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4

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumeric characters with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc.; attach media files, etc.

Large Size Messages

Transmit messages of up to 2 MB including large images or multiple files; may incur high charges depending on subscribed price plan.

PC Mail

Receive or reply to PC mail account messages. Use 841SH s to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

	Recipient	Subject	Message	Attachment
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available
PC Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SoftBank Mobile Website (P.14-23).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (P.4-33).



Customizing Handset Address

Change alphanumeric before @ of the default handset mail address.

For more information, see SoftBank Mobile Website (P.14-23).

Changing Address

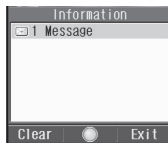
1 → **Settings** →

2 **Address Settings** →

- Handset connects to the Internet. Select **English** and press , then follow onscreen instructions.

Saving Address

When handset address is changed, SoftBank Mobile sends new address confirmation via S! Mail.



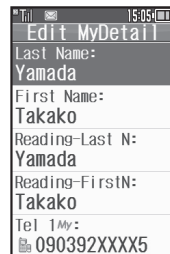
To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 **Message** →



2 **Information** →

3 **Yes** →



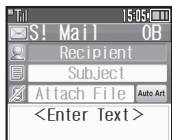
4



Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

- 1 **Create Msg.** → ●
When a PC Mail Account exists, select **S! Mail** and press ●.



S! Mail Composition Window

- 2 **Select recipient field** → ●
- 3 **Phone Book** → ●
- 4 **Select entry** → ●
- 5 **Select number or mail address** → ●

- Omit ☺ if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.

- 6 **Select subject field** → ● → ●
Enter subject → ●

- 7 **Select message text field** → ●



Text Entry Window

- 8 **Enter message** → ●



S! Mail Composition Window

- 9 **Transmission starts** → ●
• To cancel, press Ⓢ during transmission.

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Personal Mode

- When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

Previewing Outgoing Message

- After ☺, ☺ → **Preview Message** → ●

Pictogram Entry

- In Pictogram List, press Ⓢ to toggle Cross-Carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Specifying Line in Dual Mode

- [S! Mail Composition Window] ☺ → **Switch Line** → ● → **Select line** → ●

Converting to Graphic Mail

- After ☺, **Auto Art** → ● → **Select decoration type** → ● → ● → ● → ☺

- To cancel conversion, follow these steps before ☺:

- ☺ → **Cancel Arrangement** → ● → **Yes** → ●

Advanced

- Using other recipient entry methods
- Adding recipients
- Inserting signature automatically
- Converting mail type (SMS/S! Mail)
- Saving without sending
- Requesting delivery confirmation
- Designating/editing reply-to address (And more on P.4-22 - 4-24)
- Requesting Delivery Report for all messages
- Disabling automatic resend of unsent messages
- Hiding progress bar while sending messages (And more on P.4-33)



Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

- 1 In S! Mail Composition window after composing message, select attachment field ➔ ●
- 2 **Picture** ➔ ● ➔ **Select folder** ➔ ●
- 3 **Select file** ➔ ●



- 4 ● ➔ **Transmission starts**

Attaching Non-Image Files

- In ●, select a folder other than **Picture** and press ●, then select a file.

Attaching Multiple Files

After ●, **Attach (1)** ➔ ● ➔ **Attach**

File ➔ ● ➔ **From** ●

- **X** in **Attach (X)** indicates the number of attached files.

Auto Image Resize

Large images may be automatically reduced to approximately 400 - 500 KB by default.

Change resize setting via Picture Auto Resize (P.4-35).

If Recipient Cannot Receive Large Messages (Up to 2 MB)

- Message may be truncated or attachments may be lost.

Sending Feeling Mail

- 1 In S! Mail Composition window after composing message, ● ➔ **Feeling Settings** ➔ ●
- 2 Select category, e.g., **Happy/Glad** ➔ ●
- 3 Select item, e.g., **I Love You** ➔ ●



- 4 ● ➔ **Transmission starts**

Canceling Feeling Mail

[S! Mail Composition Window] Select subject field ➔ ● ➔ ● ➔ **Select Pictogram**, e.g., ● ➔ ● ➔ ●

Advanced

- Changing attached image size ● Set Auto Play File (And more on P.4-24 - 4-25)
- Enabling image auto-resize ● Limiting outgoing S! Mail message size (And more on P.4-35)



Sending Graphic Mail

Basic Procedure

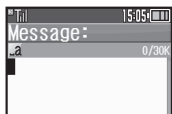
Follow these steps to:

- Change font size
- Insert images
- Scroll text

1 → **Create Msg.** →

2 **Select/enter recipient and subject (P.4-4)**

3 **Select message text field**
→



Text Entry Window

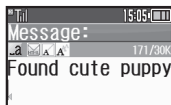
4 (Long)



Graphic Mail Window

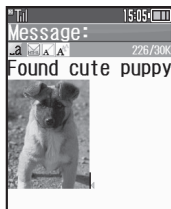
5 **SIZE** →

6 **Select size** → → **Enter text**



7 → **IMAGE** → → **Select folder** → → **Select file**
→

8 **Select target location** →
→



9 → **EFFECT** →

10 **Scrolling** →

11 **Select direction** → → **Enter text**

12 → → **Transmission starts**

Canceling Last Action

[Graphic Mail Window] **UNDO** →

Canceling All Graphic Mail Settings

[Graphic Mail Window] **CANCEL** →

→ **Yes** →

Saving as Templates

After 11, → → **Save as**

Template → → **Enter name** →

→ **Save here** →

- Only the message text is saved.

Advanced

- Changing text color, size & effect
- Changing text color
- Inserting background sound
- Inserting Flash® file
- Inserting horizontal line
- Flashing text
- Aligning text (left/right/center) (And more on P.4-25)



Using My Pictograms

My Pictograms are grouped by category; add or rename categories as needed. Source files are saved in Data Folder (My Pictograms).

1 In Graphic Mail window, **MY PICT** → ●



- My Pictogram List appears. (Log appears if My Pictogram has been used.)
- Press **[Left]** or **[Right]** to open next or previous Category.

2 A/c



3 Select Category → ●



My Pictogram List

- Press **[Left]** or **[Right]** to open next or previous page.

4 Select file → ● → 戻る

- List closes; enter text, add other decorative effects, etc.

5 Complete message → ● → ● → ● → Transmission starts

Moving/Copying My Pictograms

[My Pictogram List] Select file → ●
 (Long) → **Move or Copy** → ● → ●
 Press **[Left]** or **[Right]** to select Category
 → Select target location → ●

- My Pictograms can also be moved/copied within the same Category.

Deleting My Pictograms

[My Pictogram List] Select file → ●
 (Long) → **Delete** → ● → **Yes** → ●

- Source files in Data Folder will be deleted.

Checking My Pictograms Individually

[My Pictogram List] Select file → ●
 (Long) → **Preview** → ●

- To return, press 戻る.

Opening Data Folder (My Pictograms)

[My Pictogram List] Select file → ●
 (Long) → **Access to Data Folder** → ●

Clearing Entry Log

- Open Log then follow these steps:

Select file → ● (Long) → **Delete This Log** → ● → **Yes** → ●





Advanced

- Creating Categories
- Renaming Categories
- Changing Category order
- Deleting Categories (P.4-26)



Converting from S! Mail



Convert S! Mail to Graphic Mail easily.

- 1 In text entry window, enter message →  (Long)
- 2 Select decoration type →  →  (Next) or  (Prev.)



- 3 
- 4  →  → **Transmission starts**

Canceling Conversion

After ,  → *Cancel Arrangement*
→  → **Yes** →  → 4

Using Templates





Create Graphic Mail from templates.

- 1  → *Templates* → 
- 2 Select template → 
- 3 Complete message →  → **Transmission starts**

Template Size

- Template size may change when used for creating messages.

Opening Templates from Text Entry Window (S! Mail)

[Text Entry Window]  → *Launch Template* →  → *Select template* →  → *Complete message* → 
 ■ If message text has already been entered, follow onscreen prompt to insert it.



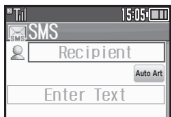
Advanced

  Using custom decoration type (P.4-25)

Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:

- 1 → **Create SMS** →



SMS Composition Window

- 2 **Select recipient field** →

- 3 **Phone Book** →

- 4 **Select entry** →

- 5 **Select number** →

- Omit if only one number is saved.

- 6 **Select message text field** →



Text Entry Window

- 7 **Enter message** →



SMS Composition Window

- 8 → **Transmission starts**

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Personal Mode

- When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

When Message Text Exceeds Limit

- A confirmation appears. To convert SMS to S! Mail, choose **Yes** and press .

Specifying Line in Dual Mode

[SMS Composition Window] →

Switch Line → → **Select line** →

Entering Pictograms Automatically

After , **Auto Art** → → →

Advanced

- Using other recipient entry methods
- Adding recipients
- Using Speed Dial/Mail list
- Converting mail type (SMS/S! Mail)
- Saving without sending
- Requesting delivery confirmation
- Changing SMS Server storage limit for outgoing message (And more on P.4-22 - 4-24)
- Changing SMS Server sent message storage limit
- Changing SMS Server number
- Changing character encoding for composing messages (P.4-37)

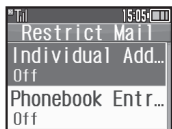


Restricting Outgoing Messages

Allow messaging to handset numbers/ addresses saved in Phone Book or Permitted List only.

Limiting to Phone Book

- 1 → **Settings** →
- 2 **Gen. Settings** → → **Send/Compose** →
- 3 **Restrictions Setting** → → **Enter Handset Code** →



Restrict Mail Menu

- 4 **Phonebook Entries** → → **On** →

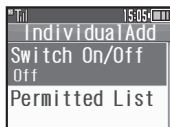
When Phonebook Entries is On

- Handset Code is required to add/edit Phone Book entries.

Limiting to Permitted List

Specifying Mail Addresses

- 1 In **Restrict Mail** menu, **Individual Address** →



Individual Address Menu

- 2 **Permitted List** →
- 3 **<Empty>** →
- 4 **Select method** → → **Select/enter address** →
 - Repeat 3 - 4 to add mail addresses.

Activating Permitted List

- 1 In **Individual Address** menu, **Switch On/Off** →
- 2 **On** →



Advanced

- Deleting Permitted List entries (P.4-33)

Opening & Replying

Opening New Messages

Information window opens for new mail. See P.4-21 to receive PC Mail.



Important Message Retrieval Notes

- By default, if message size is around 1 MB or less, the complete message including attachments is retrieved in and outside Japan; transmission fees apply depending on subscribed price plan.
- Automatic message retrieval outside Japan may incur high charges since flat-rate packet transmission plans do not apply during international roaming.
- To retrieve only the initial portion of message text automatically, set Auto Settings to **Off**; retrieve complete message manually as needed.

Delivery Report

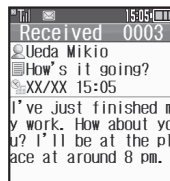
- Information window opens for Delivery Report. Follow these steps to open it:
Delivery Report → → **Select message with report** → →

1 Message →



Message List

2 Select message →



- Message window opens.

Receiving Feeling Mail

- Small Light, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.

Messages with Quiz

Enter or select answer →

- Message opens when the correct answer is entered or selected.

Animation View

- When a specific Pictogram is entered as the first character of subject or included in message text, corresponding animation appears in message window background.

Mail Notice

- Depending on the setting (e.g., Auto Settings is **Off**), Server sends initial portion of message text in each of the following cases:
 - The message was sent to multiple recipients
 - Files are attached to the message
- If message size exceeds 1 MB, Server sends only initial portion of message text regardless of Auto Settings status. (Approximate size appears in message text.)

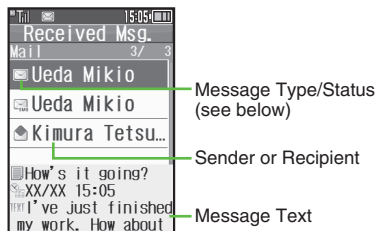
Advanced

- Accessing new mail out of Standby Retrieving new S! Mail manually Viewing new messages on Sub Display (And more on P.4-26 - 4-27)
- Muting ringer, etc. for messages sorted into Secret folders Changing ringtone settings (And more on P.4-34)
- Limiting incoming S! Mail message size (P.4-35)



Window Description

Message List



Message Type/Status

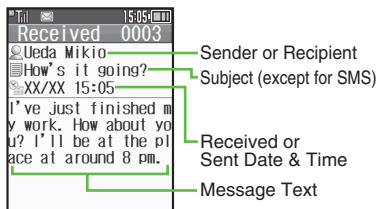
	Unread		Mail Notice (remaining portion exists)
	Read		Unread Delivery Report
	Sent		Attachments
	Failed		Protected
	Replied		Priority (High)
	Forwarded		Priority (Low)
	Send Reservation set		USIM Card SMS

"SMS" or "PC" appears accordingly on indicators.

Advanced

- Saving attachments to Data Folder ● Saving to Phone Book ● Using linked info ● Looking up message text words in dictionaries ● Jumping to message top/bottom ● Reporting unsolicited message sources as spammers ● Selecting mail type/quote option ● Opening received message for reference ● Replying quickly using fixed text ● Replying to messages automatically (And more on P.4-27 - 4-28)
- Selecting quote option (P.4-33)

Message Window



Press to open next (newer) message, or to open previous (older) one.

Changing Font Size

[Message Window] (Long) to enlarge or (Long) to reduce

Replying to Messages

1 In message window,



- Original message text is quoted (except for SMS and Graphic Mail).

2 Complete message

Replying to Messages Addressed to Multiple Recipients

After 1, To Sender or Reply All

Reply Assist Dictionary (メール返信アシスト辞書)

- When replying in Kanji (Hiragana) mode, this dictionary prioritizes original message words (katakana or alphanumerics) in suggestion list.

Auto Reply

- Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode (Manner mode, etc.).



Customizing S! Mail Retrieval

Set complete S! Mail retrieval to manual (Server sends only initial portion of message text without attachments) or set handset to retrieve complete messages automatically by specifying sender type, mail address, etc.

Retrieving Messages Manually

- 1 **Settings**
- 2 **S! Mail Settings**
- 3 **Message DL**



Message DL Menu

- 4 **Auto Settings**
- 5 **Off**

Retrieving Complete S! Mail Automatically when Approximate Size is 300 KB or Less
In , **On (Up to 300KB)**

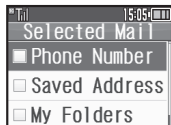
Advanced

- Retrieving remaining portions (P.4-26)
- Retrieving all messages (including spam) automatically
- Deleting addresses/domains specified for complete message retrieval (P.4-35)

Restricting Automatic Retrieval

By Sender Type

- 1 In Message DL menu, **Condition (Auto)**
- 2 **Selected Mail**



Selected Mail Menu

- 3 **Select item** (/)

By Mail Address

Specify mail addresses or domains (alphanumerics after @ of mail addresses).

- 1 In Selected Mail menu, **Individual Address**
- 2 **Select blank entry**
- 3 **Select method** **Select/enter address**
 - Repeat 2 - 3 to add mail addresses.
- 4
- 5 ()

Restricting by Domain (Direct Entry)

[Selected Mail Menu] **Receive by the Domain** **Select blank entry** **Direct Entry** **Enter domain**



Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.

	Received Messages
	Incomplete/Unsent Messages
	Sent Messages
	Failed or Send Reservation Messages

Auto Delete

- Oldest received/sent messages are deleted automatically to save new ones when memory is full. (Protect important messages to avoid unintentional deletion.)

Opening Help

- Follow these steps in folder list, message list or message window:

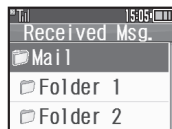
→ **Help** →

When Failed Message is Saved

- A reminder message appears upon opening Messaging menu.

Checking Messages

- **Received Msg. or Sent Messages** →



Folder List

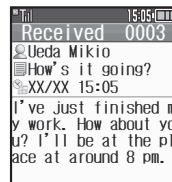
- When a PC Mail Account exists, PC Mail folder (folder with the name specified in Account Name) appears.
- Select Mail folder or PC Mail folder and press to hide/show sub folders. To open full message list, hide sub folders and press .

- Select folder** →



Message List

- Select message** →



Message Window

Protecting Messages

- In message list, select message** → → **Manage Msg.** →

- Lock** →

Canceling Protection




In , **Unlock** →

Advanced

- Selecting multiple messages Deleting messages Deleting all Server Mail directly from Server (And more on P.4-29 - 4-30)
- Forwarding messages Sending from Drafts Checking Server Mail message count and volume (And more on P.4-32)
- Changing message window scroll unit Selecting automatic deletion option for received messages Canceling automatic deletion of oldest sent messages (And more on P.4-33)










Moving Messages to Spam Folder

- 1 In message list, select message → 
 - For PC Mail, skip ahead to 3.
- 2 Spam Measures Operation → 
- 3 Go to Spam Measures Folder. → 
 - If a confirmation appears, choose **Yes** or **No** and press . Choose **Yes** to proceed with Sort Spam Mail settings; follow onscreen instructions.

Searching Messages






Search messages by message text, sender/recipient address, etc.

- 1  → **Received Msg. or Sent Messages** → 
- 2  → **Search** → 
- 3 **Search All Msg.** → 
- 4 **Select method** →  → **Select/enter address or text** → 

Searching by Folder







In 2, select folder →  → **Search** →  → **Search Folder** →  → 4

Searching Message Text

- Follow these steps to find specific words/phrases; limit search by character type.
[Message Window]  → **Search Text** →  → **Enter text** → 
 - Press  or  to jump to next/previous search result.

Hiding Folders







Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within. Chat Folders are not affected.

- 1  → **Received Msg. or Sent Messages** → 
- 2 **Select folder** → 
- 3 **Set Secret** →  → **Enter Handset Code** →  → 

Accessing Secret Folders

After 1,  → **Unlock Temp.** →  → **Enter Handset Code** → 

Advanced

-   Moving messages manually
-  Renaming folders
-  Deleting folders
-  Deleting Spam Folder messages
-  Adding folders
-  Moving folders
-  Changing status of all messages within folders to read
-  Canceling automatic deletion of messages within folders
-  Canceling Secret (P.4-30)



Sorting Messages

Sorting into Designated Folders

Sort messages by sender/recipient or partially matching text in subject or SMS message text.

- 1 → **Received Msg. or Sent Messages** → ●
- 2 Select target folder →
- 3 **My Folders** → ● → Select blank entry → ●



- 4 **Sender (Recipient for Sent Messages)** → ●
- 5 Select method → ● → Select/enter number/address → ●

6 → Saved

Sorting by Domain (Direct Entry)

In , **Sender(Domain)**
(**Recipient(Domain)** for Sent Messages) → ● → **Direct Entry** →

● → Enter domain → ● →

Sorting by Part of Subject/SMS

Message Text

In , **Subject** → ● → Enter text

→ ● →

Filtering Spam

Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:
(Alternatively, set sort keys to filter messages.)

- 1 → **Settings** → ● → **Gen. Settings** → ●
- 2 **Sort Spam Mail** → ●
- 3 **Enter Handset Code** → ●

4 **Unregistered(Mobile)** → ● ()

5 → ●

Exempting Messages from Filtering After , **Permitted List(Common)** →

→ Select blank entry → ● →

Select key → ● → Select/enter

number/address/subject → ● →

→ ● () →

When a PC Mail Account Exists

- Filter PC Mail messages from addresses not saved in Phone Book.

Advanced

- Re-sorting messages ● Sorting spam by setting keys ● Editing/deleting sort keys (P.4-31)



Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets.
To hide messages, set Chat Folder to Secret.

Saving Members

- 1 → **Chat Folder** →



Chat Folder List

- 2 **Select folder** →
- 3 **Add New Member** →
- 4 **Select blank entry** →
 - Select saved member to edit number/address.
- 5 **Select method** → → **Select/enter number/address** →
 - Repeat 4 - 5 to add members.

- 6 → **Saved**

Changing Members

In 4, select member → →

Change Member → → **From** 5

Deleting Members

In 4, select member → → **Delete**

→ → **Yes** → → 5

Opening Chat Folders

- 1 In Chat Folder list, select folder →
- 2 **Select message** →

Advanced

- Deleting folders Deleting all messages Resetting Chat Folders (P.4-31)



Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time. First, save target recipients to Phone Book.

4

Messaging

1 → **Settings** →

2 **Mail Groups** →



Mail Group Entry Window

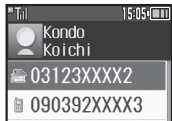
3 **<Add New Group>** → →

Enter name →

4 **Select Group** →

5 **<Assign New>** → →

Select entry →



6 **Select number or mail address** →



- Omit if only one number or address is saved.
- Repeat - to add members.

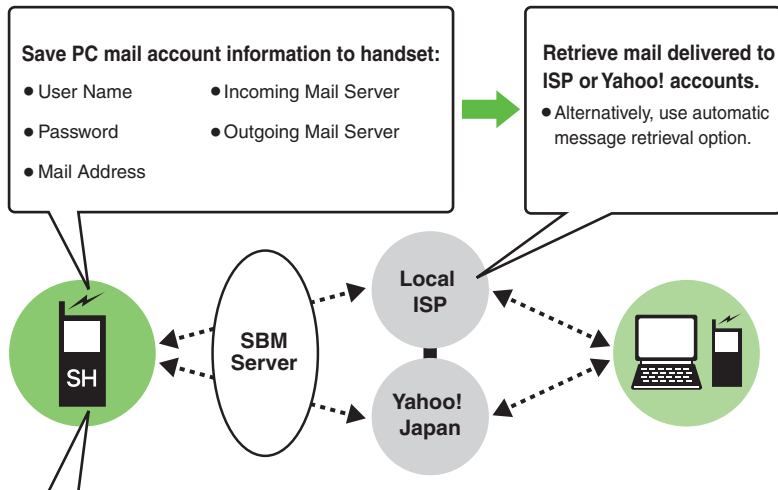
7 → **Saved**

Advanced

- Renaming Mail Groups Deleting Mail Groups/Group members Changing Mail Group members (P.4-31)

PC Mail

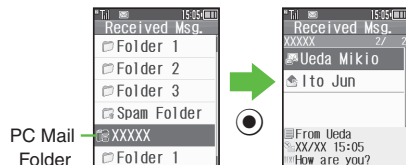
Receive or reply to PC mail account messages.



Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high packet transmission fees; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur packet transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.

Messages are saved in unique folders; reply to/send messages via PC mail account addresses.



- Handle messages (sort, etc.) like S! Mail or SMS. (Unavailable functions do not appear in Options menu and some may appear under different names.)



PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.

Mandatory Items for Retrieval

User Name	Required to connect to incoming mail server
Password	Required to connect to incoming mail server
ReceivingServer	Incoming mail server address

Mandatory Items for Transmission

Mail Address	Address to use PC Mail
Sender Server	Outgoing mail server address

Setting Other Items

- Edit information as needed; for description, select an item and press \odot .

1 \odot \rightarrow **Settings** \rightarrow \odot \rightarrow **PC Mail Settings** \rightarrow \odot



2 **PC Mail Account** \rightarrow \odot

3 **<Empty>** \rightarrow \odot

4 **Account Name** \rightarrow \odot \rightarrow **Enter name** \rightarrow \odot

5 **Set Receiving** \rightarrow \odot \rightarrow **Select item** \rightarrow \odot \rightarrow **Select/enter item** \rightarrow \odot \rightarrow \odot

- User Name, Password and ReceivingServer are mandatory.

6 **Set Sending** \rightarrow \odot \rightarrow **Select item** \rightarrow \odot \rightarrow **Select/enter item** \rightarrow \odot

- Mail Address and Sender Server are mandatory.

7 \odot \rightarrow \odot \rightarrow \odot

- If a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses

In \odot , **Set Quick Yahoo! Mail** \rightarrow \odot \rightarrow **Yes or No** \rightarrow \odot

- Follow onscreen instructions.
- Choose **No** to create a new account.

Editing Accounts

In \odot , select account \rightarrow \odot \rightarrow **From** 4

Deleting Accounts

In \odot , select account \rightarrow \odot \rightarrow **Yes** \rightarrow \odot

Saving User ID & Password for Transmission

- If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:

In \odot , **Set Sending** \rightarrow \odot \rightarrow **Sender Auth.** \rightarrow \odot \rightarrow **SMTP Auth.** \rightarrow \odot \rightarrow **User Name** \rightarrow \odot \rightarrow **Enter name** \rightarrow \odot \rightarrow **Password** \rightarrow \odot \rightarrow **Enter password** \rightarrow \odot \rightarrow \odot \rightarrow \odot \rightarrow \odot




Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

- 1  ➔ 
- 2 
- 3 **Select PC Mail folder** ➔  ➔ **Select message** ➔ 





Message Window

- Press  to retrieve full message.
- Message window is similar to that of S! Mail.

Deleting Messages

[Message List] **Select message** ➔  ➔ **Delete** ➔  ➔ **Select option** ➔  ➔ **Yes** ➔ 

Retrieving Messages by Account

After 1, select account ➔  ➔ 



Checking Received PC Mail

- 1  ➔  ➔ **Received Msg.** ➔  ➔ **Select folder** ➔ 
 - Message list appears. Message list is similar to that of S! Mail.
- 2 **Select message** ➔ 
 - Message window opens.




Replying to PC Mail

- 1 **In message window,** 
 - PC Mail Composition window opens.
 - Original message text is quoted (except for HTML messages).
- 2 **Complete message** ➔  ➔ **Transmission starts**

Replying without Quoting Original Message Text






[Message Window]  ➔ **Reply** ➔  ➔ **PC Mail** ➔  ➔ **Complete message** ➔ 

Changing Account for Outgoing Messages

[PC Mail Composition Window] **Select recipient field** ➔  ➔ **From:** ➔  ➔ **Select account** ➔ 

Sending PC Mail

Follow these steps to create and send PC Mail:

- 1  ➔  ➔ **Create Msg.** ➔ 
- 2 **Select PC Mail Account** ➔ 
- 3 **Complete message** ➔  ➔ **Transmission starts**









Converting to S! Mail

After ,  ➔ **Convert to S! Mail** ➔  ➔ **Yes** ➔ 

Note

- Single-byte katakana and Pictograms are not supported.

Advanced

-   Retrieving complete PC Mail messages
-  Retrieving new messages automatically
-  Retrieving PC Mail for specified folder
-  Disabling automatic word wrap
-  Retrieving complete messages from specified addresses
-  Deleting addresses/domains specified for complete message retrieval
-  Restricting complete message retrieval by size (P.4-36 - 4-37)



Creating/Sending Messages

Recipient

Using other recipient entry methods	In Mail Composition window, select recipient field → ● → Select method → ● → Select/enter number/address → ●
Adding recipients	In Mail Composition window, select recipient field → ● → Add Recipient → ● → Select method → ● → Select/enter number/address → ● → ㄚ
Switching recipient status (To, Cc and Bcc)	In Mail Composition window, select recipient field → ● → Select recipient → ⌂ → Select status → ● → ㄚ <ul style="list-style-type: none"> Other recipients cannot see numbers/addresses set to Bcc.
Using Rakutomo Link	Start Here ⌂ → ⌂ → Select entry → See below
	Saving Recipients (from Phone Book) ● → Refer Phone Book → ● → Select entry → ● → Do not Assign → ● → Select number or mail address → ● → ㄚ
	Creating Messages Create Message → ● <ul style="list-style-type: none"> When messaging to SoftBank handset numbers, select S! Mail or SMS and press ●.

Using Speed Dial/Mail list

Saving Recipients

⌂ → Settings → ● → Speed Dial/Mail → ● → <Empty> → ● → Select entry → ● → Select number or mail address → ● → Do not Assign → ● → ㄚ

Creating Messages

In Standby, (0) - (9) (Speed Dial/Mail entry number) → ⌂

- When messaging to SoftBank handset numbers, select **S! Mail** or **SMS** and press ●.

Editing/deleting recipients

Start Here ⌂ In Mail Composition window, select recipient field → ● → See below

Editing Recipients

Select recipient → ● → Edit → ● → ㄚ

Deleting a Recipient

Select recipient → ⌂ → Delete → ● → ㄚ

Deleting All Recipients

Select recipient → ⌂ → Delete All → ● → Yes → ● → ㄚ

Editing/removing Rakutomo Link entries

Start Here ⌂ → ⌂ → Select entry → ⌂ → See below

Editing Entries

Change Registered Contents → ● → Change the use address → ● → Select number/address → ● → Select new number/address → ● → ㄚ

Removing Entries

Remove → ● → Yes → ●



Editing Speed Dial/ Mail list	[Start Here] → Settings → Speed Dial/Mail → See below
	Editing Entries Select entry → Change → Mail address: → Select new number/address → Yes
	Removing Entries Select entry → Remove Selected → Yes
	Removing All Entries Remove All → Yes

Message Text

Inserting signature automatically	Settings → S! Mail Settings → Signature → Edit → Enter signature → Auto Insert → On <ul style="list-style-type: none"> Signature is inserted above message text when forwarding messages or quoting original message text in replies. Not available for SMS.
Inserting signature manually	In text entry window, Insert/Font Size → Signature
Inserting ASCII Art	In text entry window, Call ASCII Art → Select entry
Converting mail type (SMS/S! Mail)	In Mail Composition window, Change to SMS or Convert to S! Mail → Yes

Save, Send Reservation & Sent Cancel

Saving without sending	After completing message, Save to Drafts
Sending automatically later	[Start Here] After completing message, Send Reservation → See below
	Auto Send when Signal Returns Within the Net. → Yes Designating Send Date/Time (within 30 days) Date & Time → Enter date/time → Yes
Canceling sent S! Mail	Sent Messages → Select folder → Select message → Set Sent Cancel → Yes <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets.

Messaging Settings

- For SMS, only Delivery Report and Expiry Time are available.
- For PC Mail, only Reply to Settings and Priority are available.

Requesting delivery confirmation	In Mail Composition window, Msg. Settings → Delivery Report → On <ul style="list-style-type: none"> Delivery Report arrives when message is delivered. Open sent message to check delivery status indicator: <ul style="list-style-type: none"> Delivered: Unknown: Failed Effective for messages addressed to SoftBank handsets.
Setting priority	In Mail Composition window, Msg. Settings → Priority → Select priority
Setting message to be deleted from recipient handset once read	In Mail Composition window, Msg. Settings → Set Auto Delete → On <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets.



Adding a reply request	<p>In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Reply Request</i> → ● → <i>On</i> → ●</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets.
Restricting forward/delete	<p>In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Forward NG or Delete NG</i> → ● → <i>On</i> → ●</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets.
	<p>(Start Here) In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Quiz</i> → ● → <i>Switch On/Off</i> → ● → <i>On</i> → ● → See below</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets. <p>Using Preset Questions (Multiple Choice) Select question → ● → <i>Selection</i> → ● → Select number → ● → Enter/edit option → ● → Enter/edit all options → Select answer → (Y) → (F6) → (F6)</p> <ul style="list-style-type: none"> May be unavailable for some questions.
Locking message with Quiz	<p>Using Preset Questions (Exact Answer Entry) Select question → ● → <i>Match Characters</i> → ● → Enter answer → ● → (F6)</p> <ul style="list-style-type: none"> May be unavailable for some questions. <p>Creating Custom Quiz (Multiple Choice) <Create Original> → ● → Enter question → ● → <i>Selection</i> → ● → Select number → ● → Enter option → ● → Complete entry → ● → Select answer → (Y) → (F6) → (F6)</p> <p>Creating Custom Quiz (Exact Answer Entry) <Create Original> → ● → Enter question → ● → <i>Match Characters</i> → ● → Enter answer → ● → (F6)</p>
Editing assigned Quiz	<p>In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Quiz</i> → ● → <i>Edit Question</i> → ● → Edit question/options/answer → (F6) (F6) again after editing options)</p> <ul style="list-style-type: none"> Effective for messages addressed to SoftBank handsets.













Lowering size limit for outgoing SI Mail message	<p>In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Create Msg. Size</i> → ● → <i>300KB</i> → ●</p>
Designating/editing reply-to address	<p>(Start Here) In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Reply to Settings</i> → ● → See below</p> <p>Designating <i>Switch On/Off</i> → ● → <i>On</i> → ● → Select method → ● → Select/enter address → ●</p> <p>Editing <i>Edit Address</i> → ● → Edit → ●</p>
Changing SMS Server storage limit for outgoing message	<p>In Mail Composition window, (F6) → <i>Msg. Settings</i> → ● → <i>Expiry Time</i> → ● → Select option → ●</p> <ul style="list-style-type: none"> Available for SMS only.

■ Attachments

Changing attached image size	<p>Select attached file → (F6) → <i>Resize Picture</i> → ● → Select size → ●</p> <ul style="list-style-type: none"> May be unavailable for some images.
Capturing/recording and attaching	<p>(Start Here) In Mail Composition window, select attachment field → ● → See below</p> <p>Still Images <i>Picture</i> → ● → <i>Take Picture</i> → ● → ● to shoot → ●</p> <p>Video <i>Video</i> → ● → <i>Record Video</i> → ● → ● to start recording → ● to stop → <i>Accept</i> → ● → Select storage media → ●</p> <p>Sounds <i>Sound</i> → ● → <i>Record Voice</i> → ● → ● to start recording → ● to stop → <i>Accept</i> → ● → Select storage media → ●</p>











■ Graphic Mail (My Pictograms)

Creating Categories	In text entry window,  (Long) → <i>MY PICT</i> → ● →  →  → <i>Add New Folder</i> → ● → Enter name → ●
Renaming Categories	In text entry window,  (Long) → <i>MY PICT</i> → ● →  → <i>Select Category</i> →  → <i>Edit Category Name</i> → ● → Enter name → ●
Changing Category order	In text entry window,  (Long) → <i>MY PICT</i> → ● →  → <i>Select Category</i> →  → <i>Relocate Category</i> → ● → Select target location → ●
Deleting Categories	In text entry window,  (Long) → <i>MY PICT</i> → ● →  → <i>Select Category</i> →  → <i>Delete Category</i> → ● → Yes → ●





Receiving/Opening Messages

■ Receiving


















Accessing new mail out of Standby	 (Long)
Retrieving new S! Mail manually	 →  <ul style="list-style-type: none"> When a PC Mail Account exists, select <i>S! Mail</i> and press ●. Retrieve messages missed while handset is out-of-range.
Retrieving Server Mail list	 → <i>Server Mail</i> → ● → <i>Mail List</i> → ● → Yes → ●
Retrieving remaining portions	Via Mail Notice In message list, select Mail Notice → ● →  <ul style="list-style-type: none"> If retrieve size options appear, select one and press ●. Via Server Mail List  → <i>Server Mail</i> → ● → <i>Mail List</i> → ● → <i>Select message</i> → ● <ul style="list-style-type: none"> If retrieve list confirmation appears, choose <i>Yes</i> and press ●.
Retrieving all Server Mail	Start Here  → <i>Server Mail</i> → ● → <i>See below</i> Directly from Server <i>Retrieve All</i> → ● Via Server Mail List <i>Mail List</i> → ● →  → <i>Retrieve All</i> → ● <ul style="list-style-type: none"> If retrieve list confirmation appears, choose <i>Yes</i> and press ●.






























Opening

Viewing new messages on Sub Display	 →  <ul style="list-style-type: none"> Available with handset closed. Press  for more; press  to navigate back.
-------------------------------------	---

Message Window

Saving attachments to Data Folder	In message window, select file →  → <i>Save to DF</i> →  → Enter name →  → <i>Save here</i> →  <ul style="list-style-type: none"> For Graphic Mail templates, <i>Save as Template</i> appears. (Omit file name entry step.)
Installing attached widgets	In message window, select file →  → <i>Install Attach</i> →  → Enter name → 
Using attachments	<p> In message window, select file →  → See below</p> <p>As Wallpaper <i>Set as Wallpaper</i> →  → Enter name →  → <i>Save here</i> → </p> <ul style="list-style-type: none"> For images smaller or larger than Display, Wallpaper Display options appear; follow onscreen prompts. <p>As Ringtone/Ringvideo <i>Set as Ringtone</i> or <i>Set as Ring Video</i> →  → Enter name →  → <i>Save here</i> →  → Select item → </p> <ul style="list-style-type: none"> For <i>For New Message</i> or <i>For New PC Mail</i>, enter ring time and press .

Playing slides	In message window,  → <i>Slide Play</i> →  <ul style="list-style-type: none"> A slide consists of message text with attachments.
Saving to Phone Book	<p>Saving Sender Address In message window,  → <i>Save Address</i> →  → Select number or mail address →  → <i>As New Entry</i> →  → Complete other fields → </p> <ul style="list-style-type: none"> To add to an existing entry, select <i>As New Detail</i>. <p>Saving Linked Info In message window, select number or mail address →  → <i>Save to Ph.Book</i> or <i>Save Address</i> →  → <i>As New Entry</i> →  → Complete other fields → </p> <ul style="list-style-type: none"> To add to an existing entry, select <i>As New Detail</i>.
Using linked info	<p>Dialing Numbers In message window, select number →  → <i>Call or Video Call</i> → </p> <p>Sending Messages In message window, select number or mail address →  → <i>Create Message</i> →  → <i>S! Mail</i> or <i>SMS</i> →  → Complete message → </p> <ul style="list-style-type: none"> For mail addresses, omit mail type selection step. <p>Accessing Internet Sites In message window, select URL →  → <i>Yes</i> → </p> <ul style="list-style-type: none"> Select <i>PC Site Br.</i> to connect via PC Site Browser.
Copying text	<p> In message window,  → <i>Copy</i> →  → See below</p> <p>Sender/Recipient Number/Address <i>Address</i> →  → Select number/address → </p> <p>Subject or Message Text <i>Subject</i> or <i>Message Text</i> →  → Select first character →  → Highlight text range → </p>



Looking up message text words in dictionaries	In message window, → Copy & Search Dict. → Select first character → Highlight text range → → Select dictionary → Search → → Select word →
Jumping to message top/bottom	In message window, → View Settings → → Scroll Jump → → Jump to Top or Jump to Bottom →
Deleting attachments	In message window, select file → → Remove File → → Yes →
Reporting unsolicited message sources as spammers	In message window, → Report Spam → →
Saving attachments within Graphic Mail	In Graphic Mail message window, → Save Items → → Select file → → Enter name → → Save here →
Saving My Pictograms within Graphic Mail	[Start Here] In Graphic Mail message window, → Save Items → → Save My Pictograms → → See below
	All Files Save All → → Select folder → → Save here →
	One File Select file → → Enter name → → Select folder → → Save here →
Saving Graphic Mail as templates	Selected Files → Select file → → → Complete selection → → Select folder → → Save here →
	In Graphic Mail message window, → Save as Template → → Enter name → → Save here →

■ Replying

Selecting mail type/quote option	In message window, → Reply → → Select type/option → → Complete message →
Opening received message for reference	In message window, → Rep. with View → → Select option → → Complete message →
Replying quickly using fixed text	Editing Quick Reply Text → Settings → → Gen. Settings → → → Send/Compose → → Set Quick Reply → → → Select text → → Edit →
	Using Quick Reply In message window, (Long) → Select text →
Replying to messages automatically	[Start Here] → Settings → → Gen. Settings → → Send/Compose → → Auto Reply → → See below
	Saving Recipients Address Setting → → Select blank entry → → Select method → → Select/enter number/address → → Select mode → (<input type="checkbox"/> / <input checked="" type="checkbox"/>) → → • Select saved recipient and press to edit number/address.
	Editing Reply Text Reply Message → → Select mode → → Enter text → • Edit text for each mode.
	Activating Auto Reply Switch On/Off → → On → • Replies are sent via S! Mail. • Replies are sent to the same sender only once after each time Auto Reply is activated. • Auto Reply is not available for PC Mail or outside Japan.



Managing Messages

Message List

	<p>Selecting</p> <p>In message list, Y \rightarrow Select message \rightarrow O (\checkmark)</p> <ul style="list-style-type: none"> To uncheck, press O again.
Selecting multiple messages	<p>Selecting Up to 50 Messages at Once</p> <p>In message list, $\text{F} \rightarrow$ Manage Msg. \rightarrow O \rightarrow Check in Block \rightarrow O</p> <p>Unchecking All</p> <p>In message list, $\text{F} \rightarrow$ Uncheck All \rightarrow O</p>
Color-tagging messages	<p>In message list, $\text{F} \rightarrow$ Manage Msg. \rightarrow O \rightarrow Color Label \rightarrow O \rightarrow Select color \rightarrow O</p>
Sorting messages	<p>In message list, $\text{F} \rightarrow$ View Settings \rightarrow O \rightarrow Sort \rightarrow O \rightarrow Select option \rightarrow O</p>
Opening sender/recipient details	<p>In message list, select message \rightarrow $\text{F} \rightarrow$ View Mail Address \rightarrow O \rightarrow Select sender or recipient \rightarrow O</p>
Checking memory status	<p>$\text{F} \rightarrow$ Memory Status \rightarrow O \rightarrow Select item \rightarrow O</p> <ul style="list-style-type: none"> Press Y to check memory status by service (SMS & S! Mail or PC Mail). USIM Card SMS message count and volume do not appear.
Opening properties	<p>In message list, select message \rightarrow $\text{F} \rightarrow$ Message Details \rightarrow O</p>
Changing Graphic Mail template name display	<p>$\text{F} \rightarrow$ Templates \rightarrow O \rightarrow $\text{F} \rightarrow$ Item Displayed \rightarrow O \rightarrow Select item \rightarrow O</p>

Saving SMS messages to USIM Card

In message list, select SMS message \rightarrow $\text{F} \rightarrow$ **Manage Msg.** \rightarrow O \rightarrow **Move to USIM** \rightarrow O

- Not available for some SMS messages.

Changing received message status (read/unread)

In message list, select message \rightarrow $\text{F} \rightarrow$ **Manage Msg.** \rightarrow O \rightarrow **Switch to Unread** or **Switch to Read** \rightarrow O

Deleting Messages

	<p>One Message</p> <p>In message list, select message \rightarrow $\text{F} \rightarrow$ Delete \rightarrow O \rightarrow Yes \rightarrow O</p> <ul style="list-style-type: none"> Alternatively, delete an open message.
Deleting messages	<p>All Messages</p> <p>In message list, $\text{F} \rightarrow$ Delete All \rightarrow O \rightarrow Delete All or Except Locked One \rightarrow O \rightarrow Enter Handset Code \rightarrow O</p> <ul style="list-style-type: none"> For Spam Folder messages, delete Server Mail confirmation appears. Choose Yes or No and press O. <p>All Messages in Drafts or Unsent Msg.</p> <p>In message list (Drafts or Unsent Msg.), $\text{F} \rightarrow$ Delete All \rightarrow O \rightarrow Enter Handset Code \rightarrow O</p>
Deleting Server Mail via Mail Notice	<p>In message list, select Mail Notice \rightarrow $\text{F} \rightarrow$ Delete \rightarrow O \rightarrow Select option \rightarrow O \rightarrow Yes \rightarrow O</p>



Deleting Server Mail via Server Mail list	<p>Start Here → Server Mail → Mail List → See below</p> <ul style="list-style-type: none"> If retrieve list confirmation appears, choose Yes and press.
	<p>One Message Select message → Delete → Yes</p> <p>All Messages Delete All → Enter Handset Code → Yes</p>
Deleting all Server Mail directly from Server	<p>Start Here → Server Mail → Delete All → Enter Handset Code → See below</p>
	<p>All Retrieved Messages Except New Msg.</p>
	<p>All Messages Delete All</p>
■ Folders	
Moving messages manually	<p>In message list, select message → Manage Msg. → Move to Folder → Select folder</p> <ul style="list-style-type: none"> If sort messages confirmation appears, choose Yes and press; messages sent to/received from the number/address will be sorted into selected folder automatically.
Renaming folders	<p>In folder list, select folder → Rename → Enter name</p> <ul style="list-style-type: none"> Available in Chat Folder list as well.

Deleting folders	<p>In folder list, select folder → Delete → Enter Handset Code</p> <ul style="list-style-type: none"> If delete message confirmation appears, choose Yes and press. When Double Number is active, corresponding folders in other modes are also deleted.
Deleting Spam Folder messages	<p>In folder list, Spam Folder → Delete → Delete Spam Measures. → Enter Handset Code</p> <ul style="list-style-type: none"> Corresponding Server Mail messages are also deleted.
Adding folders	<p>In folder list, Create New Folder → Enter name</p> <ul style="list-style-type: none"> Available in Chat Folder list as well.
Moving folders	<p>In folder list, select folder → Relocate Folder → Select target location</p>
Changing status of all messages within folders to read	<p>In folder list, select folder → To All Read → Yes</p>
Canceling automatic deletion of messages within folders	<p>In folder list, select folder → Protect</p> <ul style="list-style-type: none"> To cancel protection, select Not Protect and press in the steps above.
Canceling Secret	<p>Unlock Secret folders temporarily and select Secret folder → Unset Secret → Enter Handset Code</p>



■ Sorting into Folders

Re-sorting messages	In folder list, select folder → → <i>Classify</i> → <ul style="list-style-type: none"> Available in Chat Folder list as well.
Sorting spam by setting keys	→ <i>Settings</i> → → <i>Gen. Settings</i> → → <i>Sort Spam Mail</i> → → Enter Handset Code → → <i>Individual(Common)</i> → → → → Select blank entry → → Select key → → Select/enter number/address/subject → → → →
Editing/deleting sort keys	In folder list, select folder → → <i>My Folders</i> → → Select entry → See below
	Editing Sender/Recipient Key → <i>Replace</i> → → Select method → → Select/enter number/address → →
	Editing Subject Key → Edit → →
	Deleting an Entry → <i>Delete</i> → → <i>Yes</i> → →
	Deleting All Entries → <i>Clear All</i> → → <i>Yes</i> → →
■ Chat Folder	
Deleting folders	→ <i>Chat Folder</i> → → Select folder → → <i>Delete Folder</i> → → Enter Handset Code → <ul style="list-style-type: none"> If delete message confirmation appears, choose Yes and press . When Double Number is active, corresponding folders in other modes are also deleted.

Deleting all messages	→ <i>Chat Folder</i> → → Select folder → → → <i>Manage Msg.</i> → → <i>Delete All</i> → → <i>Yes</i> →
Resetting Chat Folders	→ <i>Chat Folder</i> → → → <i>Reset</i> → → Enter Handset Code → → <i>Yes</i> →

■ Mail Groups

Renaming Mail Groups	→ <i>Settings</i> → → <i>Mail Groups</i> → → → Select Group → → <i>Edit Name</i> → → → Enter name → → <i>Yes</i> →
Deleting Mail Groups/Group members	→ <i>Settings</i> → → <i>Mail Groups</i> → → Select Group → See below
	Mail Groups → <i>Delete</i> → → <i>Yes</i> → → Enter Handset Code →
	Group Members → Select member → → <i>Remove Entry</i> → → <i>Yes</i> → → <ul style="list-style-type: none"> Source Phone Book entries remain even after deleting members.
Changing Mail Group members	→ <i>Settings</i> → → <i>Mail Groups</i> → → → Select Group → → Select member → → <i>Re-assign Entry</i> → → Select entry → → Select number or mail address → → <i>Yes</i> → →



Using Messages

Forwarding messages	<p>In message window, Forward → Select recipient field → Select method → Select/enter number/address</p> <ul style="list-style-type: none"> Attached files are forwarded. To forward SMS messages, select SI Mail or SMS and press .
Sending from Drafts	<p>Drafts → Select message → Complete message</p>
Sending unspent messages	<p>Start Here → Unsent Msg. → Select message → See below</p> <p>Sending without Editing Resend</p> <p>Edit & Send Edit → Complete message</p>
Using sent messages	<p>Sent Messages → Select folder → Select message → Edit & Send → Complete message</p>
Saving schedules from message list	<p>In message list, select message → Manage Msg. → Save to Calendar → Enter subject → Select Category → Enter start/end date/time → Complete other fields</p> <ul style="list-style-type: none"> Source message is accessible from schedule window (via Related Mail in Options menu).

Via Mail Notice

In message list, select Mail Notice → **Forward** → **Notifi. Forward** (forward Mail Notice text only) or **Remote Forward** → Select recipient field → Select method → Select/enter number/address

Forwarding Server Mail

Via Server Mail List

Server Mail → **Mail List** → Select message → **Remote Forward** → Select recipient field → Select method → Select/enter number/address

- If retrieve list confirmation appears, choose **Yes** and press .

Opening Server Mail properties

Server Mail → **Mail List** → Select message → **Message Details**

- If retrieve list confirmation appears, choose **Yes** and press .

Checking Server Mail message count and volume

Server Mail → **Mailbox Volume**



General Settings

Changing message window scroll unit	⌂ → Settings → Gen. Settings → Scroll Unit → Select unit
Changing message list view	⌂ → Settings → Gen. Settings → List View → Select option
Showing complete sent/received message addresses	⌂ → Settings → Gen. Settings → Address View → Show All
Changing view for Received Msg. folder	⌂ → Settings → Gen. Settings → Received View → Select option • Folder View by Account is selectable when a PC Mail Account exists.
Changing view for Sent Messages folder	⌂ → Settings → Gen. Settings → Sent View → Select option • Folder View by Account is selectable when a PC Mail Account exists.
Selecting automatic deletion option for received messages	⌂ → Settings → Gen. Settings → Auto Delete → Received Msg. → Select option
Canceling automatic deletion of oldest sent messages	⌂ → Settings → Gen. Settings → Auto Delete → Sent Messages → Not Auto Del
Changing spam report recipient	⌂ → Settings → Gen. Settings → Report Spam → Edit address → Yes

General Settings (Send/Compose)

Requesting Delivery Report for all messages	⌂ → Settings → Gen. Settings → Send/Compose → Delivery Report → On • Effective for messages addressed to SoftBank handsets.
Disabling automatic resend of unsent messages	⌂ → Settings → Gen. Settings → Send/Compose → Auto Resend → Off
Designating/editing reply-to address	Start Here ⌂ → Settings → Gen. Settings → Send/Compose → Reply to Settings → See below
	Designating Switch On/Off → On → Select method → Select/enter address
	Editing Edit Address → Edit
Selecting quote option	⌂ → Settings → Gen. Settings → Send/Compose → Reply With Text → Select option
Hiding progress bar while sending messages	⌂ → Settings → Gen. Settings → Send/Compose → Sending Status → Off(Background)
Deleting Permitted List entries	Start Here ⌂ → Settings → Gen. Settings → Send/Compose → Restrictions Setting → Enter Handset Code → Individual Address → Permitted List → Select entry → See below
	One Entry Delete → Yes
	All Entries Clear All → Yes



General Settings (Receive)

■ Message Notice & Animation View

Muting ringer, etc. for messages sorted into Secret folders
 ⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Message Notice → ● → Secret Folder → ● → No Response → ●

Changing alerts for messages received during handset use
 ⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Message Notice → ● → See below
Showing New Message Window
 On Active Screen → ● → On → ●

Selecting Scrolling Notice Option
 View Setting → ● → Select option → ●

Muting Alert Sound
 Alert Sound → ● → Off → ●

Disabling Animation View
 ⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Animation View → ● → Off → ●

■ Feeling Mail

Hiding graphics above Information window
 ⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Link to Feeling → ● → Idle Screen Info. → ● → Off → ●

Changing Small Light & Key Illumination settings	⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Link to Feeling → ● → Light → ● → See below Setting Ringtones to Control Illumination Switch On/Off → ● → Link to Sound → ●
	Changing Light Color Light Color → ● → Select category → ● → Select color → ●
	Changing Key Illumination Pattern Key Pattern → ● → Select category → ● → Select pattern → ● • Not effective when Switch On/Off is set to Link to Sound .
Selecting Vibration option	⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Link to Feeling → ● → Vibration Pattern → ● → Select option → ●
	⌂ → Settings → ● → Gen. Settings → ● → Receive → ● → Link to Feeling → ● → Ringtone → ● → See below Muting Ringer Switch On/Off → ● → Off → ●
Changing ringtone settings	Changing Ringtones Assign Tone → ● → Select category → ● → Select folder → ● → Select tone/file → ●
	Changing Duration Duration → ● → Enter time → ●



S! Mail Settings

■ Automatic Retrieval

Retrieving all messages (including spam) automatically	<p>⌂ → Settings → ● → S! Mail Settings → ● → Message DL → ● → Condition(Auto) → ● → All Message → ●</p> <ul style="list-style-type: none"> • Available when Sort Spam Mail is active.
Deleting addresses/ domains specified for complete message retrieval	<p>Start Here ⌂ → Settings → ● → S! Mail Settings → ● → Message DL → ● → Condition(Auto) → ● → Selected Mail → ⌂ → See below</p> <p>One Entry (Mail Address) Individual Address → ● → Select entry → ● → Delete → ● → Yes → ● → Yr</p>
	<p>All Entries (Mail Address) Individual Address → ● → Select entry → ● → Clear All → ● → Yes → ● → Yr</p>
	<p>One Entry (Domain) Receive by the Domain → ● → Select entry → ● → Delete → ● → Yes → ● → Yr</p> <p>All Custom Entries (Domain) Receive by the Domain → ● → Select entry → ● → Clear All → ● → Yes → ● → Yr</p>

■ Attachments

Enabling image auto-resize	<p>⌂ → Settings → ● → S! Mail Settings → ● → Pic.Appearance → ● → Double-Sized → ●</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well.
Enabling/disabling image auto-open or sound auto-play	<p>⌂ → Settings → ● → S! Mail Settings → ● → Auto Play File → ● → Pictures or Sounds → ● → On or Off → ●</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well.
Attaching captured/recorded files unsaved	<p>⌂ → Settings → ● → S! Mail Settings → ● → Set Send File → ● → Attach Only → ●</p> <ul style="list-style-type: none"> • Setting applies to PC Mail as well.

■ Message Size

Limiting outgoing S! Mail message size	<p>⌂ → Settings → ● → S! Mail Settings → ● → Create Msg. Size → ● → 300KB or Confirm(When exceed 300KB) → ●</p> <ul style="list-style-type: none"> • Images are resized automatically when message size exceeds the limit upon attaching them.
Limiting incoming S! Mail message size	<p>⌂ → Settings → ● → S! Mail Settings → ● → Message DL → ● → DL Size Limit → ● → Restricted(300KB) → ●</p> <ul style="list-style-type: none"> • Exceeding attachments are reduced (images) or deleted (other files) at Server.
Selecting size to which images are reduced when attaching	<p>⌂ → Settings → ● → S! Mail Settings → ● → Picture Auto Resize → ● → Select option → ●</p> <ul style="list-style-type: none"> • Set to <i>Ask Each Time</i> to select size every time an image is attached.



PC Mail Settings

Retrieving complete PC Mail messages

⏪ → **Settings** → ● → **PC Mail Settings** → ●
 → **PC Mail DL** → ● → **PC Mail DL** → ● → **All Contents** → ●

Retrieving new messages automatically

Start Here ⏪ → **Settings** → ● → **PC Mail Settings** → ● → **Check New Mail** → ● → See below

Enabling Automatic Retrieval

Check New Mail → ● → **On** → ● → **Select account** → ● (☑) → Ⓜ → ●

- Setting Check New Mail to **On** may incur high charges; checking for new messages may incur packet transmission fees even when none exists. Remember this, especially when using handset outside Japan.
- Handset does not check for new messages between 10:00 PM and 6:00 AM; change/cancel Inactive Time as needed.

Enabling Automatic Retrieval Outside Japan

Abroad → ● → **Enable** → ● → ●

- Automatically retrieving messages abroad may incur high charges.

Changing Automatic Retrieval Interval

Interval → ● → **Select interval** → ●

Changing Inactive Time

Inactive Time → ● → **Start Time:** → ● → ●
 Enter start time → ● → **End Time:** → ● → ●
 Enter end time → ●

Canceling Inactive Time

Inactive Time → ● → **Switch On/Off** → ● → **Off** → ●

Retrieving PC Mail for specified folder

In folder list, select PC Mail folder → ⏪ → ●
Retrieve New → ●

Disabling automatic word wrap

⏪ → **Settings** → ● → **PC Mail Settings** → ●
 → **Word wrap** → ● → **Off** → ●

Retrieving complete messages from specified addresses

Start Here ⏪ → **Settings** → ● → **PC Mail Settings** → ● → **PC Mail DL** → ● → **PC Mail DL** → ● → **DL All From List** → ⏪ → See below

Selecting Sender Types

Select item → ● (☐/☑) → Ⓜ

Specifying Addresses

Individual Address → ⏪ → **Select blank entry** → ● → **Select method** → ● → **Select/enter address** → ● → Ⓜ

Specifying Domains (Direct Entry)

Receive by the Domain → ⏪ → **Select blank entry** → ● → **Direct Entry** → ● → **Enter domain** → ● → Ⓜ



Deleting addresses/ domains specified for complete message retrieval	<p>Start Here → Settings → PC Mail Settings → PC Mail DL → PC Mail DL → DL All From List → See below</p>
	<p>One Entry (Mail Address) Individual Address → Select entry → Delete → Yes</p>
	<p>All Entries (Mail Address) Individual Address → Select entry → Clear All → Yes</p>
	<p>One Entry (Domain) Receive by the Domain → Select entry → Delete → Yes</p>
Restricting complete message retrieval by size	<p>All Entries (Domain) Receive by the Domain → Select entry → Clear All → Yes</p>
	<p>→ Settings → PC Mail Settings → PC Mail DL → Max DL Size → Select account → Select size</p> <ul style="list-style-type: none"> Effective when PC Mail DL is set to All Contents or DL All From List.

SMS Settings

Changing SMS Server sent message storage limit	<p>→ Settings → SMS Settings → Expiry Time → Select option</p>
Changing SMS Server number	<p>Start Here → Settings → SMS Settings → Message Center → See below</p>
	<p>Editing Setting1 to Setting3 → Edit number</p> <ul style="list-style-type: none"> Do not change Server number unless instructed to do so.
	<p>Deleting Setting2 or Setting3 → Delete → Yes</p>
Changing character encoding for composing messages	<p>Activating Setting2 or Setting3 → Set Default</p> <ul style="list-style-type: none"> Activated number moves to Setting1 and shifts the others down.
	<p>→ Settings → SMS Settings → Char-code → Select encoding</p>




Incoming Messages

? Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.









? A confirmation requesting a reply appears

- To reply, choose **Yes** and press . Confirmation does not appear for replied messages.

? Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

? Message text appears distorted


- Follow these steps to change encoding:
[Message Window]  **View Settings**   **Char-code**  
 **Select option**  

Handling Messages

? Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.

? Cannot receive messages

- If  appears, memory is full; delete messages (P.4-29).
- If **out** appears, move to a place where signal is strong.

? S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.

? Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.

? Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

