Composition window opens.
 - Original message text is quoted (except for HTML messages).
- 2 **Complete message** ➔  ➔ **Transmission starts**

Replying without Quoting Original Message Text





[Message Window]  ➔ **Reply** ➔  ➔ **PC Mail** ➔  ➔ **Complete message** ➔ 

Changing Account for Outgoing Messages


[PC Mail Composition Window] **Select recipient field** ➔  ➔ **From:** ➔  ➔ **Select account** ➔ 

Sending PC Mail

Follow these steps to create and send PC Mail:

- 1  ➔ **Create Message** ➔ 
- 2 **Select PC Mail Account** ➔ 
- 3 **Complete message** ➔  ➔ **Transmission starts**









Converting to S! Mail

After ,  ➔ **Convert to S! Mail** ➔  ➔ **Yes** ➔ 

Note

- Single-byte katakana and Pictograms are not supported.

Advanced

-   Retrieving complete PC Mail messages  Retrieving new messages automatically  Retrieving PC Mail for specified folder  Disabling automatic word wrap  Retrieving complete messages from specified addresses  Deleting addresses/domains specified for complete message retrieval  Restricting complete message retrieval by size (P.5-38 - 5-39)



Creating/Sending Messages

Recipient

| | |
|---|---|
| Using other recipient entry methods | In Mail Composition window, select recipient field → ● → Select method → ● → Select/enter number/address → ● |
| Adding recipients | In Mail Composition window, select recipient field → ● → Add Recipient → ● → Select method → ● → Select/enter number/address → ● → Y |
| Switching recipient status (To, Cc and Bcc) | In Mail Composition window, select recipient field → ● → Select recipient → ☰ → Select status → ● → Y <ul style="list-style-type: none"> Other recipients cannot see numbers/addresses set to Bcc. |
| Saving Recipients (from Phone Book) | [Start Here] [Phone Book Icon] → ● → Select number → See below |
| | <p>Saving Recipients (from Phone Book)</p> <p>● → Refer Phone Book → ● → Select entry → ● → Y</p> <p>Creating Messages</p> <p>Create Message → ●</p> <ul style="list-style-type: none"> When messaging to SoftBank handset numbers, select S! Mail or SMS and press ●. |

| | |
|--|---|
| Using Speed Dial/Mail list | <p>Saving Recipients</p> <p>☰ → Settings → ● → Speed Dial/Mail → ● → <Empty> → ● → Select entry → ● → Select number or mail address → ● → Do not Assign → ● → Y</p> <p>Creating Messages</p> <p>In Standby, [0-9] - [9-9] (Speed Dial/Mail entry number) → ☰</p> <ul style="list-style-type: none"> When messaging to SoftBank handset numbers, select S! Mail or SMS and press ●. |
| | <p>[Start Here] In Mail Composition window, select recipient field → ● → See below</p> <p>Editing Recipients</p> <p>Select recipient → ● → Edit → ● → Y</p> <p>Deleting a Recipient</p> <p>Select recipient → ☰ → Delete → ● → Y</p> <p>Deleting All Recipients</p> <p>Select recipient → ☰ → Delete All → ● → Yes → ● → Y</p> |
| Editing/deleting recipients | <p>[Start Here] [Phone Book Icon] → ● → Select entry → ☰ → See below</p> <p>Editing Entries</p> <p>Change Registered Contents → ● → Change the Use Address → ● → Mail address: → ● → Select new number/address → ● → Y</p> <p>Removing Entries</p> <p>Remove → ● → Yes → ●</p> |
| Editing/removing Rakutomo Link entries | <p>[Start Here] [Phone Book Icon] → ● → Select entry → ☰ → See below</p> <p>Editing Entries</p> <p>Change Registered Contents → ● → Change the Use Address → ● → Mail address: → ● → Select new number/address → ● → Y</p> <p>Removing Entries</p> <p>Remove → ● → Yes → ●</p> |



| | |
|----------------------------------|---|
| Editing Speed Dial/ Mail list | <p>Start Here (☰) → Settings → (☰) → Speed Dial/Mail → (☰) → See below</p> <p>Editing Entries Select entry → (☰) → Change → (☰) → Mail address: → (☰) → Select new number/address → (☰) → (✓)</p> <p>Removing Entries Select entry → (☰) → Remove Selected → (☰) → Yes → (☰)</p> <p>Removing All Entries (☰) → Remove All → (☰) → Yes → (☰)</p> |
|----------------------------------|---|

Message Text

| | |
|---|---|
| Editing Decoration Signatures | <p>In Mail Composition window, (☰) → Signature → (☰) → Set/Edit Signature → (☰) → Edit Decoration Signature → (☰) → Select file → (☰) → Edit → (☰) → Select save option → (☰)</p> <ul style="list-style-type: none"> Follow onscreen prompt. Edited file is set as default signature. |
| Saving additional Decoration Signatures | <p>In Mail Composition window, (☰) → Signature → (☰) → Set/Edit Signature → (☰) → Create New Decoration Signature → (☰) → Create signature → (☰) → Save as New → (☰) → Enter name → (☰) → Yes or No → (☰)</p> <ul style="list-style-type: none"> Saved file is set as default signature. |
| Inserting signature during text entry | <p>In text entry window, (☰) → Insert/Font Size → (☰) → Signature → (☰)</p> <ul style="list-style-type: none"> If Switch to Graphic Mail confirmation appears, press (☰). Signature is inserted below message text. |
| Inserting ASCII Art | <p>In text entry window, (☰) → Call ASCII Art → (☰) → Select entry → (☰)</p> |
| Converting mail type (SMS/S! Mail) | <p>In Mail Composition window, (☰) → Change to SMS or Convert to S! Mail → (☰) → Yes → (☰)</p> |

Save, Send Reservation & Sent Cancel

| | |
|-----------------------------|--|
| Saving without sending | <p>After completing message, (☰) → Save to Drafts → (☰)</p> |
| Sending automatically later | <p>Start Here After completing message, (☰) → Send Reservation → (☰) → See below</p> <p>Auto Send when Signal Returns Within the Network → (☰) → Yes → (☰)</p> <p>Designating Send Date/Time (within 30 days) Date & Time → (☰) → Enter date/time → (☰) → Yes → (☰)</p> |
| Canceling sent S! Mail | <p>(☰) → Sent Messages → (☰) → Select folder → (☰) → Select message → (☰) → Set Sent Cancel → (☰) → Yes → (☰)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |

Messaging Settings

- For SMS, only Delivery Report and Expiry Time are available.
- For PC Mail, only Reply to Settings and Priority are available.

| | |
|--|---|
| Requesting delivery confirmation | <p>In Mail Composition window, (☰) → Messaging Settings → (☰) → Delivery Report → (☰) → On → (☰)</p> <ul style="list-style-type: none"> Delivery Report arrives when message is delivered. Open sent message to check delivery status indicator: <ul style="list-style-type: none"> : Delivered, : Unknown, : Failed Effective for messages addressed to SoftBank handsets. |
| Setting priority | <p>In Mail Composition window, (☰) → Messaging Settings → (☰) → Priority → (☰) → Select priority → (☰)</p> |
| Setting message to be deleted from recipient handset once read | <p>In Mail Composition window, (☰) → Messaging Settings → (☰) → Set Auto Delete → (☰) → On → (☰)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |



| | |
|----------------------------|--|
| Adding a reply request | <p>In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Reply Request</i> → (●) → <i>On</i> → (●)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |
| Restricting forward/delete | <p>In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Forward NG or Delete NG</i> → (●) → <i>On</i> → (●)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |
| Locking message with Quiz | <p>(Start Here) In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Quiz</i> → (●) → <i>Switch On/Off</i> → (●) → <i>On</i> → (●) → See below</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |
| | <p>Using Preset Questions (Multiple Choice) Select question → (●) → <i>Selection</i> → (●) → Select number → (●) → Enter/edit option → (●) → Enter/edit all options → Select answer → (Ⓜ) → (Ⓜ)</p> <ul style="list-style-type: none"> May be unavailable for some questions. |
| | <p>Using Preset Questions (Exact Answer Entry) Select question → (●) → <i>Match Characters</i> → (●) → Enter answer → (●) → (Ⓜ)</p> <ul style="list-style-type: none"> May be unavailable for some questions. |
| | <p>Creating Custom Quiz (Multiple Choice) <Create Original> → (●) → Enter question → (●) → <i>Selection</i> → (●) → Select number → (●) → Enter option → (●) → Complete entry → (●) → Select answer → (Ⓜ) → (Ⓜ) → (Ⓜ)</p> |
| Editing assigned Quiz | <p>In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Quiz</i> → (●) → <i>Edit Question</i> → (●) → Edit question/options/answer → (Ⓜ) (Ⓜ again after editing options)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. |

| | |
|--|---|
| Lowering size limit for outgoing SI Mail messages | <p>In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Create Msg. Size</i> → (●) → <i>300KB</i> → (●)</p> |
| Designating/editing reply-to address | <p>(Start Here) In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Reply to Settings</i> → (●) → See below</p> |
| | <p>Designating <i>Switch On/Off</i> → (●) → <i>On</i> → (●) → Select method → (●) → Select/enter address → (●)</p> <p>Editing <i>Edit Address</i> → (●) → Edit → (●)</p> |
| Changing SMS Server storage limit for outgoing message | <p>In Mail Composition window, (⊖) → <i>Messaging Settings</i> → (●) → <i>Expiry Time</i> → (●) → Select option → (●)</p> <ul style="list-style-type: none"> Available for SMS only. |

■ Attachments

| | |
|-----------------------------------|--|
| Changing attached image size | <p>Select attached file → (⊖) → <i>Resize Picture</i> → (●) → Select size → (●)</p> <ul style="list-style-type: none"> May be unavailable for some images. |
| Capturing/recording and attaching | <p>(Start Here) In Mail Composition window, select attachment field → (●) → See below</p> <p>Still Images <i>Picture</i> → (●) → <i>Take Picture</i> → (●) → (●) to shoot → (●)</p> |
| | <p>Video <i>Video</i> → (●) → <i>Record Video</i> → (●) → (●) to start recording → (●) to stop → <i>Accept</i> → (●) → Select storage media → (●)</p> <p>Sounds <i>Sound</i> → (●) → <i>Record Voice</i> → (●) → (●) to start recording → (●) to stop → <i>Accept</i> → (●) → Select storage media → (●)</p> |



| | |
|--------------------|--|
| Set Auto Play File | Select attached file \rightarrow \oplus \rightarrow <i>Set Auto Play File</i> \rightarrow \odot \rightarrow <i>Switch On/Off</i> \rightarrow \odot \rightarrow <i>On</i> \rightarrow \odot \rightarrow <i>Enter Message</i> \rightarrow \odot \rightarrow <i>Enter comment</i> \rightarrow \odot \rightarrow \oplus \rightarrow \odot |
| | • Not available for PC Mail. |

■ Graphic Mail

| | |
|------------------------------------|--|
| Changing text color, size & effect | In text entry window, \odot \rightarrow \oplus \rightarrow Select start point \rightarrow \odot \rightarrow Highlight text range \rightarrow \odot \rightarrow <i>COLOR, SIZE</i> or <i>EFFECT</i> \rightarrow \odot \rightarrow <i>Set</i> \rightarrow \odot |
| Changing text color | In text entry window, \odot \rightarrow <i>COLOR</i> \rightarrow \odot \rightarrow Select color \rightarrow \odot \rightarrow Enter text |
| Changing background color | In text entry window, \odot \rightarrow <i>BG</i> \rightarrow \odot \rightarrow Select color \rightarrow \odot |
| Inserting background sound | \oplus \rightarrow In text entry window, \odot \rightarrow <i>INSERT</i> \rightarrow \odot \rightarrow See below |
| | Inserting <i>BGM Sound</i> \rightarrow \odot \rightarrow Select folder \rightarrow \odot \rightarrow Select file \rightarrow \odot |
| | Deleting <i>Delete BGM</i> \rightarrow \odot \rightarrow <i>Yes</i> \rightarrow \odot |
| Inserting Flash® file | In text entry window, \odot \rightarrow <i>INSERT</i> \rightarrow \odot \rightarrow <i>Flash</i> \rightarrow \odot \rightarrow Select file \rightarrow \odot |
| Previewing Flash® file | In text entry window after inserting Flash® file, \oplus \rightarrow <i>Preview</i> \rightarrow \odot • When Graphic Mail window is open, press \odot first. |

| | |
|------------------------------|--|
| Deleting Flash® file | In text entry window after inserting Flash® file, move cursor before Flash® icon \rightarrow \oplus • When Graphic Mail window is open, press \odot first. |
| Inserting horizontal line | In text entry window, \odot \rightarrow <i>INSERT</i> \rightarrow \odot \rightarrow <i>Line</i> \rightarrow \odot |
| Flashing text | \oplus \rightarrow In text entry window, \odot \rightarrow See below Flashing <i>EFFECT</i> \rightarrow \odot \rightarrow <i>Blink</i> \rightarrow \odot \rightarrow <i>Blink On</i> \rightarrow \odot \rightarrow Enter text |
| | Canceling \oplus \rightarrow Select start point \rightarrow \odot \rightarrow Highlight text range \rightarrow \odot \rightarrow <i>EFFECT</i> \rightarrow \odot \rightarrow <i>Blink</i> \rightarrow \odot \rightarrow <i>Blink Off</i> \rightarrow \odot |
| | Aligning text (left/right/center) In text entry window, \odot \rightarrow <i>EFFECT</i> \rightarrow \odot \rightarrow <i>Alignment</i> \rightarrow \odot \rightarrow Select option \rightarrow \odot \rightarrow Enter text |
| Using custom decoration type | \oplus \rightarrow In text entry window, enter message \rightarrow \oplus \oplus (Long) \rightarrow <i>Original</i> \rightarrow \oplus \rightarrow See below |
| | Disabling My Pictograms <i>Pictograms Type</i> \rightarrow \odot \rightarrow <i>Pictograms</i> \rightarrow \odot \rightarrow \odot \rightarrow \odot (Next) or \oplus (Prev.) \rightarrow \odot |
| | Inserting Pictograms/My Pictograms at the End of Text Only <i>Insert Pictograms Position</i> \rightarrow \odot \rightarrow <i>Page Bottom</i> \rightarrow \odot \rightarrow \odot \rightarrow \odot (Next) or \oplus (Prev.) \rightarrow \odot |
| | Changing Pictogram/My Pictogram Quantity <i>Insert Pictograms Volume</i> \rightarrow \odot \rightarrow Select option \rightarrow \odot \rightarrow \odot \rightarrow \odot (Next) or \oplus (Prev.) \rightarrow \odot |
| | Enabling/Disabling Text Color/Size & Background Color Auto Change <i>Change Font Color, Change Font Size or Change Background Color</i> \rightarrow \odot \rightarrow <i>Do or Do not</i> \rightarrow \odot \rightarrow \odot \rightarrow \odot (Next) or \oplus (Prev.) \rightarrow \odot |



■ My Pictograms

| | |
|-----------------------------|---|
| Creating Categories | In text entry window, <Add New Entry> Folder Name: Enter name Reading 1: Enter reading Icon: Select Pictogram |
| Editing Categories | In text entry window, Select Category Edit Category Name Select item Edit |
| Changing Category order | In text entry window, Select Category Relocate Category Select target location |
| Opening Category properties | In text entry window, Select Category Details |
| Deleting Categories | In text entry window, Select Category Delete Category Yes |

In text entry window, <Add New Entry> Folder Name: Enter name Reading 1: Enter reading Icon: Select Pictogram

- Created Categories appear in suggestion list when corresponding reading is typed.

In text entry window, Select Category Edit Category Name Select item Edit

In text entry window, Select Category Relocate Category Select target location

In text entry window, Select Category Details

In text entry window, Select Category Delete Category Yes

Receiving/Opening Messages

■ Receiving

| | |
|-----------------------------------|--|
| Accessing new mail out of Standby | (Long) |
| Retrieving new S! Mail manually | <ul style="list-style-type: none"> • When a PC Mail Account exists, select S! Mail and press . • Retrieve messages missed while handset is out-of-range. |
| Retrieving Server Mail list | Server Mail Box Mail List Yes |
| Retrieving remaining portions | <p>Via Mail Notice</p> <p>In message list, select Mail Notice </p> <ul style="list-style-type: none"> • If retrieve size options appear, select one and press . <p>Via Server Mail List</p> Server Mail Box Mail List Select message <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press . |
| Retrieving all Server Mail | <p> Server Mail Box See below</p> <p>Directly from Server</p> <p>Retrieve All </p> <p>Via Server Mail List</p> <p>Mail List Retrieve All </p> <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press . |



Message Window

| | |
|-----------------------------------|--|
| Saving attachments to Data Folder | <p>In message window, select file → → Save to Data Folder → → Enter name → → Save here → </p> <ul style="list-style-type: none"> For templates, Save as Template appears. (Omit file name entry step.) |
| Installing attached widgets | <p>In message window, select file → → Install Attach → → Enter name → </p> |
| Using attachments | <p>Start Here In message window, select file → → See below</p> <p>As Wallpaper Set as Wallpaper → → Enter name → → Save here → → Vertical or Horizontal → </p> <ul style="list-style-type: none"> For images smaller or larger than Display, Wallpaper Display options appear; follow onscreen prompts. <p>As Ringtone/Ringvideo Set as Ringtone or Set as Ring Video → → Enter name → → Save here → → Select item → </p> <ul style="list-style-type: none"> For For New Message or For New PC Mail, enter ring time and press |
| Playing slides | <p>In message window, → Slide Play → </p> <ul style="list-style-type: none"> A slide consists of message text with attachments. |

Saving to Phone Book

Saving Sender Address

In message window, → **Save Address** → → Select number or mail address → → **As New Entry** → → Complete other fields →

- To add to an existing entry, select **As New Detail**.

Saving Linked Info

In message window, select number or mail address → → **Save to Phone Book** or **Save Address** → → **As New Entry** → → Complete other fields →

- To add to an existing entry, select **As New Detail**.

Dialing Numbers

In message window, select number → → **Call or Video Call** →

Sending Messages

In message window, select number or mail address → → **Create Message** → → **! Mail or SMS** → → Complete message →

- For mail addresses, omit mail type selection step.

Accessing Internet Sites

In message window, select URL → → **Yes** →

- Choose **Select Br.** to select a browser.

Saving Location Information URLs

In message window, select URL → → **RegisterMyLocation** → → **Name** → → Enter name → →

Setting Location Information as Destination

In message window, select URL → → **Set to Destination** → → **Yes** →



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|---|--|
| Copying text | <p>[Start Here] In message window, ➔ <i>Copy</i> ➔ </p> <p>➔ See below</p> |
| | <p>Sender/Recipient Number/Address</p> <p><i>Address</i> ➔ ➔ Select number/address ➔ </p> |
| | <p>Subject or Message Text</p> <p><i>Subject or Message Text</i> ➔ ➔ Select first character ➔ ➔ Highlight text range ➔ </p> |
| Looking up message text words in dictionaries | <p>In message window, ➔ <i>Copy & Search Dict.</i> ➔ ➔ Select first character ➔ ➔ Highlight text range ➔ ➔ Select dictionary ➔ ➔ <i>Search</i> ➔ ➔ Select word ➔ </p> |
| Jumping to message top/bottom | <p>In message window, ➔ <i>View Settings</i> ➔ ➔ <i>Scroll Jump</i> ➔ ➔ <i>Jump to Top</i> or <i>Jump to Bottom</i> ➔ </p> |
| Deleting attachments | <p>In message window, select file ➔ ➔ <i>Remove File</i> ➔ ➔ <i>Yes</i> ➔ </p> |
| Reporting unsolicited message sources as spammers | <p>In message window, ➔ <i>Report Spam</i> ➔ ➔ </p> <ul style="list-style-type: none"> Signature is not inserted automatically. Not available for PC Mail. |
| Saving attachments within Graphic Mail | <p>In Graphic Mail message window, ➔ <i>Save Items</i> ➔ ➔ Select file ➔ ➔ Enter name ➔ ➔ <i>Save here</i> ➔ </p> |

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| Saving My Pictograms within Graphic Mail | <p>[Start Here] In Graphic Mail message window, ➔ <i>Save Items</i> ➔ ➔ <i>Save My Pictograms</i> ➔ ➔ See below</p> |
| | <p>All Files</p> <p><i>Save All</i> ➔ ➔ Select folder ➔ ➔ <i>Save here</i> ➔ </p> |
| | <p>One File</p> <p>Select file ➔ ➔ Enter name ➔ ➔ Select folder ➔ ➔ <i>Save here</i> ➔ </p> |
| Saving Graphic Mail as templates | <p>Selected Files</p> <p> ➔ Select file ➔ <input type="checkbox"/> <input checked="" type="checkbox"/> ➔ Complete selection ➔ ➔ Select folder ➔ ➔ <i>Save here</i> ➔ </p> |
| | <p>In Graphic Mail message window, ➔ <i>Save as Template</i> ➔ ➔ Enter name ➔ ➔ <i>Save here</i> ➔ </p> |

■ Replying

| | |
|--|--|
| Selecting mail type/quote option | <p>In message window, ➔ <i>Reply</i> ➔ ➔ Select type/option ➔ ➔ Complete message ➔ </p> |
| Opening received message for reference | <p>In message window, ➔ <i>Rep. with View</i> ➔ ➔ Select option ➔ ➔ Complete message ➔ </p> |
| Replying quickly using fixed text | <p>Editing Quick Reply Text</p> <p> ➔ <i>Settings</i> ➔ ➔ <i>Create/Send Settings</i> ➔ ➔ <i>Reply Settings</i> ➔ ➔ <i>Set Quick Reply</i> ➔ ➔ Select text ➔ ➔ Edit ➔ </p> |
| | <p>Using Quick Reply</p> <p>In message window, (Long) ➔ Select text ➔ </p> |



Replying to messages automatically

[Start Here] → Settings → → Create/Send Settings → → Reply Settings → → Auto Reply → → See below

Saving Recipients

Address Setting → → Select blank entry → → Select method → → Select/enter number/address → → Select mode →
/ → → →

- Select saved recipient and press to edit number/address.

Editing Reply Text

Reply Message → → Select mode → → Enter text →
 • Edit text for each mode.

Activating Auto Reply

Switch On/Off → → On →

- Replies are sent via S! Mail.
- Replies are sent to the same sender only once after each time Auto Reply is activated.
- Auto Reply is not available for PC Mail or outside Japan.

Managing Messages

Message List

Selecting

In message list, → Select message → ()
 • To uncheck, press again.

Selecting multiple messages

Selecting Up to 50 Messages at Once

In message list, → Manage Msg. → → Check in Block →

Unchecking All

In message list, → Uncheck All →

Color-tagging messages

In message list, select message → Manage Msg. → → Color Label → → Select color →

Sorting messages

In message list, → View Settings → → Sort → → Select option →

Opening sender/recipient details

In message list, select message → View Mail Address → → Select sender or recipient →

Checking memory status

→ Memory Status → → Select item →
 • Press to check memory status by service (SMS & S! Mail or PC Mail).
 • USIM Card SMS message count and volume do not appear.

Opening properties

In message list, select message → Message Details →

Changing Graphic Mail template name display

→ Templates → → → Item Displayed → → Select item →



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| Saving SMS messages to USIM Card | In message list, select SMS message → → <i>Manage Msg.</i> → → <i>Move to USIM</i> → • Not available for some SMS messages. |
| Changing received message status (read/unread) | In message list, select message → → <i>Manage Msg.</i> → → <i>Switch to Unread or Switch to Read</i> → |

■ Deleting Messages

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|---|--|
| Deleting messages | One Message In message list, select message → → <i>Delete</i> → → <i>Yes</i> → • Alternatively, delete an open message. |
| | All Messages In message list, → <i>Delete All</i> → → <i>Delete All or Except Locked Msg.</i> → → <i>Yes</i> → |
| | All Messages in Spam Folder In message list (Spam Folder), → <i>Delete All</i> → → <i>Delete All or Except Locked Msg.</i> → → <i>Yes or No</i> → |
| | All Messages in Drafts or Unsent Messages In message list (Drafts or Unsent Messages), → <i>Delete All</i> → → <i>Yes</i> → |
| Deleting Server Mail via Mail Notice | In message list, select Mail Notice → → <i>Delete</i> → → <i>Select option</i> → → <i>Yes</i> → |

| | |
|--|--|
| Deleting Server Mail via Server Mail list | Start Here → <i>Server Mail Box</i> → → <i>Mail List</i> → → <i>See below</i> • If retrieve list confirmation appears, choose Yes and press . |
| | One Message Select message → → <i>Delete</i> → → <i>Yes</i> → |
| Deleting all Server Mail directly from Server | Start Here → <i>Server Mail Box</i> → → <i>Delete All</i> → → <i>Yes</i> → → <i>See below</i> |
| | All Retrieved Messages Except New Msg. → All Messages <i>Delete All</i> → |

■ Folders

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|---------------------------------|---|
| Moving messages manually | In message list, select message → → <i>Manage Msg.</i> → → <i>Move to Folder</i> → → <i>Select folder</i> → • If sort messages confirmation appears, choose Yes and press ; messages sent to/received from the number/address will be sorted into selected folder automatically. |
| Renaming folders | In folder list, select folder → → <i>Rename</i> → → <i>Enter name</i> → • Available in Chat Folder list as well. |



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| Deleting folders | In folder list, select folder → ☰ → <i>Delete</i> → ● → Yes → ● • When Double Number is active, corresponding folders in other modes are also deleted. |
| Deleting Spam Folder messages | In folder list, <i>Spam Folder</i> → ☰ → <i>Delete</i> → ● → <i>Delete Spam Measures.</i> → ● → Yes or No → ● |
| Adding folders | In folder list, ☰ → <i>Create New Folder</i> → ● → Enter name → ● • Available in Chat Folder list as well. |
| Moving folders | In folder list, select folder → ☰ → <i>Relocate Folder</i> → ● → Select target location → ● |
| Changing status of all messages within folders to read | In folder list, select folder → ☰ → <i>To All Read</i> → ● → Yes → ● |
| Canceling automatic deletion of messages within folders | In folder list, select folder → ☰ → <i>Protect</i> → ● • To cancel protection, select <i>Not Protect</i> and press ● in the steps above. |
| Canceling Secret | Unlock Secret folders temporarily and select Secret folder → ☰ → <i>Unset Secret</i> → ● |

■ Sorting into Folders

| | |
|------------------------------|---|
| Re-sorting messages | In folder list, select folder → ☰ → <i>Classify</i> → ● • Available in Chat Folder list as well. |
| Sorting spam by setting keys | ☰ → <i>Settings</i> → ● → <i>Receive Settings</i> → ● → <i>Spam Mail Settings</i> → ● → <i>Sort Spam Mail</i> → ● → <i>Individual(Common)</i> → ● (✓) → ☰ → Select blank entry → ● → Select key → ● → Select/enter number/address/subject → ● → ☹ → ☹ → ● |
| Editing/deleting sort keys | [Start Here] In folder list, select folder → ☰ → <i>My Folders</i> → ● → Select entry → See below Editing Sender/Recipient Key ☰ → <i>Replace</i> → ● → Select method → ● → Select/enter number/address → ● → ☹ Editing Subject Key ● → Edit → ● → ☹ Deleting an Entry ☰ → <i>Delete</i> → ● → Yes → ● → ☹ Deleting All Entries ☰ → <i>Clear All</i> → ● → Yes → ● → ☹ |

■ Chat Folder

| | |
|------------------|--|
| Deleting folders | ☰ → <i>Chat Folder</i> → ● → Select folder → ☰ → <i>Delete Folder</i> → ● → Yes → ● • When Double Number is active, corresponding folders in other modes are also deleted. |
|------------------|--|



| | |
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| Deleting all messages | ☰ → <i>Chat Folder</i> → ● → <i>Select folder</i> → ● → ☰ → <i>Manage Msg.</i> → ● → <i>Delete All</i> → ● → <i>Yes</i> → ● |
| Resetting Chat Folders | ☰ → <i>Chat Folder</i> → ● → ☰ → <i>Reset</i> → ● → <i>Yes</i> → ● |

Mail Groups

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| Renaming Mail Groups | ☰ → <i>Settings</i> → ● → <i>Mail Groups</i> → ● → <i>Select Group</i> → ☰ → <i>Edit Name</i> → ● → <i>Enter name</i> → ● → <i>Yes</i> → ● |
| Deleting Mail Groups/Group members | Start Here ☰ → <i>Settings</i> → ● → <i>Mail Groups</i> → ● → <i>Select Group</i> → See below Mail Groups ☰ → <i>Delete</i> → ● → <i>Yes</i> → ● Group Members ● → <i>Select member</i> → ☰ → <i>Remove Entry</i> → ● → <i>Yes</i> → ● → ☰ ● Source Phone Book entries remain even after deleting members. |
| Changing Mail Group members | ☰ → <i>Settings</i> → ● → <i>Mail Groups</i> → ● → <i>Select Group</i> → ● → <i>Select member</i> → ☰ → <i>Re-assign Entry</i> → ● → <i>Select entry</i> → ☰ → <i>Select number or mail address</i> → ● → <i>Yes</i> → ● → ☰ |

Using Messages

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|------------------------------------|---|
| Forwarding messages | In message window, ☰ → <i>Forward</i> → ● → <i>Select recipient field</i> → ● → <i>Select method</i> → ● → <i>Select/enter number/address</i> → ● → ☰ ● Attached files are forwarded. ● To forward SMS messages, select <i>S! Mail</i> or <i>SMS</i> and press ●. |
| Sending from Drafts | ☰ → <i>Drafts</i> → ● → <i>Select message</i> → ● → <i>Complete message</i> → ☰ |
| Sending unsent messages | Start Here ☰ → <i>Unsent Messages</i> → ● → <i>Select message</i> → ☰ → See below Sending without Editing <i>Resend</i> → ● Edit & Send <i>Edit</i> → ● → <i>Complete message</i> → ☰ |
| Using sent messages | ☰ → <i>Sent Messages</i> → ● → <i>Select folder</i> → ● → <i>Select message</i> → ☰ → <i>Edit & Send</i> → ● → <i>Complete message</i> → ☰ |
| Saving schedules from message list | In message list, select message → ☰ → <i>Manage Msg.</i> → ● → <i>Save to Calendar</i> → ● → → <i>Enter subject</i> → ● → <i>Select Category</i> → ● → → <i>Enter start/end date/time</i> → ● → <i>Complete other fields</i> → ☰ ● Source message is accessible from schedule window (via <i>Related Mail</i> in Options menu). |



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| Forwarding Server Mail | <p>Via Mail Notice In message list, select Mail Notice → [Envelope] → Forward → [Home] → <i>Notifi. Forward</i> (forward Mail Notice text only) or <i>Remote Forward</i> → [Home] → Select recipient field → [Home] → Select method → [Home] → Select/enter number/address → [Home] → [Y]</p> <p>Via Server Mail List [Envelope] → <i>Server Mail Box</i> → [Home] → <i>Mail List</i> → [Home] → Select message → [Envelope] → <i>Remote Forward</i> → [Home] → Select recipient field → [Home] → Select method → [Home] → Select/enter number/address → [Home] → [Y]</p> <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press [Home]. |
| Opening Server Mail properties | <p>[Envelope] → <i>Server Mail Box</i> → [Home] → <i>Mail List</i> → [Home] → Select message → [Envelope] → <i>Message Details</i> → [Home]</p> <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press [Home]. |
| Checking Server Mail message count and volume | <p>[Envelope] → <i>Server Mail Box</i> → [Home] → <i>Mailbox Volume</i> → [Home]</p> |

View Settings

| | |
|--|---|
| Changing view for Received Msg. folder | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Received Msg. View</i> → [Home] → Select option → [Home]</p> <ul style="list-style-type: none"> • Folder View by Account is selectable when a PC Mail Account exists. |
| Changing view for Sent Messages folder | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Sent Msg. View</i> → [Home] → Select option → [Home]</p> <ul style="list-style-type: none"> • Folder View by Account is selectable when a PC Mail Account exists. |
| Changing message list view | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Message List View</i> → [Home] → Select option → [Home]</p> |
| Changing message window scroll unit | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Scroll Unit</i> → [Home] → Select unit → [Home]</p> |
| Enabling sound auto-play | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Auto Play Attached Sound</i> → [Home] → On → [Home]</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well. |
| Disabling image auto-resize | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Picture Appearance</i> → [Home] → Normal → [Home]</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well. |
| Disabling Animation View | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Animation View</i> → [Home] → Off → [Home]</p> |
| Showing complete sent/received message addresses | <p>[Envelope] → <i>Settings</i> → [Home] → <i>View Settings</i> → [Home] → <i>Address View</i> → [Home] → Show All → [Home]</p> |



Receive Settings

| | |
|--|--|
| Limiting incoming S! Mail message size | <p>☰ → Settings → ● → Receive Settings → ●</p> <p>→ Message Download → ● → DL Size Limit</p> <p>→ ● → Restricted(300KB) → ●</p> <ul style="list-style-type: none"> Exceeding attachments are reduced (images) or deleted (other files) at Server. |
| Retrieving all messages (including spam) automatically | <p>☰ → Settings → ● → Receive Settings → ●</p> <p>→ Message Download → ● → Condition(Auto)</p> <p>→ ● → All Message → ●</p> <ul style="list-style-type: none"> Available when Sort Spam Mail is active. |
| Deleting addresses/ domains specified for complete message retrieval | <p>[Start Here] ☰ → Settings → ● → Receive Settings → ● → Message Download → ● → Condition(Auto) → ● → Selected Mail → ☰</p> <p>→ See below</p> <p>One Entry (Mail Address)</p> <p>Individual Address → ☰ → Select entry → ☰</p> <p>→ Delete → ● → Yes → ● → (Yr)</p> |
| | <p>All Entries (Mail Address)</p> <p>Individual Address → ☰ → Select entry → ☰</p> <p>→ Clear All → ● → Yes → ● → (Yr)</p> |
| | <p>One Entry (Domain)</p> <p>Receive by the Domain → ☰ → Select entry → ☰</p> <p>→ Delete → ● → Yes → ● → (Yr)</p> |
| | <p>All Custom Entries (Domain)</p> <p>Receive by the Domain → ☰ → Select entry → ☰</p> <p>→ Clear All → ● → Yes → ● → (Yr)</p> |
| | <p>☰ → Settings → ● → Receive Settings → ●</p> <p>→ Auto Delete Received Msg. → ● → Select option → ●</p> |
| Selecting automatic deletion option for received messages | <p>☰ → Settings → ● → Receive Settings → ●</p> <p>→ Auto Delete Received Msg. → ● → Select option → ●</p> |

Changing alerts for messages received during handset use

[Start Here] ☰ → **Settings** → ● → **Receive Settings** → ● → **Other Than Standby Screen** → ● → See below

Showing New Message Window

Incoming Display Setting → ● → **On** → ●

Selecting Scrolling Notice Option

View Setting → ● → Select option → ●

Muting Alert Sound

Alert Sound → ● → **Off** → ●

Muting ringer, etc. for messages sorted into Secret folders

☰ → **Settings** → ● → **Receive Settings** → ●

→ **Secret Folder** → ● → **No Response** → ●

Hiding graphics above Information window

☰ → **Settings** → ● → **Receive Settings** → ●

→ **Link to Feeling** → ● → **Standby Screen Info.** → ● → **Off** → ●

Changing illumination settings

[Start Here] ☰ → **Settings** → ● → **Receive Settings** → ● → **Link to Feeling** → ● → **Set Illumi.** → ● → See below

Disabling Illumination

Switch On/Off → ● → **Off** → ●

Changing Illumination Pattern

Pattern/Color → ● → Select category → ● →

Select pattern → ● → Select color → ●

- Light color is unselectable for some patterns.

Changing Key Illumination Pattern

Key Pattern → ● → Select item → ● →

Select pattern → ●

- Not effective when Switch On/Off is set to **Link to Sound**.



| | |
|--------------------------------|---|
| Selecting Vibration option | ☰ → Settings → ● → Receive Settings → ● → Link to Feeling → ● → Vibration Pattern → ● → Select option → ● |
| Changing ringtone settings | ☰ (Start Here) → Settings → ● → Receive Settings → ● → Link to Feeling → ● → Ringtone → ● → See below |
| | Muting Ringer Switch On/Off → ● → Off → ● |
| | Changing Ringtones Assign Tone → ● → Select category → ● → Select folder → ● → Select tone/file → ● |
| Changing spam report recipient | Changing Duration Duration → ● → Enter time → ● |
| | ☰ → Settings → ● → Receive Settings → ● → Spam Mail Settings → ● → Report Spam → ● → Edit address → ● → Yes → ● |

Create/Send Settings

| | |
|---|---|
| Limiting outgoing S! Mail message size | ☰ → Settings → ● → Create/Send Settings → ● → Create Msg. Size → ● → 300KB or Confirm(When exceed 300KB) → ● • Images are resized automatically when message size exceeds the limit upon attaching them. |
| Selecting size to which images are reduced when attaching | ☰ → Settings → ● → Create/Send Settings → ● → Picture Auto Resize → ● → Select option → ● • Set to Ask Each Time to select size every time an image is attached. |
| Hiding progress bar while sending messages | ☰ → Settings → ● → Create/Send Settings → ● → Sending Status → ● → Off(Background) → ● |
| Disabling automatic resend of unsent messages | ☰ → Settings → ● → Create/Send Settings → ● → Auto Resend → ● → Off → ● |
| Canceling automatic deletion of oldest sent messages | ☰ → Settings → ● → Create/Send Settings → ● → Auto Delete Sent Msg. → ● → Not Auto Del → ● |
| Requesting Delivery Report for all messages | ☰ → Settings → ● → Create/Send Settings → ● → Send Option → ● → Delivery Report → ● → On → ● • Effective for messages addressed to SoftBank handsets. |



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|---|---|
| Designating/ editing reply-to address | <p>Start Here (☰) → Settings → (●) → Create/Send Settings → (●) → Send Option → (●) → Reply to Settings → (●) → See below</p> <p>Designating Switch On/Off → (●) → On → (●) → Select method → (●) → Select/enter address → (●)</p> <p>Editing Edit Address → (●) → Edit → (●)</p> |
| Selecting quote option | <p>(☰) → Settings → (●) → Create/Send Settings → (●) → Reply Settings → (●) → Reply With Text → (●) → Select option → (●)</p> |
| Attaching captured/recorded files unsaved | <p>(☰) → Settings → (●) → Create/Send Settings → (●) → Send File Settings → (●) → Attach Only → (●)</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well. • Depending on camera settings (Auto Save and Background Save), files are saved when opening Mail Composition window via newly captured image or newly recorded video regardless of the setting above. |
| Deleting Permitted List entries | <p>Start Here (☰) → Settings → (●) → Create/Send Settings → (●) → Restrictions Setting → (●) → Enter Handset Code → (●) → Individual Address → (●) → Permitted List → (●) → Select entry → (☰) → See below</p> <p>One Entry Delete → (●) → Yes → (●)</p> <p>All Entries Clear All → (●) → Yes → (●)</p> |

PC Mail Settings

| | |
|---|--|
| Retrieving complete PC Mail messages | <p>(☰) → Settings → (●) → PC Mail Settings → (●) → PC Mail DL → (●) → PC Mail DL → (●) → All Contents → (●)</p> |
| Retrieving new messages automatically | <p>Start Here (☰) → Settings → (●) → PC Mail Settings → (●) → Check New Mail → (●) → See below</p> <p>Enabling Automatic Retrieval Check New Mail → (●) → On → (●) → Select account → (●) (☑) → (▼) → (●)</p> <ul style="list-style-type: none"> • Setting Check New Mail to On may incur high charges; checking for new messages may incur packet transmission fees even when none exists. Remember this, especially when using handset outside Japan. • Handset does not check for new messages between 10:00 PM and 6:00 AM; change/cancel Inactive Time as needed. <p>Enabling Automatic Retrieval Outside Japan Abroad → (●) → Enable → (●) → (●)</p> <ul style="list-style-type: none"> • Automatically retrieving messages abroad may incur high charges. <p>Changing Automatic Retrieval Interval → (●) → Select interval → (●)</p> <p>Changing Inactive Time Inactive Time → (●) → Start Time: → (●) → Enter start time → (●) → End Time: → (●) → Enter end time → (●)</p> <p>Canceling Inactive Time Inactive Time → (●) → Switch On/Off → (●) → Off → (●)</p> |
























| | |
|---|--|
| Retrieving PC Mail for specified folder | In folder list, select PC Mail folder → ☰ → Retrieve New → ● |
| Disabling automatic word wrap | ☰ → Settings → ● → PC Mail Settings → ● → Word wrap → ● → Off → ● |
| Retrieving complete messages from specified addresses | ☰ (Start Here) → Settings → ● → PC Mail Settings → ● → PC Mail DL → ● → PC Mail DL → ● → DL All From List → ☰ → See below |
| | Selecting Sender Types Select item → ● (☐/☑) → ☰ |
| | Specifying Addresses Individual Address → ☰ → Select blank entry → ● → Select method → ● → Select/enter address → ● → ☰ |
| | Specifying Domains (Direct Entry) Receive by the Domain → ☰ → Select blank entry → ● → Direct Entry → ● → Enter domain → ● → ☰ |

| | |
|--|---|
| Deleting addresses/ domains specified for complete message retrieval | ☰ (Start Here) → Settings → ● → PC Mail Settings → ● → PC Mail DL → ● → PC Mail DL → ● → DL All From List → ☰ → See below |
| | One Entry (Mail Address) Individual Address → ☰ → Select entry → ☰ → Delete → ● → Yes → ● → ☰ |
| | All Entries (Mail Address) Individual Address → ☰ → Select entry → ☰ → Clear All → ● → Yes → ● → ☰ |
| Restricting complete message retrieval by size | One Entry (Domain) Receive by the Domain → ☰ → Select entry → ☰ → Delete → ● → Yes → ● → ☰ |
| | All Entries (Domain) Receive by the Domain → ☰ → Select entry → ☰ → Clear All → ● → Yes → ● → ☰ |
| | ☰ → Settings → ● → PC Mail Settings → ● → PC Mail DL → ● → Max DL Size → ● → Select account → ● → Select size → ● • Effective when PC Mail DL is set to <i>All Contents</i> or <i>DL All From List</i> . |



SMS Settings

| | |
|---|--|
| Changing SMS Server sent message storage limit |  → Settings →  → SMS Settings →  → Expiry Time →  → Select option →  |
| Changing SMS Server number | <div data-bbox="309 222 737 269" style="border: 1px solid black; padding: 2px;">  → Start Here → Settings →  → SMS Settings →  → Message Center →  → See below </div> <p>Editing Setting1(Default) to Setting3 →  → Edit number → </p> <ul style="list-style-type: none"> Do not change Server number unless instructed to do so. <p>Deleting Setting2 or Setting3 →  → Delete →  → Yes → </p> <p>Activating Setting2 or Setting3 →  → Set Default → </p> <ul style="list-style-type: none"> Activated number moves to Setting1(Default) and shifts the others down. |
| Changing character encoding for composing messages |  → Settings →  → SMS Settings →  → Char-code →  → Select encoding →  |



Sending Messages

? Cannot enter message text or attach files

- Attachment size affects text size limit. In turn, text size affects attachment size limit.

? Sending failure appears in Information window

- To resend, follow these steps:
Sending failure → → **Select message** → → → → →

? Unsent message is not resent automatically

- Auto Resend makes up to two attempts to send unsent messages automatically. Resend unsent message(s) manually.

? Set Auto Play File cannot be set

- Apply to one file per message.
- Not available for Graphic Mail.
- May be unavailable for some files.

? Messaging Settings are not applied

- Settings are valid for one message, and effective when viewed on compatible handsets/applications.
- Delivery Report/Priority setting may not be effective when sent to mail addresses.
- Priority setting does not affect delivery speed.

? Cannot set Messaging Settings

- These settings cannot be applied to a message simultaneously (select one): Set Auto Delete, Reply Request, Forward NG, Delete NG, Quiz, Set Auto Play File.

? Signature is not inserted automatically

- Not available for SMS.

? Cannot cancel sent messages

- Short messages may not be canceled.
- Set Sent Cancel is available for S! Mail only.

? Cannot send PC Mail

- Some ISPs require SMTP authentication setup in addition to Set Receiving setup. Follow these steps to check User Name and Password for SMTP authentication:
 → **Settings** → → **PC Mail Settings** → → **PC Mail Account** → → **Select account** → → **Set Sending** → → **Sender Auth.** → → **SMTP Auth.** → → **User Name or Password** →




Incoming Messages

? Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.







? A confirmation requesting a reply appears

- To reply, choose **Yes** and press . Confirmation does not appear for replied messages.

? Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

? Message text appears distorted


- Follow these steps to change encoding:
[Message Window]  **View Settings**   **Char-code**  
 **Select option** 

Handling Messages

? Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.

? Cannot receive messages

- If  appears, memory is full; delete messages (P.5-32).
- If **out** appears, move to a place where signal is strong.

? S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.

? Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.

? Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

