Support

SoftBank 730SC
First Step Guide

Customer Service

SoftBank Customer Center
From a SoftBank handset, dial toll free at
157 (General Information)
113 (Customer Assistance)

SoftBank Global Call Center
From outside Japan, dial
+81-3-5351-3491
(International charges apply.)
Call this number immediately if handset/USIM Card is lost or stolen while outside Japan.

■Call these numbers toll free from landlines.

Subscription Areas	Contact	
Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	General Information	0088-240-157
	Customer Assistance	0088-240-113
Aichi, Gifu, Mie, Shizuoka	General Information	0088-241-157
	Customer Assistance	0088-241-113
Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	General Information	0088-242-157
	Customer Assistance	0088-242-113
Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	General Information	0088-250-157
	Customer Assistance	0088-250-113

More Information

Online English Manual
See SOFTBANK MOBILE Corp. Website (*http://www.softbank.jp*). May be unavailable at purchase. Call Customer Service or try later.

Emergency Numbers

- Police **110**
- Fire & Ambulance **119**
- Maritime Safety Agency.... **118**

GH68-20229A (Rev. 1.0)

- Emergency Numbers
- Customer Service
- More Information
- English Interface
- International Call
- Customizing Address
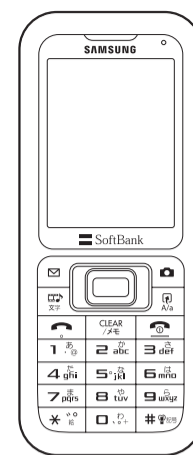
And More...

Safety Precautions

■Do not short-circuit Charger Port.
Keep metal objects away from the Charger Port. Keep handset away from jewelry. Battery may leak, overheat, burst, or ignite causing injury. Use a case to carry handset.

■Avoid battery leakage, breakage or fire injury.
Do not:
- Heat or dispose of battery in a fire.
- Disassemble, modify, or break battery.
- Damage or solder on to battery.
- Use a damaged or deformed battery.
- Use a non-specified charger.
- Force battery into handset.
- Charge or place battery near fire, heat sources or expose it to extreme heat.
- Use battery for other equipments.

■Do not insert foreign objects into handset.
Do not place metal or flammable objects in handset or Charger. This may cause fire or electric shock. Keep handset out of the reach of children.

■Keep handset away from liquid-filled containers.
Keep handset and Charger away from chemicals/liquids. Fire or electric shock may result.

■Avoid sources of fire.
To prevent fire or explosion, do not use handset near gas or fine particles (Coal, dust, metal, etc.).

■Keep handset and Charger away from microwave ovens.
Battery or handset may leak, burst, overheat, or ignite.

■Do not subject handset to shocks.
Subjecting handset or Charger to shocks may cause malfunction or injury. Should handset break, remove battery and contact the SoftBank Customer Center, Customer Assistance. Discontinue handset use. Fire or electric shock may occur.

■Keep handset off and Charger disconnected near filling station or places with risk of fire/explosion.
Handset use near petrochemicals or other flammables may lead to fire or explosion.

■Preventing accidents
- For safety, never use handset while driving. Pull over beforehand. Mobile phone use while driving is prohibited by the revised Road Traffic Law (Effective November 1 2004).

- Do not use headphones while driving or riding a bicycle. Accidents may result.
- Do not turn the volume up so high that ambient sounds cannot be heard, especially when walking in or around traffic to avoid accidents.

■Do not swing handset by the strap.
Injury or breakage may result.

■Use only the specified voltage.
Non-specified voltages may cause fire or electric shock.
- **AC Charger: AC 100V-240V Input**

■Do not plug multiple cords in one outlet.
Excess heat or fire may occur.

■Do not bend, twist, pull, or set objects on the cord. Do not put heavy objects on the cords or heat or pull the cords.
Fire or electric shock may result.

■Turn handset power off before boarding air craft.
Using wireless devices abroad aircraft may cause electronic malfunctions or endanger aircraft operation.

■Ringtone & Vibration Settings
Select settings carefully if you have a heart condition or wear a pacemaker/defibrillator.

■During thunderstorms, turn power off; move to a safe place.
There is a risk of a lightning strike or electric shock.
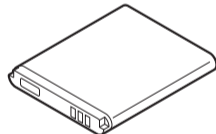
■Do not use handset with wet hands.
Doing so may lead to electric shock or damage to 730SC.
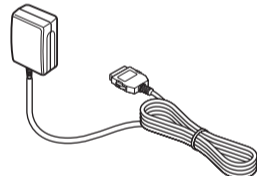
For more information, see User Guide P.xxviii

Before Using Handset

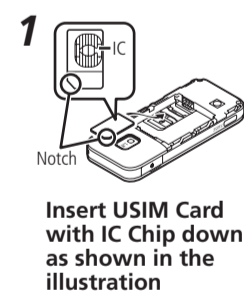### Accessories

- Battery [SCBAM1]
- AC Charger [SCCAM1]

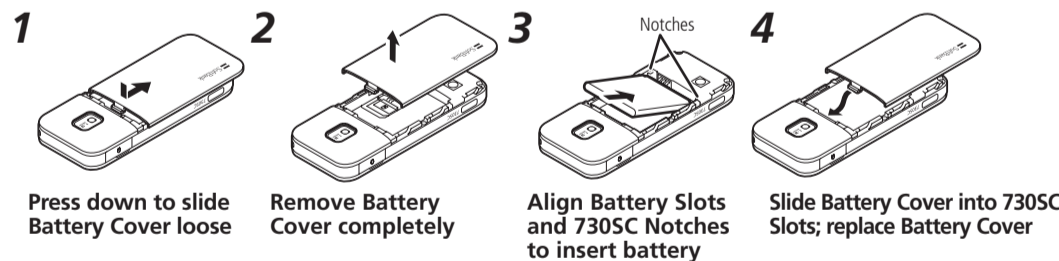### Manner Profile

- **Minding Mobile Manners**
Please use handset responsibly. Inappropriate handset use can be both dangerous and bothersome to others. Please take care not to disturb others with handset use. Adjust handset use to your surroundings accordingly.

Activating/Canceling Manner Profile
■Press ＃ for 1+ seconds

USIM Card Installation

1

2

Notch

Insert USIM Card with IC Chip down as shown in the illustration

Push in USIM Card until it stops

USIM Card must be inserted to use 730SC. Turn 730SC off and remove battery before inserting/removing USIM Card. To prevent damaging it, avoid touching the IC chip when inserting or removing USIM Card.

Battery Installation

Do not touch battery contacts.

1

2

3

Notches

4

Press down to slide Battery Cover loose

Remove Battery Cover completely

Align Battery Slots and 730SC Notches to insert battery

Slide Battery Cover into 730SC Slots; replace Battery Cover

USIM PINs

- **PIN**
4- to 8-digit security code; prevents unauthorized use. Set **PIN certification** to **On** to require PIN entry at power on.
- **PIN2**
4- to 8-digit security code required for Reset Call Cost or Edit Cost Limit, etc.

Change PIN and PIN2 as required.

- **Canceling PIN Lock (PUK/PUK2 Code*)**
Incorrectly entering PIN or PIN2 three consecutive times activates PIN Lock and limits 730SC function access. Enter PUK (PIN Unlocking Key) Code to cancel PIN Lock. For more information, contact Customer Service.
★ Entering PUK/PUK2 incorrectly ten consecutive times locks USIM Card and disables 730SC. Write down PUK and PUK2. Unlocking USIM Card requires special service. Contact Customer Service.

Charging

AC 100V outlet

Port Cover
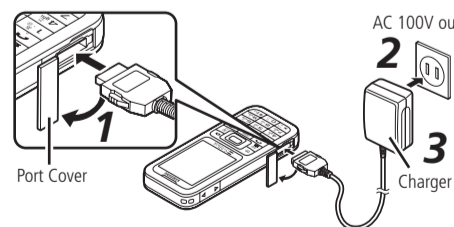
Charger

1 Open Port Cover and insert Adapter Connector

2 Plug Charger into an AC 100V outlet
- While charging, battery indicator charges as follows:
flashes when battery is full.
- Charging time is approximately 150 minutes.

3 Unplug Charger, then disconnect handset

Security Codes

- **Phone Password**
4-digit number (9999 by default) required to use or change handset functions. Entered digits appear as ＊. If incorrect, error message appears; try again.
- **Center Access Code**
4-digit number specified at subscription; use to subscribe to fee-based information/access Voice Mail via landlines.

- **Network Password**
4-digit number specified at subscription; use for Call Barring, etc. Entering it incorrectly three consecutive times locks Call Barring settings. To resolve, Network Password and Center Access Code must be changed. For details, contact Customer Service.

Change Phone Password or Network Password on 730SC.

Specifications

SoftBank 730SC

| Weight	Approximately 95.9 g
Continuous Talk Time	Voice Call: 270 minutes
Continuous Standby Time (Display off)	500 hours

Charging Time (power off)	AC Charger: Approximately 150 minutes
Dimensions (W x H x D)	Approximately 44.5 x 107.9 x 14.7 mm
Maximum Output	0.25W

- Values calculated with battery installed.
- Actual times may be reduced by alternating between operations/transmissions and Standby.

Getting Started

Display Indicators

❶	Signal Strength
❷	Network Connection Status
❸	New Message Memory Full (S! Mail/SMS)
❹	Music Status
❺	Data Transmission Status
❻	Manner Profile
❼	Battery Level
❽	Alert Tone Volume and Vibration Status

❾		
	☎	Voice Mail/Call Forwarding Active
	✉	Answering Machine Active
	🔔	Alarm Set
	✉!	Unheard Answering Machine Message
		Unheard Voice Mail
		All Keys Locked
		Password Lock Active
		Secret Mode Shown
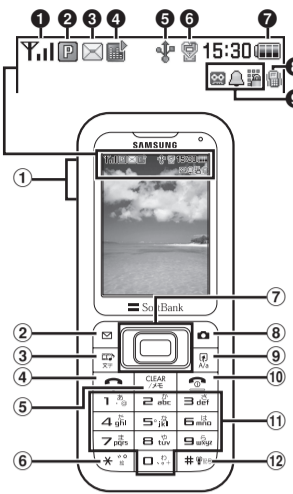
Key Assignments

①	Adjust Ringer/Earpiece volume or scroll menus
②	Open *Messaging* menu or execute Left Softkey command/function
③	Press for *Media Player* or change entry mode for text entry
④	Initiate or accept Voice Calls
⑤	Delete entered text or return to the previous window
⑥	Toggle Pictograms for text entry Long press for *Mode settings*
⑦	Move menu items or cursor, scroll ■ Basic Multi Selector Operations
⑧	Activate Camera or execute Right Softkey command/function
⑨	Show *Switch bar* or toggle upper/lower-case for text entry
⑩	Turn power on/off or end operations
⑪	Enter numbers or characters and select menu items
⑫	Toggle Symbols for text entry Long press for Manner profile

Function List

Messaging	Data Folder	Settings
Received messages	Pictures	Sounds & Alerts
Create new	My Pictograms	Manner mode settings
Retrieve new	Ring songs・tones	Display settings
Drafts	Music	Phone settings
Templates	Videos	Security
Sent messages	Graphic Mail templates	Call settings
Unsent	Other documents	Mode settings
Server mail	Memory status	Connectivity
Create new SMS	**Tools**	Memory settings
Settings	Alarms	
Memory status	Calculator	
Call Log	Converter	
Received calls	World clock	
Dialed calls	Notepad	
Media Player	Tasks	
Music	Voice recorder	
Movie	Stopwatch	
Settings	**Phonebook**	
Calendar	Phonebook	
Camera	Create new entry	
Take photo	Group settings	
Record video	Account details	
	Speed dial	
	Settings	
	Memory status	

Handset Functions

Basic Operations

Handset Power On/Off

■ Power On

☎ for 1+ seconds

730SC initiates Network Info retrieval the first time ■, ✉, 📷 or 🖼 is pressed in Standby. Select *Yes* then follow onscreen instructions.

■ Power Off

☎ for 2+ seconds

English Interface

■ ➡ 設定 ➡ 一般設定 ➡ 言語選択 ➡ *English*

My Phone Number

■ ➡ 📱

• ☎ to exit

Setting Clock

■ ➡ *Settings* ➡ *Phone settings* ➡ *Date & Time* ➡ Time field ➡ Enter time (12/24-hour format) ➡ Date field ➡ Enter year, month, and day ➡ ✉ (Save)

Calls

Voice Call

Enter a phone number ➡ Confirm the number ➡ ☎ / ■ (Call)

• ☎ to end the call

Using Call Log Records

📞 (Received calls)/ 📞 (Dialed calls) ➡ Highlight a record ➡ ✉ (Call) ➡ *Voice call*

• ☎ to end the call

International Call

International Call Service may require prior application; get information or apply online: http://mb.softbank.jp/mb/en/global_service/ (730SC cannot be used outside Japan.)

Enter a phone number ➡ 📷 ➡ *International call* ➡ Select country/*Enter Code* for direct entry ➡ Confirm the number ➡ ☎

• ☎ to end the call

To call a Softbank handset overseas, enter handset phone number; country code is not required.

Receiving a Call

When 730SC rings/vibrates, ☎

• ☎ to end the call

Answering Machine

■ Activating & Canceling

■ ➡ *Settings* ➡ *Call settings* ➡ *Answering machine* ➡ *Setting* ➡ *On/Off*

• When *On*, ✉ appears in Standby.

■ Playing Messages

■ ➡ *Settings* ➡ *Call settings* ➡ *Answering machine* ➡ *Recordings* ➡ Highlight a message ➡ ■ (Play)

■ Deleting Messages

■ ➡ *Settings* ➡ *Call settings* ➡ *Answering machine* ➡ *Recordings* ➡ Highlight a message ➡ ✉ (Delete) ➡ *Yes*

Text Entry

Changing Text Entry Mode

In a text entry window, 🖼 ➡ Select entry mode

漢	Kanji/Hiragana
カ	Double-byte Katakana
ｶﾅ	Single-byte Katakana
A	Double-byte Alphanumerics
Ab	Single-byte Alphanumerics
1	Double-byte Numbers
12	Single-byte Numbers
※	Double-byte Symbols
#@	Single-byte Symbols
絵	Pictograms
顔	Emoticons
한	Hangul
a	Double-byte Alphabet (Lower case)
ab	Single-byte Alphabet (Lower case)

■ Example: Entering "NO"

In a text entry window, ■ ➡ *Ab* ➡ 6mno (Twice) ➡ 📞 ➡ 6mno (Thrice) ➡ ■ (OK)

Messaging

S! Mail/SMS

■ S! Mail

Exchange messages of 30,000 single-byte or 15,000 double-byte characters (approx.) with S! Mail compatible SoftBank handsets or other devices via E-mail; attach media or other files for multimedia messaging.

■ SMS

Exchange up to 70 double/single-byte characters or 160 single-byte alphanumerics with SMS compatible SoftBank handsets. Use handset phone numbers as mail addresses.

Sending Messages

■ S! Mail

✉ ➡ *Create new* ➡ Recipient field ➡ *Enter address* ➡ Enter mail address ➡ Subject field ➡ Enter subject ➡ Attach field ➡ *Data Folder* ➡ Select a folder ➡ Select a file ➡ Enter Text field ➡ Enter message ➡ ✉ (Send)

■ SMS

✉ ➡ *Create new SMS* ➡ Recipient field ➡ *Enter Number* ➡ Enter phone number ➡ Enter Text field ➡ Enter message ➡ ✉ (Send)

Checking for New Messages

In Standby, notification appears for new message.

■ (View) ➡ Select a folder ➡ Select an incoming message

Phonebook

Phonebook Entry Items

■ Phone Number

Save five numbers (32 bytes each); USIM Card Phonebook entry limit varies by card.

■ E-mail Address

Save five addresses (128 bytes each); USIM Card Phonebook character entry limit varies by card.

Saving to Phonebook

📱 ➡ ✉ (New) ➡ Last name field ➡ Enter last name ➡ First name field ➡ Enter first name ➡ Phone number field ➡ Enter number ➡ Select an icon ➡ E-mail address field ➡ Enter address ➡ Select an icon ➡ ✉ (Save)

Calling from Phonebook

📱 ➡ Highlight an entry ➡ ■ (Details) ➡ Highlight number ➡ ■ (Call) ➡ *Voice call*

Mobile Camera

Capturing Still Images

📷 ➡ Use Display as viewfinder ➡ ■ (📷) ➡ ■ (Save)

Capturing Video

■ ➡ *Camera* ➡ *Record video* ➡ Use Display as viewfinder ➡ ■ (●) ➡ ■ (■) ➡ ■ (Save)

Media Player

Playing Music

■ ➡ *Media Player* ➡ *Music* ➡ Select a folder ➡ Highlight a file ➡ ■ (Play)

Creating Playlists

■ ➡ *Media Player* ➡ *Music/Movie* ➡ *Playlist* ➡ 📷 ➡ *Create playlist* ➡ Enter Playlist name ➡ Select created Playlist ➡ 📷 ➡ *Add* ➡ *Files* ➡ Check file to save ➡ ✉ (Save)

Playing Playlists

■ ➡ *Media Player* ➡ *Music/Movie* ➡ *Playlist* ➡ Highlight a Playlist ➡ ✉ (Play)

Managing Files

Opening Files

■ ➡ *Data Folder* ➡ Select a folder ➡ Highlight a file ➡ ■ (View/Play/Select/Start)